Early Help Commissioning Services Monthly Scorecard

July 2017 Release (June 2017 Data)

# Produced by: Management Information, CYPE Publication Date: 21st July 2017 (First Release)

# **Important Information**

# Amended Indicators:

CEH03 - Number of cases allocated per year (YTD) CEH13 - Percentage of cases that were allocated to FSS that were re-refered to FSS within 12 months of case closure

## Removed:

CEH14 - Percentage of cases stepped down to FSS from SCS that are then referred back within 12 months of step down

## New Indictor:

CEH14 - Number of cases stepped up to Social Services in month

# Replaced: CEH77 to EH21

EH21 - Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD) *Extracted from the Early Help Scorecard* 

## RAGs:

CEH50 - Registered to Commissioned Service aged 8-19 CEH51a - Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19 CEH52a - Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19



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# Early Help Commissioning Services Monthly Scorecard

# **Guidance Notes**

# POLARITY

- **H** The aim of this indicator is to achieve the highest number/percentage possible
- L The aim of this indicator is to achieve the lowest number/percentage possible
- T The aim of this indicator is to stay close to the target that has been set

# RAG (Red/Amber/Green) ratings

| Green | Green indicates that the performance has met or exceeded the target                                      |
|-------|--|
| Amber | Amber indicates that the performance has not met the target but is within acceptable limits              |
| Red   | Red indicates that the performance has not met the target and is below an acceptable pre-defined minimum |

# DIRECTION OF TRAVEL (DOT)

- Performance has improved compared to previously reported data
- Performance has worsened compared to previously reported data
- Performance has remained the same compared to previously reported data

# **Incomplete Data**

Data not available Data to be supplied

# **KEY TO ABBREVIATIONS**

- NEET Not in Education, Employment or Training
- EET In Education, Employment or Training
- FSS Family Support Service
- SCS Specialist Children's Services
- M Monthly
- Q Quarterly
- A Annually
- YTD Year to Date
- R12M Rolling 12 months (Cumulative)
- MI Management Information
- BME Black Minority Ethnic
- SEN Special Educational Needs
- LAC Looked After Child
- CP Child Protection
- CiN Children In Need
- CYH Commissioned Youth Hubs
- EH Early Help

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**Executive Summary** 

# FINAL RELEASE ONLY

## Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard North & West Kent Area Trends

# FSS Project Salus

|        |   | У             |      | 00.14   | lop 17  | Feb-17  | Mar-17  | Apr-17   | May 17       | Jun-17  | Jul-17  | Aug-17  | Son 17  | Oct-17  | Nov-17  | Dec-17                                  |                   |   |                   | RAG -   |                   |
|--------|---|---------------|------|---------|---------|---------|---------|----------|--------------|---------|---------|---------|---------|---------|---------|---|-------------------|---|-------------------|---------|-------------------|
|        | Indicators  | Polarity<br>- | Led. |         |         |         |         | <u> </u> | May-17       |         |         |         | Sep-17  |         |         |   | DOT               | Monthly<br>Target                       | Target<br>2017-18 | monthly | Trend             |
|        |   | PG            | - C  | overall | Overall | Overall | Overall | Overall  | Overall      | Overall | Overall | Overall | Overall | Overall | Overall | Overall                                 |                   | ruiget                                  | 2017 10           | target  |                   |
| Family | y Support Service - Project Salus North & West  | I             |      |         |         |         | 1       |          | 7 <b>-</b> 7 |         |         | 1       | T       | -       | -       | n – – – – – – – – – – – – – – – – – – – |                   | , |                   |         |                   |
| CEH01  | Number of cases allocated in the month  | ΗI            | М    | 11      | 105     | 110     | 49      | 25       | 51           | 28      |         |         |         |         |         |   | Û                 |   | 688               |         | $\sim$            |
| CEH02  | Average caseload per worker   | ΗI            | М    | 5       | 8       | 13      | 15      | 14       | 16           | 15      |         |         |         |         |         |   | Û                 | 3                                       | 35                | Green   | $\frown$          |
| CEH03  | Number of cases allocated per year (YTD)  | ΗI            | М    | 49      | 157     | 265     | 315     | 213      | 380          | 409     |         |         |         |         |         |   | Û                 | 57                                      | 688               | Green   | $\sim$            |
| CEH04  | Number of open cases  | ΗI            | м    | 49      | 157     | 261     | 286     | 181      | 304          | 280     |         |         |         |         |         |   | Û                 |   | 172               |         | $\sim$            |
| CEH05  | Number of cases closed in the month   | ΗI            | М    | 0       | 4       | 18      | 14      | 11       | 43           | 28      |         |         |         |         |         |   | Û                 |   |                   |         | $\sim$            |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | ΗΙ            | М    | 100.0   | 97.7    | 96.4    | 100.0   | 100.0    | 100.0        | 100.0   |         |         |         |         |         |   | \$                | >80                                     | >80               | Green   | $\bigvee$         |
| CEH76  | Percentage of new cases where contact is made with the referring agency   | н             | м    |         |         |         |         | 100.0    | 94.1         | 100.0   |         |         |         |         |         |   | Û                 | 100                                     | 100               | Green   | V                 |
| 051107 | before first contact is made with the family<br>Percentage of new cases where first contact is made with the family within 10 |               |      | 100.0   | 100.0   | a= a    | 05.0    | 400.0    | 100.0        | 400.0   |         |         |         |         |         |   |                   |   |                   |         | 15                |
| CEH07  | working days of receipt on Thrive   | ΗI            | М    | 100.0   | 100.0   | 95.8    | 95.8    | 100.0    | 100.0        | 100.0   |         |         |         |         |         |   | $\Leftrightarrow$ | >80                                     | >80               | Green   | V                 |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                       | ΗI            | М    | 0.0     | 96.6    | 100.0   | 100.0   | 51.9     | 91.9         | 96.9    |         |         |         |         |         |   | Û                 | >90                                     | >90               | Green   | $\int \nabla$     |
| CEH09  | Percentage of cases closed with outcomes achieved   | ΗI            | м    |         |         |         |         | 41.2     | 69.2         | 64.3    |         |         |         |         |         |   | Û                 | >80                                     | >80               | Red     | 1                 |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                      | ΗI            | M    |         |         |         |         | 41.2     | 59.6         | 57.1    |         |         |         |         |         |   | Û                 | >60                                     | >60               | Amber   | $\int$            |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn   | LI            | м    |         |         |         |         | 41.2     | 26.9         | 32.1    |         |         |         |         |         |   | Û                 | <10                                     | <10               | Red     | $\checkmark$      |
| CEH12  | Percentage of open cases open for more than 6 months  | LI            | м    |         |         |         |         |          | 2.6          | 2.5     |         |         |         |         |         |   | Û                 | <10                                     | <10               | Green   | \                 |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure                  | LI            | м    |         |         |         |         |          |              | 0.0     |         |         |         |         |         |   |                   | <10                                     | <10               | Green   |                   |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                               | LI            | M    |         |         |         |         |          |              |         |         |         |         |         |         |   |                   |   |                   |         |                   |
| CEH14  | Number of cases stepped up to SCS in month  | LI            | м    |         |         |         |         |          |              | 1       |         |         |         |         |         |   |                   |   |                   |         |                   |
| Family | y Support Service - Project Salus North   |               |      |         |         |         |         |          | 1 1          |         |         | T       | 1       |         |         | 1                                       |                   |   |                   |         |                   |
| CEH01  | Number of cases allocated in the month  | ΗI            | М    | 2       | 38      | 42      | 20      | 10       | 29           | 16      |         |         |         |         |         |   | Û                 |   | 282               |         | $\sim$            |
| CEH02  | Average caseload per worker   | ΗI            | М    | 5       | 8       | 13      | 14      | 13       | 16           | 16      |         |         |         |         |         |   | Û                 | 3                                       | 35                | Green   | ~~                |
| CEH03  | Number of cases allocated per year (YTD)  | ΗI            | М    | 26      | 64      | 106     | 127     | 92       | 162          | 177     |         |         |         |         |         |   | Û                 | 24                                      | 282               | Green   | $\sim$            |
| CEH04  | Number of open cases  | ΗI            | м    | 26      | 64      | 104     | 111     | 74       | 127          | 122     |         |         |         |         |         |   | Û                 |   | 71                |         | $\sim$            |
| CEH05  | Number of cases closed in the month   | ΗI            | М    | 0       | 2       | 10      | 9       | 4        | 19           | 12      |         |         |         |         |         |   | Û                 |   |                   |         | $\gtrsim$         |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | ΗI            | Μ    | 100.0   | 95.4    | 95.2    | 100.0   | 100.0    | 100.0        | 100.0   |         |         |         |         |         |   | \$                | >80                                     | >80               | Green   |                   |
| CEH76  | Percentage of new cases where contact is made with the referring agency<br>before first contact is made with the family       | н             | M    |         |         |         |         | 100.0    | 93.1         | 100.0   |         |         |         |         |         |   | Û                 | 100                                     | 100               | Green   | V                 |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive               | ΗI            | М    | 100.0   | 100.0   | 97.5    | 100.0   | 100.0    | 100.0        | 100.0   |         |         |         |         |         |   | $\Leftrightarrow$ | >80                                     | >80               | Green   | $\mathcal{V}^{-}$ |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                       | ΗI            | м    | 0.0     | 100.0   | 100.0   | 71.4    | 37.5     | 90.9         | 95.5    |         |         |         |         |         |   | Û                 | >90                                     | >90               | Green   | $\bigwedge$       |
| CEH09  | Percentage of cases closed with outcomes achieved   | ΗI            | м    |         |         |         |         | 33.3     | 60.0         | 58.3    |         |         |         |         |         |   | Û                 | >80                                     | >80               | Red     | Γ                 |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                      | ΗΙ            | M    |         |         |         |         | 33.3     | 60.0         | 50.0    |         |         |         |         |         |   | Û                 | >60                                     | >60               | Amber   | $\land$           |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn   | LI            | М    |         |         |         |         | 50.0     | 30.0         | 41.7    |         |         |         |         |         |   | Û                 | <10                                     | <10               | Red     | $\vee$            |
| CEH12  | Percentage of open cases open for more than 6 months  | LI            | M    |         |         |         |         |          | 3.9          | 1.6     |         |         |         |         |         |   | Û                 | <10                                     | <10               | Green   | \                 |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure                  | LI            | M    |         |         |         |         |          |              |         |         |         |         |         |         |   |                   | <10                                     | <10               | Green   |                   |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous<br>Unit case (YTD)                            | LI            | М    | 10.7    | 10.8    | 11.0    | 10.8    | 10.2     | 14.2         | 13.6    |         |         |         |         |         |   | Û                 |   |                   |         | $\int$            |
| CEH14  | Number of cases stepped up to SCS in month  | LI            | M    |         |         |         |         |          |              | 1       |         |         |         |         |         |   |                   |   |                   |         |                   |

# North & West Kent Area Trends

# FSS Project Salus

| Indicators   | olarity | ġ.  | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -             | Trend             |
|--|---------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|-------------------|-------------------|
| Indicators   | Pola    | Fre | Overall | DOT | Target  | 2017-18 | monthly<br>target | Trend             |
| Family Support Service - Project Salus West  |         |     |         |         |         |         |         |         |         |         |         |         |         |         |         |     |         |         |                   |                   |
| CEH01 Number of cases allocated in the month   | н       | М   | 9       | 67      | 68      | 29      | 15      | 22      | 12      |         |         |         |         |         |         | Û   |         | 406     |                   | $\sim$            |
| CEH02 Average caseload per worker  | Н       | М   | 4       | 8       | 13      | 15      | 15      | 16      | 14      |         |         |         |         |         |         | 수   | 3       | 35      | Green             | $\frown$          |
| CEH03 Number of cases allocated per year (YTD)   | Н       | М   | 23      | 93      | 159     | 188     | 121     | 218     | 232     |         |         |         |         |         |         | Û   | 34      | 406     | Green             | $\sim$            |
| CEH04 Number of open cases   | Н       | М   | 23      | 93      | 157     | 175     | 107     | 177     | 158     |         |         |         |         |         |         | ¢   |         | 101     |                   | $\sim$            |
| CEH05 Number of cases closed in the month  | Н       | М   | 0       | 2       | 8       | 5       | 7       | 24      | 16      |         |         |         |         |         |         | ¢   |         |         |                   | $\sim$            |
| CEH06 Percentage of new cases allocated within 2 working days of receipt on Thrive   | н       | М   | 100.0   | 100.0   | 97.1    | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ¢   | >80     | >80     | Green             | $\mathcal{V}^{-}$ |
| CEH76 Percentage of new cases where contact is made with the referring agency before first contact is made with the family | н       | М   |         |         |         |         | 100.0   | 95.5    | 100.0   |         |         |         |         |         |         | Û   | 100     | 100     | Green             | V                 |
| CEH07 Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive      | Н       | М   | 100.0   | 100.0   | 94.5    | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ¢   | >80     | >80     | Green             | $\mathcal{V}^{-}$ |
| CEH08 Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive              | Н       | М   | 0.0     | 92.6    | 100.0   | 100.0   | 72.7    | 93.3    | 100.0   |         |         |         |         |         |         | €   | >90     | >90     | Green             | $\int$            |
| CEH09 Percentage of cases closed with outcomes achieved  | н       | М   |         |         |         |         | 45.5    | 75.0    | 68.8    |         |         |         |         |         |         | Û   | >80     | >80     | Amber             | 7                 |
| CEH10 Percentage of cases closed with attached evidence to support Troubled<br>Families claims                             | Н       | М   |         |         |         |         | 45.5    | 59.4    | 62.5    |         |         |         |         |         |         | Û   | >60     | >60     | Green             | (                 |
| CEH11 Percentage of cases closed due to disengagement/consent withdrawn  | L       | М   |         |         |         |         | 36.4    | 25.0    | 25.0    |         |         |         |         |         |         | ¢   | <10     | <10     | Red               | Υ.                |
| CEH12 Percentage of open cases open for more than 6 months   | L       | М   |         |         |         |         |         | 1.7     | 3.2     |         |         |         |         |         |         | ¢   | <10     | <10     | Green             | /                 |
| CEH13 Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure         | L       | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     | Green             |                   |
| EH21 Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                       | L       | М   | 10.9    | 11.2    | 11.6    | 11.7    | 14.7    | 13.8    | 13.1    |         |         |         |         |         |         | Û   |         |         |                   | $\searrow$        |
| CEH14 Number of cases stepped up to SCS in month   | L       | М   |         |         |         |         |         |         | 0       |         |         |         |         |         |         |     |         |         |                   |                   |

| Area                             | Dartford   | Gravesham   | Sevenoaks  |
|----------------------------------|--|---|--|
| Provider Narrative               | EH21 - This figure has seen an increase in figures from April, however this was due to<br>an error in how the data was collected, resulting in the exclusion of some individuals<br>from the dataset - as a result this data is not comparable.<br>Despite this, some districts did see a dramatic drop in figures for April (Ashford and<br>Shepway are primary examples of this) this may have been partially due to the overall<br>drop in notifications recieved during that month.<br>CEH08 - PSS427 assessment completed in 21 days, overdue to worker being off sick for<br>14days. Initial contact made with manager and assessment completed within 4 days of<br>return to work. All other KPI CEH76, CEH07, CEH08 & CEH09 - complete. CEH12 Long<br>duration case due to safeguarding. | EH21 - This figure has seen an increase in figures from April, however this was due to<br>an error in how the data was collected, resulting in the exclusion of some individuals<br>from the dataset - as a result this data is not comparable.<br>Despite this, some districts did see a dramatic drop in figures for April (Ashford and<br>Shepway are primary examples of this) this may have been partially due to the overall<br>drop in notifications recieved during that month.<br>CEH09 - 3 referrals were closed within June. 1 Referral was closed due to 'No Consent' | EH21 - This figure has seen an increase in figures from April, however this was due to an error in how the data was collected, resulting in the exclusion of some individuals from the dataset - as a result this data is not comparable.<br>Despite this, some districts did see a dramatic drop in figures for April (Ashford and Shepway are primary examples of this) this may have been partially due to the overall drop in notifications recieved during that month.<br>New F/T Worker in post and allocated cases following induction. CEH11 - 3 Referrals were closed due to disengagment by the families/YP despite persistence of worker. 1 family identified that they were not ready to engage and were working on steps to being ready for support due to MH. CEH12 - Referral over 6 months support. Waiting for responses from referrals to supporting agencies. |
| Notes from Monitoring<br>Meeting |  |   |  |

## Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard North & West Kent Area Trends FSS Project Salus

| Indicators | irity<br>ea. | E Dec-16 | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -  | Trond |
|------------|--------------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|--------|-------|
| Indicators | Pola<br>Fre  | Overall  | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | DOT | Target  | 2017-18 | target | Trena |

| Area                             | Maidstone  | Tonbridge & Malling   | Tunbridge Wells   |
|----------------------------------|--|---|---|
| Provider Narrative               | EH21 - This figure has seen an increase in figures from April, however this was due to<br>an error in how the data was collected, resulting in the exclusion of some individuals<br>from the dataset - as a result this data is not comparable.<br>Despite this, some districts did see a dramatic drop in figures for April (Ashford and<br>Shepway are primary examples of this) this may have been partially due to the overall<br>drop in notifications recieved during that month.<br>CEH76, CEH07, CEH08 & CEH09 - completed within KPI. Focus is now on throughput o<br>families. | drop in notifications recieved during that month.<br>New Family Support Worker has started following induction. Due to low number of<br>referrals received CEH02 is lower than expected. Colleague who started her Mat leave<br>in May closed 11 referrals, Only 1 referral recieved since last Commissioner report.<br>CEH76, CEH07, CEH08 & CEH09 - completed within KPI. CEH11 - FSW attempted<br>many different times to engage the family but they were adamant that they didn't | <ul> <li>EH21 - This figure has seen an increase in figures from April, however this was due to an error in how the data was collected, resulting in the exclusion of some individuals from the dataset - as a result this data is not comparable.</li> <li>Despite this, some districts did see a dramatic drop in figures for April (Ashford and Shepway are primary examples of this) this may have been partially due to the overall drop in notifications recieved during that month.</li> <li>CEH09 - 3 referrals were closed within June. 3 families disengaged with service. 2 families disengaged after extensive work had been completed with family, families felt that no further support would help. 1 Family disengaged following FSW successfully arranged a tutor for the YP. No reply to phonecalls/texts. Letters sent to all families that disengaged to ask them to contact. CEH11 - this case has now moved out of the kent area.</li> </ul> |
| Notes from Monitoring<br>Meeting |  |   |   |

# North Kent District Trends

# FSS Project Salus

|        | Indiactora  | larity | ۶q. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -             | Trand                     |
|--------|---|--------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|-------------------|---------------------------|
|        | Indicators  | Pola   | Fre | Overall | DOT | Target  | 2017-18 | monthly<br>target | Trend                     |
| Family | Support Service - Project Salus North - Dartford  |        |     |         |         |         |         |         | I       |         |         |         |         |         |         |         |     | ·       |         |                   |                           |
| CEH01  | Number of cases allocated in the month  | Н      | М   | 1       | 12      | 17      | 5       | 2       | 7       | 4       |         |         |         |         |         |         | ¢   |         | 88      |                   | $\wedge$                  |
| CEH02  | Average caseload per worker   | Н      | М   | 5       | 9       | 16      | 15      | 14      | 15      | 16      |         |         |         |         |         |         | Û   | 3       | 35      | Green             | $\sum$                    |
| CEH03  | Number of cases allocated per year (YTD)  | Н      | М   | 10      | 22      | 39      | 44      | 29      | 51      | 56      |         |         |         |         |         |         | Û   | 7       | 88      | Green             | $\sim$                    |
| CEH04  | Number of open cases  | Н      | М   | 10      | 22      | 37      | 38      | 22      | 58      | 37      |         |         |         |         |         |         | 4   |         | 22      |                   | $\geq$                    |
| CEH05  | Number of cases closed in the month   | Н      | М   | 0       | 2       | 2       | 1       | 1       | 4       | 4       |         |         |         |         |         |         | ¢   |         |         |                   | $\sim$                    |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | н      | М   | 100.0   | 100.0   | 88.2    | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ¢   | >80     | >80     | Green             | $\mathcal{V}^{-}$         |
| CEH76  | Percentage of new cases where contact is made with the referring agency<br>before first contact is made with the family | Н      | М   |         |         |         |         | 100.0   | 71.4    | 100.0   |         |         |         |         |         |         | Û   | 100     | 100     | Green             | V                         |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | Н      | М   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ¢   | >80     | >80     | Green             |                           |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | Н      | М   | 0.0     | 100.0   | 100.0   | 50.0    | 37.5    | 100.0   | 75.0    |         |         |         |         |         |         | Û   | >90     | >90     | Red               | $\mathcal{N}$             |
| CEH09  | Percentage of cases closed with outcomes achieved   | Н      | М   |         |         |         |         | 100.0   | 50.0    | 100.0   |         |         |         |         |         |         | Û   | >80     | >80     | Green             | V                         |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                | Н      | М   |         |         |         |         | 100.0   | 50.0    | 100.0   |         |         |         |         |         |         | Û   | >60     | >60     | Green             | V                         |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn   | L      | М   |         |         |         |         | 0.0     | 50.0    | 0.0     |         |         |         |         |         |         | Û   | <10     | <10     | Green             | ٨                         |
| CEH12  | Percentage of open cases open for more than 6 months  | L      | М   |         |         |         |         |         | 5.3     | 2.7     |         |         |         |         |         |         | Û   | <10     | <10     | Green             | \                         |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure            | L      | м   |         |         |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     | Green             |                           |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                         | L      | м   | 12.9    | 12.7    | 13.6    | 13.0    | 11.1    | 13.8    | 11.5    |         |         |         |         |         |         | Û   |         |         |                   | $\mathcal{N}$             |
| CEH14  | Number of cases stepped up to SCS in month  | L      | М   |         |         |         |         |         |         | 0       |         |         |         |         |         |         |     |         |         |                   |                           |
| Family | Support Service - Project Salus North - Gravesham   |        |     |         |         |         |         |         |         |         |         | 1       | 1       | 1       | 1       |         |     |         |         |                   |                           |
| CEH01  | Number of cases allocated in the month  |        | М   | 1       | 19      | 18      |         | 7       | 17      | 9       |         |         |         |         |         |         | Û   |         | 142     |                   | $\sim$                    |
| CEH02  | Average caseload per worker   |        | М   | 5       | 7       | 12      |         | 12      | 16      | 16      |         |         |         |         |         |         | Û   | 3       |         | Green             | $\nearrow$                |
| CEH03  | Number of cases allocated per year (YTD)  |        | М   | 9       | 28      | 46      |         | 42      | 78      | 85      |         |         |         |         |         |         | Û   | 12      |         | Green             | $\sim$                    |
| CEH04  | Number of open cases  |        | М   | 9       | 28      | 46      | 50      | 33      | 65      | 62      |         |         |         |         |         |         | Û   |         | 35      |                   | $\sim$                    |
| CEH05  | Number of cases closed in the month   | Н      | М   | 0       | 0       | 3       | 6       | 1       | 12      | 3       |         |         |         |         |         |         | Û   |         |         |                   | ~                         |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | н      | М   | 100.0   | 84.2    | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$  | >80     | >80     | Green             | V                         |
| CEH76  | Percentage of new cases where contact is made with the referring agency before first contact is made with the family    | н      | М   |         |         |         |         | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔   | 100     | 100     | Green             | _                         |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | Н      | М   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$  | >80     | >80     | Green             |                           |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | Н      | М   | 0.0     | 100.0   | 100.0   | 75.0    | 100.0   | 88.9    | 100.0   |         |         |         |         |         |         | Û   | >90     | >90     | Green             | $\int_{-\infty}^{\infty}$ |
| CEH09  | Percentage of cases closed with outcomes achieved   | Н      | М   |         |         |         |         | 0.0     | 61.5    | 33.3    |         |         |         |         |         |         | Û   | >80     | >80     | Red               | 1                         |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                | Н      | М   |         |         |         |         | 0.0     | 61.5    | 0.0     |         |         |         |         |         |         | Û   | >60     | >60     | Red               | ٨                         |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn   | L      | М   |         |         |         |         | 100.0   | 23.1    | 66.7    |         |         |         |         |         |         | ⇔   | <10     | <10     | Red               | $\vee$                    |
| CEH12  | Percentage of open cases open for more than 6 months  | L      | М   |         |         |         |         |         | 3.1     | 0.0     |         |         |         |         |         |         | Û   | <10     | <10     | Green             | 1                         |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure            | L      | м   |         |         |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     | Green             |                           |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                         | L      | М   | 10.1    | 10.6    | 10.5    | 10.4    | 11.1    | 17.2    | 17.1    |         |         |         |         |         |         | Û   |         |         |                   | $\int$                    |
| CEH14  | Number of cases stepped up to SCS in month  | L      | М   |         |         |         |         |         |         | 1       |         |         |         |         |         |         |     |         |         |                   |                           |

North Kent District Trends FSS Project Salus

|          | Indicators  | Polarity | ∋q. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend         |
|----------|---|----------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|---------------|
|          | multators   | Pola     | Fre | Overall | DOT               | Target  | 2017-18 | target           | rienu         |
| Family S | Support Service - Project Salus North - Sevenoaks   |          |     |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                  |               |
| CEH01 N  | Number of cases allocated in the month  | Н        | М   | 0       | 7       | 7       | 8       | 1       | 5       | 3       |         |         |         |         |         |         | Û                 |         | 53      |                  | $\sim$        |
| CEH02 A  | Average caseload per worker   | Н        | М   | 7       | 9       | 14      | 15      | 13      | 16      | 15      |         |         |         |         |         |         | Û                 | 3       | 35      | Green            | $\sim$        |
| CEH03 N  | Number of cases allocated per year (YTD)  | Н        | М   | 7       | 14      | 21      | 28      | 21      | 33      | 36      |         |         |         |         |         |         | Û                 | 4       | 53      | Green            | $\sim$        |
| CEH04 N  | Number of open cases  | Н        | М   | 7       | 14      | 21      | 23      | 19      | 24      | 23      |         |         |         |         |         |         | Û                 |         | 13      |                  | $\sim$        |
| CEH05 N  | Number of cases closed in the month   | Н        | М   | 0       | 0       | 5       | 2       | 2       | 3       | 5       |         |         |         |         |         |         | Û                 |         |         |                  | $\mathcal{N}$ |
| CEH06 F  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | н        | М   | 0.0     | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >80     | >80     | Green            | $\square$     |
|          | Percentage of new cases where contact is made with the referring agency<br>before first contact is made with the family | н        | М   |         |         |         |         | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | 100     | 100     | Green            | -             |
|          | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | н        | М   | 0.0     | 100.0   | 83.3    | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >80     | >80     | Green            | $\int$        |
|          | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | н        | М   | 0.0     | 100.0   | 100.0   | 100.0   | 0.0     | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >90     | >90     | Green            | Γ             |
| CEH09 F  | Percentage of cases closed with outcomes achieved   | Н        | Μ   |         |         |         |         | 0.0     | 66.7    | 40.0    |         |         |         |         |         |         | Û                 | >80     | >80     | Red              | 1             |
|          | Percentage of cases closed with attached evidence to support Troubled   | Н        | М   |         |         |         |         | 0.0     | 66.7    | 40.0    |         |         |         |         |         |         | Û                 | >60     | >60     | Red              | $\land$       |
| CEH11 F  | Percentage of cases closed due to disengagement/consent withdrawn   | L        | Μ   |         |         |         |         | 50.0    | 33.3    | 60.0    |         |         |         |         |         |         | Û                 | <10     | <10     | Red              | $\checkmark$  |
| CEH12 F  | Percentage of open cases open for more than 6 months  | L        | М   |         |         |         |         |         | 4.2     | 4.3     |         |         |         |         |         |         | Û                 | <10     | <10     | Green            | /             |
| (FH13    | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure            | L        | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   | <10     | <10     | Green            |               |
| EH21     | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Jnit case (YTD)                         | L        | М   | 9.3     | 9.0     | 8.9     | 8.7     | 8.8     | 10.0    | 10.4    |         |         |         |         |         |         | Û                 |         |         |                  | $\int$        |
| CEH14 N  | Number of cases stepped up to SCS in month  | L        | М   |         |         |         |         |         |         | 0       |         |         |         |         |         |         |                   |         |         |                  |               |

Early Help Commissioning Services Monthly Scorecard

West Kent District Trends

# FSS Project Salus

|          | Indiactora  | irity.      | Dec-16       | Jan-17  | Feb-17  | Mar-17  | Apr-17   | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17   | DOT               | Monthly  | Target  | RAG -             | Trend             |
|----------|---|-------------|--------------|---------|---------|---------|----------|---------|---------|---------|---------|---------|---------|---------|----------|-------------------|----------|---------|-------------------|-------------------|
|          | Indicators  | Pola<br>Fre | Overall      | Overall | Overall | Overall | Overall  | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall  | DOT               | Target   | 2017-18 | monthly<br>target | Trend             |
| Family S | Support Service - Project Salus West - Maidstone  |             | <u> </u>     |         |         | •       | <u> </u> |         |         |         | 1       | •       |         |         | <u> </u> |                   | <u> </u> |         | -                 |                   |
| CEH01    | Number of cases allocated in the month  | H M         | 6            | 34      | 29      | 10      | 9        | 12      | 2       |         |         |         |         |         |          | Û                 |          | 176     |                   | $\sim$            |
| CEH02    | Average caseload per worker   | H M         | 4            | 10      | 15      | 16      | 15       | 16      | 15      |         |         |         |         |         |          | Û                 | 3        | 35      | Green             |                   |
| CEH03    | Number of cases allocated per year (YTD)  | H M         | 11           | 48      | 75      | 85      | 49       | 99      | 101     |         |         |         |         |         |          | Û                 | 15       | 176     | Green             | $\sim$            |
| CEH04    | Number of open cases  | H M         | 11           | 48      | 75      | 79      | 43       | 79      | 75      |         |         |         |         |         |          | Û                 |          | 44      |                   | $\sim$            |
| CEH05 I  | Number of cases closed in the month   | H M         | 0            | 0       | 4       | 2       | 5        | 6       | 4       |         |         |         |         |         |          | Û                 |          |         |                   | $\sim$            |
| CEH06    | Percentage of new cases allocated within 2 working days of receipt on Thrive  | н м         | 100.0        | 100.0   | 93.1    | 100.0   | 100.0    | 100.0   | 100.0   |         |         |         |         |         |          | $\Leftrightarrow$ | >80      | >80     | Green             | $\mathcal{V}^{-}$ |
| ('FH/6   | Percentage of new cases where contact is made with the referring agency<br>before first contact is made with the family | н м         |              |         |         |         | 100.0    | 91.7    | 100.0   |         |         |         |         |         |          | Û                 | 100      | 100     | Green             | V                 |
| CEHO7    | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | н м         | 100.0        | 100.0   | 86.4    | 100.0   | 100.0    | 100.0   | 100.0   |         |         |         |         |         |          | \$                | >80      | >80     | Green             | $\mathcal{V}^{-}$ |
|          | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | н м         | 0.0          | 100.0   | 100.0   | 100.0   | 40.0     | 83.3    | 100.0   |         |         |         |         |         |          | Û                 | >90      | >90     | Green             | $\int V$          |
| CEH09    | Percentage of cases closed with outcomes achieved   | H M         |              |         |         |         | 44.4     | 66.7    | 100.0   |         |         |         |         |         |          | Û                 | >80      | >80     | Green             | /                 |
|          | Percentage of cases closed with attached evidence to support Troubled   | н м         |              |         |         |         | 44.4     | 66.7    | 100.0   |         |         |         |         |         |          | Û                 | >60      | >60     | Green             | /                 |
| CEH11 F  | Percentage of cases closed due to disengagement/consent withdrawn   | L M         |              |         |         |         | 33.3     | 33.3    | 0.0     |         |         |         |         |         |          | Û                 | <10      | <10     | Green             | ٦                 |
| CEH12    | Percentage of open cases open for more than 6 months  | L M         |              |         |         |         |          | 2.5     | 1.3     |         |         |         |         |         |          | Û                 | <10      | <10     | Green             | \                 |
| ('EH13   | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure            | L M         |              |         |         |         |          |         |         |         |         |         |         |         |          |                   | <10      | <10     | Green             |                   |
|          | Percentage of re-referrals to an Early Help Unit within 12 months of a previous<br>Jnit case (YTD)                      | L M         | 10.5         | 11.3    | 12.3    | 11.8    | 14.5     | 18.2    | 18.8    |         |         |         |         |         |          | Û                 |          |         |                   | ~                 |
| CEH14    | Number of cases stepped up to SCS in month  | L M         |              |         |         |         |          |         | 0       |         |         |         |         |         |          |                   |          |         |                   |                   |
| Family S | Support Service - Project Salus West - Tonbridge & Malling  |             | - <b>T</b> T |         |         | 1       |          | I       | T       |         | 1       | 1       | 1       | 1       | 1        |                   |          |         |                   |                   |
| CEH01 I  | Number of cases allocated in the month  | H M         |              | 13      | 27      | 7       | 3        | 5       | 5       |         |         |         |         |         |          | <u></u>           |          | 124     |                   | $\wedge$          |
| CEH02    | Average caseload per worker   | H M         | 4            | 6       | 14      | 15      | 14       | 16      | 12      |         |         |         |         |         |          | Û                 | 3        | 35      | Green             | $\frown$          |
| CEH03    | Number of cases allocated per year (YTD)  | H M         | 9            | 22      | 49      |         |          | 65      | 69      |         |         |         |         |         |          | <u> </u>          | 10       | 124     |                   | $\sim$            |
| CEH04    | Number of open cases  | H M         |              | 22      | 47      | 52      | 35       | 51      | 37      |         |         |         |         |         |          | Û                 |          | 31      |                   | $\sim$            |
| CEH05 I  | Number of cases closed in the month   | H M         | 0            | 2       | 2       | 3       | 1        | 14      | 5       |         |         |         |         |         |          | Û                 |          |         |                   | ~^                |
|          | Percentage of new cases allocated within 2 working days of receipt on Thrive  | H M         | 100.0        | 100.0   | 100.0   | 100.0   | 100.0    | 100.0   | 100.0   |         |         |         |         |         |          | ⇔                 | >80      | >80     | Green             |                   |
| CEH76    | Percentage of new cases where contact is made with the referring agency<br>before first contact is made with the family | н м         |              |         |         |         | 100.0    | 100.0   | 100.0   |         |         |         |         |         |          | ⇔                 | 100      | 100     | Green             |                   |
| CEH07    | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | н м         | 100.0        | 100.0   | 100.0   | 100.0   | 100.0    | 100.0   | 100.0   |         |         |         |         |         |          | ⇔                 | >80      | >80     | Green             |                   |
| CEHUS    | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | н м         | 0.0          | 75.0    | 100.0   | 100.0   | 100.0    | 100.0   | 100.0   |         |         |         |         |         |          | ⇔                 | >90      | >90     | Green             | $\int$            |
| CEH09    | Percentage of cases closed with outcomes achieved   | H M         |              |         |         |         | 100.0    | 88.9    | 80.0    |         |         |         |         |         |          | Û                 | >80      | >80     | Green             | $\sim$            |
|          | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                | н м         |              |         |         |         | 100.0    | 66.7    | 60.0    |         |         |         |         |         |          | Û                 | >60      | >60     | Green             | 1                 |
| CEH11 F  | Percentage of cases closed due to disengagement/consent withdrawn   | L M         |              |         |         |         | 0.0      | 11.1    | 20.0    |         |         |         |         |         |          | Û                 | <10      | <10     | Red               | /                 |
|          | Percentage of open cases open for more than 6 months  | L M         |              |         |         |         |          | 2.0     | 2.7     |         |         |         |         |         |          | Û                 | <10      | <10     | Green             | /                 |
| CEH12    | Percentage of cases that were allocated to FSS that were re-referred to FSS<br>within 12 months of case closure         | L M         |              |         |         |         |          |         |         |         |         |         |         |         |          |                   | <10      | <10     | Green             |                   |
| FH21     | Percentage of re-referrals to an Early Help Unit within 12 months of a previous<br>Jnit case (YTD)                      | L M         | 11.6         | 11.5    | 11.0    | 11.8    | 14.9     | 11.2    | 11.0    |         |         |         |         |         |          | Û                 |          |         |                   | $\mathcal{N}$     |
|          | Number of cases stepped up to SCS in month  | L M         |              |         |         |         |          |         | 0       |         |         |         |         |         |          |                   |          |         |                   |                   |

## West Kent District Trends FSS Project Salus

| Indicators   | arity | eq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend          |
|--|-------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|----------------|
|  | Pola  | Fre | Overall | DOT               | Target  | 2017-18 | target           | TTeriu         |
| Family Support Service - Project Salus West - Tunbridge Wells  |       |     |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                  |                |
| CEH01 Number of cases allocated in the month   | Н     | М   | 0       | 20      | 12      | 12      | 3       | 5       | 5       |         |         |         |         |         |         | $\Leftrightarrow$ |         | 106     |                  | $\sim$         |
| CEH02 Average caseload per worker  | Н     | М   | 3       | 8       | 9       | 15      | 15      | 16      | 14      |         |         |         |         |         |         | ¢                 | 3       | 35      | Green            |                |
| CEH03 Number of cases allocated per year (YTD)   | Н     | М   | 3       | 23      | 35      | 47      | 32      | 54      | 62      |         |         |         |         |         |         | Û                 | 9       | 106     | Green            | $\sim$         |
| CEH04 Number of open cases   | Н     | М   | 3       | 23      | 35      | 44      | 29      | 47      | 46      |         |         |         |         |         |         | Û                 |         | 26      |                  | $\sim$         |
| CEH05 Number of cases closed in the month  | Н     | М   | 0       | 0       | 2       | 0       | 1       | 4       | 7       |         |         |         |         |         |         | Û                 |         |         |                  | $\sim$         |
| CEH06 Percentage of new cases allocated within 2 working days of receipt on Thrive   | Н     | М   | 0.0     | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                | >80     | >80     | Green            | $\square$      |
| CEH76 Percentage of new cases where contact is made with the referring agency before first contact is made with the family | Н     | М   |         |         |         |         | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                | 100     | 100     | Green            | -              |
| CEH07 Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive      | н     | М   | 0.0     | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 | >80     | >80     | Green            | $\int_{-}^{-}$ |
| CEH08 Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive              | Н     | М   | 0.0     | 0.0     | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 | >90     | >90     | Green            | $\int$         |
| CEH09 Percentage of cases closed with outcomes achieved  | Н     | М   |         |         |         |         | 0.0     | 40.0    | 42.9    |         |         |         |         |         |         | Û                 | >80     | >80     | Red              | Г              |
| CEH10 Percentage of cases closed with attached evidence to support Troubled<br>Families claims                             | Н     | М   |         |         |         |         | 0.0     | 20.0    | 42.9    |         |         |         |         |         |         | Û                 | >60     | >60     | Red              | /              |
| CEH11 Percentage of cases closed due to disengagement/consent withdrawn  | L     | М   |         |         |         |         | 100.0   | 60.0    | 42.9    |         |         |         |         |         |         | Û                 | <10     | <10     | Red              | _ <b>∖</b>     |
| CEH12 Percentage of open cases open for more than 6 months   | L     | М   |         |         |         |         |         | 0.0     | 6.5     |         |         |         |         |         |         | Û                 | <10     | <10     | Green            | /              |
| CEH13 Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure         |       | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   | <10     | <10     | Green            |                |
| EH21 Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                       | L     | М   | 10.4    | 10.4    | 11.1    | 11.2    | 15.0    | 10.0    | 8.5     |         |         |         |         |         |         | Û                 |         |         |                  | -\             |
| CEH14 Number of cases stepped up to SCS in month   | L     | М   |         |         |         |         |         |         | 0       |         |         |         |         |         |         |                   |         |         |                  |                |

# South & East Kent Area Trends

## FSS Porchlight

|        | Indicators  | olarity | Freq. | Dec-16<br>Overall | Jan-17<br>Overall |         |         |         |         |         | Jul-17<br>Overall |         |         | Oct-17<br>Overall | Nov-17<br>Overall |         | DOT               | Monthly<br>Target | Target<br>2017-18 | RAG -<br>monthly | Trend        |
|--------|---|---------|-------|-------------------|-------------------|---------|---------|---------|---------|---------|-------------------|---------|---------|-------------------|-------------------|---------|-------------------|-------------------|-------------------|------------------|--------------|
| Family | Support Service - Porchlight South & East   | 4       |       | Overall           | Overall           | Overall | Overall | Overail | Overall | Overall | Overall           | Overall | Overall | Overall           | Overall           | Overall | _                 |                   |                   | target           |              |
| CEH01  | Number of cases allocated in the month  | Н       | М     | 33                | 255               | 194     | 64      | 69      | 83      | 74      |                   |         |         |                   |                   |         | Û                 |                   | 992               |                  | $\wedge$     |
| CEH02  | Average caseload per worker   | Н       | М     |                   | 11                | 10      | 13      | 16      | 17      | 17      |                   |         |         |                   |                   |         | Û                 | 3                 | 34                | Green            | 5            |
| CEH03  | Number of cases allocated per year (YTD)  | Н       | М     |                   | 165               | 326     | 450     | 579     | 674     | 719     |                   |         |         |                   |                   |         | Û                 | 83                | 992               | Green            | /            |
| CEH04  | Number of open cases  | Н       | М     | 81                | 333               | 284     | 363     | 416     | 426     | 402     |                   |         |         |                   |                   |         | Û                 |                   | 248               |                  | $\sim$       |
| CEH05  | Number of cases closed in the month   | Н       | М     | 1                 | 11                | 13      | 31      | 55      | 68      | 84      |                   |         |         |                   |                   |         | Û                 |                   |                   |                  | /            |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | Н       | Μ     | 54.8              | 26.3              | 0.0     | 69.0    | 91.2    | 80.0    | 91.9    |                   |         |         |                   |                   |         | Û                 | >80               | >80               | Green            |              |
| CEH76  | Percentage of new cases where contact is made with the referring agency before first contact is made with the family    | Н       | М     |                   |                   |         |         | 100.0   | 81.3    | 80.3    |                   |         |         |                   |                   |         | Û                 | 100               | 100               | Red              | 1            |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | Н       | М     | 100.0             | 100.0             | 63.4    | 90.6    | 85.3    | 100.0   | 100.0   |                   |         |         |                   |                   |         | $\Leftrightarrow$ | >80               | >80               | Green            | V            |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | Н       |       | 53.3              |                   | 77.0    | 37.0    | 51.2    | 78.8    | 73.5    |                   |         |         |                   |                   |         | Û                 | >90               | >90               | Red              | V            |
| CEH09  | Percentage of cases closed with outcomes achieved   | Н       | М     | 0.0               | 27.3              | 76.9    | 61.3    | 47.3    | 58.8    | 77.2    |                   |         |         |                   |                   |         | Û                 | >80               | >80               | Amber            | $\sim$       |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                | Н       | М     | 0.0               | 27.3              | 76.9    | 38.7    | 38.2    | 44.1    | 58.2    |                   |         |         |                   |                   |         | Û                 | >60               | >60               | Amber            | N            |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn   | L       | Μ     | 0.0               | 54.5              | 46.2    | 38.7    | 32.7    | 23.5    | 16.5    |                   |         |         |                   |                   |         | Û                 | <10               | <10               | Red              | $\sim$       |
| CEH12  | Percentage of open cases open for more than 6 months  | L       | Μ     | 0.0               | 0.0               | 0.0     | 0.0     | 0.0     | 0.0     | 3.0     |                   |         |         |                   |                   |         | Û                 | <10               | <10               | Green            |              |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure            | L       | М     |                   |                   |         |         |         |         | 0.7     |                   |         |         |                   |                   |         |                   | <10               | <10               | Green            |              |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous<br>Unit case (YTD)                      | L       | М     |                   |                   |         |         |         |         |         |                   |         |         |                   |                   |         |                   |                   |                   |                  |              |
| CEH14  | Number of cases stepped up to SCS in month  | L       | М     |                   |                   |         |         |         |         | 6       |                   |         |         |                   |                   |         |                   |                   |                   |                  |              |
|        | Support Service - Porchlight South  | 1       | -     |                   |                   |         |         |         |         |         |                   |         |         |                   |                   | 1       |                   |                   |                   |                  | <u> </u>     |
| CEH01  | Number of cases allocated in the month  |         | М     | 17                | 106               | 88      | 20      | 34      | 33      | 31      |                   |         |         |                   |                   |         | Û                 |                   | 445               |                  | $\sim$       |
| CEH02  | Average caseload per worker   | Н       |       |                   | 11                | 10      | 13      | 16      | 17      | 17      |                   |         |         |                   |                   |         | Û                 | 3                 | 34                | Green            | 1            |
| CEH03  | Number of cases allocated per year (YTD)  | Н       |       |                   | 71                | 140     | 192     | 252     | 291     | 312     |                   |         |         |                   |                   |         | Û                 | 37                | 445               | Green            | /            |
| CEH04  | Number of open cases  | Н       | М     | 42                | 146               | 129     | 162     | 189     | 194     | 182     |                   |         |         |                   |                   |         | Û                 |                   | 111               |                  | ~            |
| CEH05  | Number of cases closed in the month   | Н       | М     | 0                 | 3                 | 2       | 13      | 23      | 25      | 40      |                   |         |         |                   |                   |         | Û                 |                   |                   |                  | /            |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | Н       | М     | 41.2              | 17.0              | 0.0     | 70.0    | 100.0   | 90.9    | 90.6    |                   |         |         |                   |                   |         | Û                 | >80               | >80               | Green            | $\int$       |
| CEH76  | Percentage of new cases where contact is made with the referring agency<br>before first contact is made with the family | Н       | М     |                   |                   |         |         | 100.0   | 100.0   | 80.0    |                   |         |         |                   |                   |         | Û                 | 100               | 100               | Red              | 1            |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | Н       | М     | 100.0             | 100.0             | 59.1    | 95.0    | 97.0    | 100.0   | 100.0   |                   |         |         |                   |                   |         | ⇔                 | >80               | >80               | Green            | V            |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | Н       | М     | 47.1              |                   | 71.4    | 26.4    | 66.7    | 87.5    | 81.0    |                   |         |         |                   |                   |         | Û                 | >90               | >90               | Amber            | $\checkmark$ |
| CEH09  | Percentage of cases closed with outcomes achieved   | Н       | М     | 0.0               | 33.3              | 100.0   | 84.6    | 43.5    | 56.0    | 73.0    |                   |         |         |                   |                   |         | Û                 | >80               | >80               | Amber            | $\sim$       |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                | Н       | М     | 0.0               | 33.3              | 100.0   | 61.5    | 39.1    | 52.0    | 54.1    |                   |         |         |                   |                   |         | Û                 | >60               | >60               | Amber            | M            |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn   | L       | М     | 0.0               | 33.3              | 100.0   | 15.4    | 34.8    | 28.0    | 16.2    |                   |         |         |                   |                   |         | Û                 | <10               | <10               | Red              | $\wedge$     |
| CEH12  | Percentage of open cases open for more than 6 months  | L       | М     | 0.0               | 0.0               | 0.0     | 0.0     | 0.0     | 0.0     | 3.3     |                   |         |         |                   |                   |         | Û                 | <10               | <10               | Green            |              |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS<br>within 12 months of case closure         | L       | М     |                   |                   |         |         |         |         | 1.1     |                   |         |         |                   |                   |         |                   | <10               | <10               | Green            |              |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                         | L       | М     | 11.2              | 11.4              | 11.5    | 11.8    | 10.4    | 14.9    | 16.4    |                   |         |         |                   |                   |         | Û                 |                   |                   |                  | $\checkmark$ |
| CEH14  | Number of cases stepped up to SCS in month  | L       | М     |                   |                   |         |         |         |         | 4       |                   |         |         |                   |                   |         |                   |                   |                   |                  |              |

### South & East Kent Area Trends FSS Porchlight

### Jan-17 Feb-17 Mar-17 Apr-17 May-17 Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17 Dec-16 Monthly monthly Overall Overall Overall Overall Overall Overall Overall Overall Overall Target Family Support Service - Porchlight East Н 35 Û 547 CEH01 Number of cases allocated in the month Μ 16 149 106 44 50 43 Λ\_ н Û Μ 12 13 16 17 17 CEH02 Average caseload per worker 10 3 34 Green 企 н М 94 186 258 327 383 407 46 547 CEH03 Number of cases allocated per year (YTD) Green Û Н Μ 39 187 155 201 227 232 220 137 CEH04 Number of open cases н Û CEH05 Number of cases closed in the month М 1 8 11 18 32 43 44 Û Н Μ 71.4 32.9 0.0 68.4 82.9 73.1 92.9 >80 >80 CEH06 Percentage of new cases allocated within 2 working days of receipt on Thrive Green Percentage of new cases where contact is made with the referring agency Н Û CEH76 Μ 100.0 71.2 80.5 100 100 Red before first contact is made with the family Percentage of new cases where first contact is made with the family within 10 н $\Leftrightarrow$ CEH07 М 100.0 100.0 67.0 88.6 74.3 100.0 100.0 >80 >80 Green working days of receipt on Thrive Percentage of new cases where assessment and plan completed within 20 Û Н Μ 79.5 >90 CEH08 61.5 45.5 44.8 71.4 67.9 >90 Red working days of receipt on Thrive Н Û CEH09 Percentage of cases closed with outcomes achieved Μ 0.0 25.0 72.7 44.4 50.0 60.5 81.0 >80 >80 Green Percentage of cases closed with attached evidence to support Troubled н 企 CEH10 Μ 0.0 25.0 72.7 22.2 37.5 39.5 61.9 >60 >60 Green Families claims ℃ CEH11 Percentage of cases closed due to disengagement/consent withdrawn L Μ 0.0 62.5 36.4 55.6 31.3 20.9 16.7 <10 <10 Red M L Û CEH12 Percentage of open cases open for more than 6 months Μ 0.0 0.0 0.0 0.0 0.0 0.0 2.7 <10 <10 Green Percentage of cases that were allocated to FSS that were re-referred to FSS L М CEH13 0.5 <10 <10 Green within 12 months of case closure Percentage of re-referrals to an Early Help Unit within 12 months of a previous 仓 EH21 L М 14.1 14.4 14.4 14.6 19.1 18.0 17.0 Unit case (YTD) CEH14 Number of cases stepped up to SCS in month L Μ 2

# Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard South & East Kent Area Trends

Monthly Target RAG -

|                       | Indicators -   | Fre   | Overall  | Overall   | Overall   | Overall   | Overall   | Overall  | Overall  | Overall   | Overall   | Overall  | Overall   | Overall   | Overall   | Target   | 2017-18 month<br>targe   | ,   |
|-----------------------|--|---|--|---|---|---|---|--|--|---|---|--|---|---|---|--|--|---|
| Area                  | Ashford  |   |  |   |   |   | Dover   |  |  |   |   |  |   |   | Shepwa  | ау   |  |   |
| Provider Narrative    | <ul> <li>EH21 - This figure has seen an increase in figures from April, however this was dian error in how the data was collected, resulting in the exclusion of some individu from the dataset - as a result this data is not comparable.</li> <li>Despite this, some districts did see a dramatic drop in figures for April (Ashford and Shepway are primary examples of this) this may have been partially due to the ordrop in notifications recieved during that month.</li> <li>CEH06: PLt737: 11 days returned to district due to insufficient information.</li> <li>CEH07: PLT741 step down unable to obtain contact with social worker for hand ormeeting.</li> <li>CEH76: PLT741 Step down: difficulty engaging with SW for handover meeting.</li> <li>CEH08 PLT635 22 days Half term affected being able to obtain schools informatio meet with Child. PLT616 Half term again delayed school.</li> <li>CEH11: PLT52 &amp; 598 unable to establish any contact.</li> <li>CEH12:PLT38 this case was transferred over with worker who has not yet closed.</li> <li>being managed by relevant line Manager.</li> <li>CEH13: PLT741 Recurrent Domestic Abuse.</li> </ul> | uals<br>nd<br>verall<br>ver<br>n and<br>This is | an error in<br>from the d<br>Despite th<br>Shepway a<br>drop in no<br>CEH06: PL<br>EH, respor<br>again clari<br>CEH76: PL<br>CEH08-PL <sup>-</sup><br>completed<br>CEH11: PL | how the elataset - a<br>is, some d<br>are primary<br>tifications<br>T964: 4 d<br>nse delaye<br>fication so<br>T769 Step<br>T627 famil<br>in 25 day<br>T22, PLT8 | data was o<br>s a result f<br>istricts did<br>y example<br>recieved o<br>ays, four o<br>d. PLT721<br>ught.<br>o down iss<br>y originall<br>s, PLT619<br>(4, PLT86 | collected, r<br>this data is<br>d see a dra<br>is of this) t<br>during that<br>different ac<br>l 6 Days w<br>ues with h<br>y stated di<br>completed<br>& PLT395 | ddresses pi<br>hereabouts<br>aandover m<br>id not want<br>d in 28 day | the exclu<br>arable.<br>in figure<br>ve been<br>ovided. I<br>of youn<br>eeting.<br>support<br>s during<br>up to SC | usion of sc<br>as for April<br>partially d<br>Requested<br>g person u<br>but then o<br>GCSE perio<br>CS. | ome indiv<br>(Ashford<br>lue to the<br>I clarificat<br>uncertain<br>changed | iduals<br>I and<br>overall<br>tion from<br>from EHN<br>mind ass | an error i<br>from the<br>Despite ti<br>Shepway<br>drop in n<br>CEH76: P<br>CEH11: P<br>CEH11: P<br>Breakdow<br>make res<br>requested<br>this servi<br>CEH12: P<br>not updal | in how the<br>dataset -<br>his, some<br>are prima<br>otification<br>PLT 782 &<br>PLT193 Yo<br>PLT665 CE<br>vn family ,<br>idency and<br>d support<br>ce: all oth<br>PLT71: bei<br>ted this is | e data was<br>as a result<br>districts di<br>ary exampl<br>s recieved<br>783 both (<br>ung person<br>DT referral<br>already ref<br>rangement<br>with pick u<br>er need su<br>ng looked<br>being add | collected, resultii<br>this data is not of<br>d see a dramatic<br>es of this) this m<br>during that mont<br>CDT referrals.<br>In refused to enga<br>Mum refused sup<br>erred for Mediatic<br>s without need for<br>up and drop off for<br>upport in place for<br>into by allocated<br>ressed via capabi | ng in the ex<br>omparable<br>drop in figu<br>y have bee<br>h.<br>ge with Su<br>port. PLT6<br>on which is<br>r court. PL<br>r contact. <sup>-</sup><br>: gave adw<br>Manager. F<br>lity procedu | ures for April (Ash<br>en partially due to<br>opport so Parents r<br>88 Parental Relati<br>their desired serv<br>F661 post DA fam<br>Fhis is not sustain | ndividuals<br>ford and<br>the overall<br>requested<br>onship<br>rice to help<br>ily<br>able for<br>/28, Thrive<br>77: |
| Monitoring<br>Meeting |  |   |  |   |   |   |   |  |  |   |   |  |   |   |   |  |  |   |

🚖 🕁 Dec-16 Jan-17 Feb-17 Mar-17 Apr-17 May-17 Jun-17 Jul-17 Aug-17 Sep-17 Oct-17 Nov-17 Dec-17

| Area                     | Canterbury  | Swale  | Thanet   |
|--------------------------|---|--|--|
| Provider Narrative       | EH21 - This figure has seen an increase in figures from April, however this was due to<br>an error in how the data was collected, resulting in the exclusion of some individuals<br>from the dataset - as a result this data is not comparable.<br>Despite this, some districts did see a dramatic drop in figures for April (Ashford and<br>Shepway are primary examples of this) this may have been partially due to the overall<br>drop in notifications recieved during that month.<br>CEH08: PLT624 21 days: Half Term delayed contact.<br>CEH11: PLT385: Step up/on going CSE case. PLT405 young person disengaged, family<br>supported this and also disengaged.<br>CEH13: PLT727 step down however there has been no break in contact as worker<br>continued to engage whilst social care assessed. | EH21 - This figure has seen an increase in figures from April, however this was due to<br>an error in how the data was collected, resulting in the exclusion of some individuals<br>from the dataset - as a result this data is not comparable.<br>Despite this, some districts did see a dramatic drop in figures for April (Ashford and<br>Shepway are primary examples of this) this may have been partially due to the overall<br>drop in notifications recieved during that month.<br>CEH07: PLT800 & 801 dates cross over into July.<br>CEH76: PLT745 CDT referral. PLT749 DAN<br>CEH08: PLT683 Parental mental health issues hindered focus on assessment so work<br>was undertaken prior to assessment being completed.(22 days) PLT684: Huge<br>Assessment 9 family members in one household all with differing issues including<br>overcrowding which creates a very chaotic environment for completing any work. (24<br>days)PLT583 the risk and need information from EH took two weeks to be uploaded.<br>This delayed attempts at contact, family initially difficult to engage (28 days)<br>CEH11: PLT379 Mum experienced a severe decline in mental Wellbeing, Children placed<br>in Kinship care placement. Mum is being supported by Adult Mental Health services. | EH21 - This figure has seen an increase in figures from April, however this was due to<br>an error in how the data was collected, resulting in the exclusion of some individuals<br>from the dataset - as a result this data is not comparable.<br>Despite this, some districts did see a dramatic drop in figures for April (Ashford and<br>Shepway are primary examples of this) this may have been partially due to the overall<br>drop in notifications recieved during that month.<br>CEH06: PLT679 5 days, DAN with high risk concerns, greater risk information<br>requested. PLT695: no consent provided insufficient info from CDT. PLT699: No<br>information on referral: requested more prior to allocation.<br>CEH07: PLT797, 807 both cross over in July.<br>CEH76: PLT 738 DAN, PLT797 & 799 CDT<br>CEH08:PLT615 was completed in 25days-mum was feeling very overwhelmed at IV,<br>PLT529 (DAN) completed in 56 days due to domestic abuse situation and clarity<br>required over whether safe to contact once this was clarified mum wanted to verify<br>workers role which caused delay in meetings.<br>CEH11: PLT657: family discussion around the EHN and initial contact lead to amicable<br>resolution and plan being implemented. Family requested that they be left to work<br>issues through themselves. PLT676: initially language barrier created issue, translator<br>sourced Mum has not responded to any communication. PLT679: DAN unable to<br>contact. PLT738: CDT referral family refused support. PLT701: Could not engage with<br>Mum. CEH701: Case refused as not being family support: this case was not entered<br>into our system as was not allocated.<br>CEH12: PLT96 ongoing Domestic Abuse concerns in Household. |
| Notes from<br>Monitoring | Meeting   |  |  |

## Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard South Kent District Trends FSS Porchlight

| 1331   | rorchlight   | ~        |       |       |       |                     |       |       |       |       |          |                   |                                  |                   |                   |                   |                   | DAC               |               |
|--------|--|----------|-------|-------|-------|---------------------|-------|-------|-------|-------|----------|-------------------|----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------|
|        | Indicators   | Polarity | Freq. |       |       | Feb-17 I<br>Overall |       |       | 3     |       | <u> </u> | Sep-17<br>Overall | Oct-17 Nov-17<br>Overall Overall | Dec-17<br>Overall | DOT               | Monthly<br>Target | Target<br>2017-18 | monthly<br>target | Trend         |
| Family | Support Service - Porchlight South - Ashford   |          |       |       |       |                     |       |       |       |       |          |                   |                                  |                   |                   |                   |                   |                   |               |
| CEH01  | Number of cases allocated in the month   | Н        | М     | 4     | 30    | 30                  | 7     | 11    | 6     | 9     |          |                   |                                  |                   | Û                 |                   | 138               |                   | $\bigwedge$   |
| CEH02  | Average caseload per worker  | Н        | М     |       | 11    | 11                  | 12    | 16    | 16    | 16    |          |                   |                                  |                   | Û                 | 3                 | 34                | Green             | $\sum$        |
| CEH03  | Number of cases allocated per year (YTD)   | Н        | М     |       | 23    | 44                  | 57    | 78    | 87    | 92    |          |                   |                                  |                   | Û                 | 11                | 138               | Green             | /             |
| CEH04  | Number of open cases   | Н        | М     | 14    | 44    | 42                  | 46    | 60    | 57    | 56    |          |                   |                                  |                   | Û                 |                   | 35                |                   | $\sim$        |
| CEH05  | Number of cases closed in the month  | Н        | М     | 0     | 0     | 0                   | 5     | 5     | 6     | 9     |          |                   |                                  |                   | Û                 |                   |                   |                   |               |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive   | Н        | М     | 50.0  | 13.3  | 0.0                 | 85.7  | 100.0 | 100.0 | 88.9  |          |                   |                                  |                   | Û                 | >80               | >80               | Green             |               |
| CEH76  | Percentage of new cases where contact is made with the referring agency before first contact is made with the family | Н        | м     |       |       |                     |       | 100.0 | 100.0 | 75.0  |          |                   |                                  |                   | Û                 | 100               | 100               | Red               | ]             |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive      | Н        | М     | 100.0 | 100.0 | 70.0                | 100.0 | 90.9  | 100.0 | 100.0 |          |                   |                                  |                   | ⇔                 | >80               | >80               | Green             | $\mathcal{V}$ |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive              | Н        | М     | 25.0  |       | 76.9                | 18.8  | 66.7  | 100.0 | 50.0  |          |                   |                                  |                   | Û                 | >90               | >90               | Red               | $\wedge$      |
| CEH09  | Percentage of cases closed with outcomes achieved  | Н        | М     | 0.0   | 0.0   | 0.0                 | 80.0  | 40.0  | 16.7  | 75.0  |          |                   |                                  |                   | Û                 | >80               | >80               | Amber             | $\sim$        |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                             | Н        | М     | 0.0   | 0.0   | 0.0                 | 60.0  | 40.0  | 16.7  | 75.0  |          |                   |                                  |                   | Û                 | >60               | >60               | Green             | $\mathcal{N}$ |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn  | L        | Μ     | 0.0   | 0.0   | 0.0                 | 20.0  | 20.0  | 33.3  | 25.0  |          |                   |                                  |                   | Û                 | <10               | <10               | Red               |               |
| CEH12  | Percentage of open cases open for more than 6 months   | L        | М     | 0.0   | 0.0   | 0.0                 | 0.0   | 0.0   | 0.0   | 1.8   |          |                   |                                  |                   | Û                 | <10               | <10               | Green             |               |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure         | L        | М     |       |       |                     |       |       |       | 1.8   |          |                   |                                  |                   |                   | <10               | <10               | Green             |               |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous<br>Unit case (YTD)                   | L        | М     | 10.6  | 10.7  | 10.6                | 10.9  | 3.0   | 17.7  | 16.7  |          |                   |                                  |                   | Û                 |                   |                   |                   |               |
| CEH14  | Number of cases stepped up to SCS in month   | L        | М     |       |       |                     |       |       |       | 0     |          |                   |                                  |                   |                   |                   |                   |                   |               |
| Family | v Support Service - Porchlight South - Dover   |          |       |       |       |                     |       |       |       |       |          |                   |                                  |                   | 1 -               |                   |                   |                   |               |
| CEH01  | Number of cases allocated in the month   |          | М     | 5     | 33    | 37                  | 10    | 9     | 15    | 12    |          |                   |                                  |                   | Û                 |                   | 170               |                   | $\wedge$      |
| CEH02  | Average caseload per worker  |          | М     |       | 10    | 10                  | 14    | 16    | 17    | 17    |          |                   |                                  |                   | Û                 | 3                 | 34                | Green             | <u></u>       |
| CEH03  | Number of cases allocated per year (YTD)   | Н        | М     |       | 23    | 56                  | 81    | 94    | 111   | 117   |          |                   |                                  |                   | Û                 | 14                | 170               | Green             |               |
| CEH04  | Number of open cases   |          | Μ     | 17    | 50    | 49                  | 69    | 70    | 77    | 67    |          |                   |                                  |                   | Û                 |                   | 43                |                   | ~             |
| CEH05  | Number of cases closed in the month  | Н        | Μ     | 0     | 2     | 1                   | 6     | 8     | 9     | 20    |          |                   |                                  |                   | Û                 |                   |                   |                   | ~             |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive   | Н        | М     | 40.0  | 15.2  | 0.0                 | 50.0  | 100.0 | 78.6  | 84.6  |          |                   |                                  |                   | Û                 | >80               | >80               | Green             |               |
| CEH76  | Percentage of new cases where contact is made with the referring agency before first contact is made with the family | Н        | М     |       |       |                     |       | 100.0 | 100.0 | 91.7  |          |                   |                                  |                   | Û                 | 100               | 100               | Amber             |               |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive      | Н        | М     | 100.0 | 100.0 | 59.5                | 90.0  | 100.0 | 100.0 | 100.0 |          |                   |                                  |                   | \$                | >80               | >80               | Green             | $\bigvee$     |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive              | Н        | М     | 60.0  |       | 76.2                | 45.8  | 100.0 | 100.0 | 83.3  |          |                   |                                  |                   | Û                 | >90               | >90               | Amber             |               |
| CEH09  | Percentage of cases closed with outcomes achieved  | Н        | М     | 0.0   | 50.0  | 100.0               | 83.3  | 37.5  | 55.6  | 80.0  |          |                   |                                  |                   | Û                 | >80               | >80               | Green             | $\sim$        |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled Families claims                                | Н        | М     | 0.0   | 50.0  | 100.0               | 66.7  | 25.0  | 55.6  | 55.0  |          |                   |                                  |                   | Û                 | >60               | >60               | Amber             | $\wedge$      |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn  | L        | М     | 0.0   | 0.0   | 0.0                 | 16.7  | 37.5  | 33.3  | 0.0   |          |                   |                                  |                   | Û                 | <10               | <10               | Green             | $ \land $     |
| CEH12  | Percentage of open cases open for more than 6 months   | L        | М     | 0.0   | 0.0   | 0.0                 | 0.0   | 0.0   | 0.0   | 0.0   |          |                   |                                  |                   | $\Leftrightarrow$ | <10               | <10               | Green             | —             |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure         | L        | М     |       |       |                     |       |       |       | 1.5   |          |                   |                                  |                   |                   | <10               | <10               | Green             |               |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                      | L        | м     | 12.1  | 12.5  | 13.2                | 13.8  | 17.4  | 14.1  | 15.3  |          |                   |                                  |                   | Û                 |                   |                   |                   |               |
| CEH14  | Number of cases stepped up to SCS in month   | L        | М     |       |       |                     |       |       |       | 4     |          |                   |                                  |                   |                   |                   |                   |                   |               |
|        |  |          |       |       |       |                     |       |       |       |       |          |                   |                                  |                   |                   |                   |                   |                   |               |

## Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard South Kent District Trends FSS Porchlight

|   |                             | t Ity         | Dec-16  | Jan-17  | Feb-17  | Mar-17 | Apr-17  | May-17 | lun-17 | lul-17 | Aug-17 | Sen-17  | Oct-17  | Nov-17  | Dec-17  |                   | Monthly | Target  | RAG -             |                   |
|---|-----------------------------|---------------|---------|---------|---------|--------|---------|--------|--------|--------|--------|---------|---------|---------|---------|-------------------|---------|---------|-------------------|-------------------|
| Indicators  |                             | Polar<br>Frec | Overall | Overall | Overall |        | Overall |        |        |        |        | Overall | Overall | Overall | Overall | DOT               | Target  | 2017-18 | monthly<br>target | Trend             |
| Family Support Service - Porchlight South - Shep  | way                         |               |         |         |         |        |         |        |        |        |        |         |         |         |         |                   |         |         |                   |                   |
| CEH01 Number of cases allocated in the month  |                             | H M           | 8       | 43      | 21      | 3      | 14      | 12     | 10     |        |        |         |         |         |         | Û                 |         | 137     |                   | $\sim$            |
| CEH02 Average caseload per worker   |                             | H M           |         | 13      | 10      | 12     | 17      | 18     | 18     |        |        |         |         |         |         | $\Leftrightarrow$ | 3       | 34      | Green             | $\sim$            |
| CEH03 Number of cases allocated per year (YTD)  |                             | H M           |         | 25      | 40      | 54     | 80      | 93     | 103    |        |        |         |         |         |         | Û                 | 11      | 137     | Green             | /                 |
| CEH04 Number of open cases  |                             | H M           | 11      | 52      | 38      | 47     | 59      | 60     | 59     |        |        |         |         |         |         | Û                 |         | 34      |                   | $\sim$            |
| CEH05 Number of cases closed in the month   |                             | H M           | 0       | 1       | 1       | 2      | 10      | 10     | 11     |        |        |         |         |         |         | Û                 |         |         |                   | 7                 |
| CEH06 Percentage of new cases allocated within 2 working  | days of receipt on Thrive   | H M           | 37.5    | 20.9    | 0.0     | 100.0  | 100.0   | 100.0  | 100.0  |        |        |         |         |         |         | $\Leftrightarrow$ | >80     | >80     | Green             |                   |
| CEH76 Percentage of new cases where contact is made with before first contact is made with the family | h the referring agency      | H M           |         |         |         |        | 100.0   | 100.0  | 70.0   |        |        |         |         |         |         | Û                 | 100     | 100     | Red               | J                 |
| CEH07 Percentage of new cases where first contact is made working days of receipt on Thrive           | e with the family within 10 | H M           | 100.0   | 100.0   | 42.9    | 100.0  | 100.0   | 100.0  | 100.0  |        |        |         |         |         |         | $\Leftrightarrow$ | >80     | >80     | Green             | $\mathcal{V}^{-}$ |
| CEH08 Percentage of new cases where assessment and plan<br>working days of receipt on Thrive          | n completed within 20       | H M           | 50.0    |         | 64.3    | 0.0    | 50.0    | 78.6   | 100.0  |        |        |         |         |         |         | Û                 | >90     | >90     | Green             | $\checkmark$      |
| CEH09 Percentage of cases closed with outcomes achieved   |                             | H M           | 0.0     | 0.0     | 100.0   | 100.0  | 50.0    | 80.0   | 55.6   |        |        |         |         |         |         | Û                 | >80     | >80     | Red               | $\sum$            |
| CEH10 Percentage of cases closed with attached evidence to<br>Families claims                         | o support Troubled          | H M           | 0.0     | 0.0     | 100.0   | 50.0   | 50.0    | 70.0   | 33.3   |        |        |         |         |         |         | Û                 | >60     | >60     | Red               | $\mathcal{M}$     |
| CEH11 Percentage of cases closed due to disengagement/co  | onsent withdrawn            | L M           | 0.0     | 100.0   | 100.0   | 0.0    | 40.0    | 20.0   | 44.4   |        |        |         |         |         |         | Û                 | <10     | <10     | Red               | /\~               |
| CEH12 Percentage of open cases open for more than 6 mor   | nths                        | L M           | 0.0     | 0.0     | 0.0     | 0.0    | 0.0     | 0.0    | 8.5    |        |        |         |         |         |         | Û                 | <10     | <10     | Green             |                   |
| CEH13 Percentage of cases that were allocated to FSS that within 12 months of case closure            | were re-referred to FSS     | L M           |         |         |         |        |         |        | 0.0    |        |        |         |         |         |         |                   | <10     | <10     | Green             |                   |
| EH21 Percentage of re-referrals to an Early Help Unit withi<br>Unit case (YTD)                        | in 12 months of a previous  | L M           | 10.9    | 11.0    | 10.8    | 10.7   | 7.4     | 12.7   | 17.3   |        |        |         |         |         |         | Û                 |         |         |                   |                   |
| CEH14 Number of cases stepped up to SCS in month  |                             | L M           |         |         |         |        |         |        | 0      |        |        |         |         |         |         |                   |         |         |                   |                   |

# Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard East Kent District Trends

# FSS Porchlight

|        | Indicators   | arity | eq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17     | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -<br>monthly | Trend         |
|--------|--|-------|-----|---------|---------|---------|---------|---------|---------|---------|---------|------------|---------|---------|---------|---------|-----|---------|---------|------------------|---------------|
|        | indicator 5  | Pol   | E.  | Overall    | Overall | Overall | Overall | Overall | DOI | Target  | 2017-18 | target           | Trend         |
|        | Support Service - Porchlight East - Canterbury   |       | _   |         |         |         |         | []      |         |         |         | <u>г</u> г |         | 1       |         |         |     | 1       |         |                  | _             |
| CEH01  | Number of cases allocated in the month   | Н     | М   | 6       | 24      | 28      | 9       | 4       | 6       | 10      |         |            |         |         |         |         | Û   |         | 137     |                  | <u> </u>      |
| CEH02  | Average caseload per worker  | Н     | М   |         | 8       | 8       | 14      | 16      | 16      | 16      |         |            |         |         |         |         | Û   | 3       | 34      | Green            | 5             |
| CEH03  | Number of cases allocated per year (YTD)   | Н     | М   |         | 24      | 39      | 68      | 74      | 83      | 88      |         |            |         |         |         |         | Û   | 11      | 137     | Green            | $\checkmark$  |
| CEH04  | Number of open cases   | Н     | М   | 11      | 33      | 33      | 57      | 56      | 57      | 53      |         |            |         |         |         |         | ₽   |         | 34      |                  |               |
| CEH05  | Number of cases closed in the month  | Н     | М   | 0       | 1       | 2       | 2       | 7       | 5       | 11      |         |            |         |         |         |         | Û   |         |         |                  | ~             |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive   | Н     | Μ   | 66.7    | 37.5    | 0.0     | 44.4    | 75.0    | 100.0   | 100.0   |         |            |         |         |         |         | ŧ   | >80     | >80     | Green            | $\checkmark$  |
| CEH76  | Percentage of new cases where contact is made with the referring agency before first contact is made with the family | Н     | М   |         |         |         |         | 100.0   | 100.0   | 87.5    |         |            |         |         |         |         | ₽   | 100     | 100     | Red              | J             |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive      | Н     | М   | 100.0   | 100.0   | 67.9    | 100.0   | 100.0   | 100.0   | 100.0   |         |            |         |         |         |         | ¢   | >80     | >80     | Green            | $\mathcal{V}$ |
| CEH08  | Percentage of new cases where assessment and plan completed within 20<br>working days of receipt on Thrive           | Н     | М   | 66.7    |         | 61.9    | 22.7    | 33.3    | 60.0    | 66.7    |         |            |         |         |         |         | Û   | >90     | >90     | Red              | V             |
| CEH09  | Percentage of cases closed with outcomes achieved  | Н     | М   | 0.0     | 100.0   | 100.0   | 50.0    | 42.9    | 60.0    | 81.8    |         |            |         |         |         |         | 仑   | >80     | >80     | Green            | $\sim$        |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                             | Н     | М   | 0.0     | 100.0   | 100.0   | 0.0     | 14.3    | 40.0    | 36.4    |         |            |         |         |         |         | ₽   | >60     | >60     | Red              | $\mathcal{N}$ |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn  | L     | М   | 0.0     | 0.0     | 50.0    | 50.0    | 14.3    | 40.0    | 9.1     |         |            |         |         |         |         | 仑   | <10     | <10     | Green            | ſ             |
| CEH12  | Percentage of open cases open for more than 6 months   | L     | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 9.4     |         |            |         |         |         |         | ₽   | <10     | <10     | Green            |               |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure         | L     | М   |         |         |         |         |         |         | 1.9     |         |            |         |         |         |         |     | <10     | <10     | Green            |               |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                      | L     | М   | 11.4    | 11.4    | 12.0    | 12.1    | 20.7    | 12.2    | 12.7    |         |            |         |         |         |         | ₽   |         |         |                  | $\mathbf{V}$  |
| CEH14  | Number of cases stepped up to SCS in month   | L     | М   |         |         |         |         |         |         | 1       |         |            |         |         |         |         |     |         |         |                  |               |
| Family | Support Service - Porchlight East - Swale  | 1 1   |     |         |         |         |         |         |         |         | r       |            |         |         |         |         |     | 1 1     |         |                  |               |
| CEH01  | Number of cases allocated in the month   | Н     | М   | 4       | 51      | 40      | 17      | 17      | 12      | 18      |         |            |         |         |         |         | Û   |         | 205     |                  | $\sim$        |
| CEH02  | Average caseload per worker  | Н     | М   |         | 10      | 9       | 12      | 16      | 16      | 16      |         |            |         |         |         |         | ¢   | 3       | 34      | Green            | $\checkmark$  |
| CEH03  | Number of cases allocated per year (YTD)   | Н     | М   |         | 29      | 63      | 87      | 120     | 133     | 146     |         |            |         |         |         |         | Û   | 17      | 205     | Green            | /             |
| CEH04  | Number of open cases   | Н     | М   | 11      | 62      | 53      | 73      | 87      | 82      | 87      |         |            |         |         |         |         | Û   |         | 51      |                  | $\sim$        |
| CEH05  | Number of cases closed in the month  | Н     | М   | 0       | 4       | 22      | 3       | 11      | 15      | 10      |         |            |         |         |         |         | ₽   |         |         |                  | $\sim$        |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive   | н     | М   | 100.0   | 23.5    | 0.0     | 54.5    | 70.6    | 52.4    | 100.0   |         |            |         |         |         |         | Û   | >80     | >80     | Green            | $\bigvee$     |
| CEH76  | Percentage of new cases where contact is made with the referring agency before first contact is made with the family | н     | М   |         |         |         |         | 100.0   | 57.1    | 77.8    |         |            |         |         |         |         | Û   | 100     | 100     | Red              | $\setminus$   |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive      | н     | М   | 100.0   | 100.0   | 52.5    | 76.5    | 47.1    | 100.0   | 100.0   |         |            |         |         |         |         | \$  | >80     | >80     | Green            | $\mathbb{V}$  |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive              | Н     | М   | 100.0   |         | 90.5    | 75.0    | 45.4    | 77.8    | 50.0    |         |            |         |         |         |         | ₽   | >90     | >90     | Red              | $\mathbb{W}$  |
| CEH09  | Percentage of cases closed with outcomes achieved  | Н     | М   | 0.0     | 0.0     | 50.0    | 66.7    | 45.5    | 53.3    | 90.0    |         |            |         |         |         |         | Û   | >80     | >80     | Green            | $\sim$        |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                             | Н     | М   | 0.0     | 0.0     | 50.0    | 66.7    | 45.5    | 33.3    | 80.0    |         |            |         |         |         |         | Û   | >60     | >60     | Green            | $\mathcal{N}$ |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn  | L     | М   | 0.0     | 75.0    | 50.0    | 33.3    | 45.5    | 20.0    | 10.0    |         |            |         |         |         |         | Û   | <10     | <10     | Green            | $\sim$        |
| CEH12  | Percentage of open cases open for more than 6 months   | L     | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |            |         |         |         |         | ¢   | <10     | <10     | Green            |               |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS  | L     | м   |         |         |         |         |         |         | 0.0     |         |            |         |         |         |         |     | <10     | <10     | Green            |               |
| EH21   | within 12 months of case closure<br>Percentage of re-referrals to an Early Help Unit within 12 months of a previous  | L     | м   | 10.6    | 11.1    | 10.9    | 11.1    | 14.9    | 15.6    | 14.6    |         |            |         |         |         |         | Û   |         |         |                  | $\int$        |
| CEH14  | Unit case (YTD)<br>Number of cases stepped up to SCS in month  | -     | м   |         |         | -       | -       |         |         | 0       |         |            |         |         |         |         |     |         |         |                  | ~             |
|        | Induner of cases stepped up to 505 in month  | L     | IVI |         |         |         |         |         |         | 0       |         |            |         |         |         |         |     |         |         |                  |               |

## Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard East Kent District Trends FSS Porchlight

|        | Indicators  | olarity | j [ | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trop          |
|--------|---|---------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|---------------|
|        | indicators  | Polà    | Fre | Overall | DOT               | Target  | 2017-18 | target           | Tren          |
| Family | Support Service - Porchlight East - Thanet  |         |     |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                  |               |
| CEH01  | Number of cases allocated in the month  | Н       | М   | 6       | 74      | 38      | 18      | 14      | 32      | 15      |         |         |         |         |         |         | Û                 |         | 205     |                  | $\wedge$      |
| CEH02  | Average caseload per worker   | Н       | М   |         | 15      | 12      | 12      | 16      | 19      | 17      |         |         |         |         |         |         | ₽                 | 3       | 34      | Green            | $\checkmark$  |
| CEH03  | Number of cases allocated per year (YTD)  | Н       | м   |         | 41      | 84      | 103     | 133     | 167     | 173     |         |         |         |         |         |         | Û                 | 17      | 205     | Green            | /             |
| CEH04  | Number of open cases  | Н       | М   | 17      | 92      | 69      | 71      | 84      | 93      | 80      |         |         |         |         |         |         | Û                 |         | 51      |                  | $\sim$        |
| CEH05  | Number of cases closed in the month   | Н       | М   | 1       | 3       | 7       | 13      | 14      | 23      | 23      |         |         |         |         |         |         | ¢                 |         |         |                  | 1             |
| CEH06  | Percentage of new cases allocated within 2 working days of receipt on Thrive  | Н       | М   | 50.0    | 37.8    | 0.0     | 88.9    | 100.0   | 83.3    | 84.2    |         |         |         |         |         |         | Û                 | >80     | >80     | Green            |               |
| CEH76  | Percentage of new cases where contact is made with the referring agency<br>before first contact is made with the family | Н       | м   |         |         |         |         | 100.0   | 75.0    | 80.0    |         |         |         |         |         |         | Û                 | 100     | 100     | Red              | L             |
| CEH07  | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive         | Н       | М   | 100.0   | 100.0   | 81.6    | 94.4    | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >80     | >80     | Green            | $\mathcal{V}$ |
| CEH08  | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive                 | Н       | М   | 40.0    |         | 83.3    | 35.0    | 55.6    | 71.4    | 73.7    |         |         |         |         |         |         | Û                 | >90     | >90     | Red              | V             |
| CEH09  | Percentage of cases closed with outcomes achieved   | Н       | М   | 0.0     | 33.3    | 71.4    | 38.5    | 57.1    | 65.2    | 76.2    |         |         |         |         |         |         | ①                 | >80     | >80     | Amber            | M             |
| CEH10  | Percentage of cases closed with attached evidence to support Troubled<br>Families claims                                | Н       | М   | 0.0     | 33.3    | 71.4    | 15.4    | 42.9    | 43.5    | 66.7    |         |         |         |         |         |         | Û                 | >60     | >60     | Green            | $\mathcal{N}$ |
| CEH11  | Percentage of cases closed due to disengagement/consent withdrawn   | L       | М   | 0.0     | 66.7    | 28.6    | 61.5    | 28.6    | 17.4    | 23.8    |         |         |         |         |         |         | Û                 | <10     | <10     | Red              | M             |
| CEH12  | Percentage of open cases open for more than 6 months  | L       | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 1.3     |         |         |         |         |         |         | Û                 | <10     | <10     | Green            |               |
| CEH13  | Percentage of cases that were allocated to FSS that were re-referred to FSS<br>within 12 months of case closure         | L       | м   |         |         |         |         |         |         | 0.0     |         |         |         |         |         |         |                   | <10     | <10     | Green            |               |
| EH21   | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                         | L       | М   | 18.1    | 18.5    | 18.2    | 18.2    | 22.0    | 23.0    | 21.6    |         |         |         |         |         |         | Û                 |         |         |                  | $\int$        |

1

L M

CEH14 Number of cases stepped up to SCS in month

|       | Indicators  | Polarity<br>Freq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend            |
|-------|---|-------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|------------------|
|       |   | Po                | Overall |                   | Target  | 2017-18 | target           |                  |
| Young | Carers - Imago Kent   |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                  |                  |
| CEH15 | Number of young carers open to service  | H M               | 5436    | 5608    | 5811    | 5986    | 6124    | 6288    | 6502    |         |         |         |         |         |         | Û                 | >480    | >5796   | Green            | /                |
| CEH16 | Number of referrals received in the month   | H M               | 150     | 172     | 203     | 175     | 137     | 164     | 214     |         |         |         |         |         |         | Û                 | >165.6  | >1992   | Green            | $\sim$           |
| CEH17 | Percentage of referrals for support responded to within 2 working days<br>of receipt                | н м               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Green            |                  |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                | н м               | 96.1    | 89.5    | 95.6    | 87.6    | 89.1    | 82.9    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | $\neg$           |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | H M               | 115     | 126     | 138     | 106     | 41      | 187     | 118     |         |         |         |         |         |         | Û                 | >144    | >144    | Amber            | $\sim$           |
| CEH20 | The number of young carers attending group activities/ sessions in the<br>month                     | H M               | 777     | 526     | 690     | 545     | 447     | 653     | 476     |         |         |         |         |         |         | Û                 | >180    | >2160   | Green            | $\mathcal{M}$    |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | H W               | 0.0     | 100.0   | 0.0     | 0.0     | 0.0     | 100.0   | 0.0     |         |         |         |         |         |         | Û                 | >70     | >70     | Red              | $\Lambda\Lambda$ |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 | >90     | >90     | Green            |                  |
| CEH23 | The number of training sessions delivered to partners   | H M               | 3       | 6       | 10      | 13      | 3       | 11      | 9       |         |         |         |         |         |         | Û                 | >60     | >768    | Red              | $\mathcal{N}$    |
| CEH24 | The number of participants at partner training sessions   | H M               | 24      | 36      | 44      | 66      | 27      | 114     | 155     |         |         |         |         |         |         | Û                 |         |         |                  | $\checkmark$     |
| CEH25 | The percentage of good or better feedback from partner training<br>sessions                         | н м               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 |         |         |                  |                  |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |         |         |         |         |         | 90.4    |         |         |         |         |         |         |         |                   | >80     |         | Green            |                  |
| Young | Carers - Imago North  |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                  |                  |
| CEH15 | Number of young carers open to service  | H M               | 1144    | 1178    | 1220    | 1261    | 1289    | 1323    | 1356    |         |         |         |         |         |         | Û                 | >120    | >1449   | Green            | /                |
| CEH16 | Number of referrals received in the month   | H M               | 32      | 34      | 42      | 41      | 28      | 34      | 33      |         |         |         |         |         |         | Û                 | >41.4   | >498    | Red              | $\sim$           |
| CEH17 | Percentage of referrals for support responded to within 2 working days<br>of receipt                | н м               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ¢                 | >70     | >70     | Green            |                  |
| CEH18 | Percentage of young carer assessments completed within 20 working days of receipt                   | н м               | 88.0    | 90.6    | 94.0    | 90.0    | 77.4    | 90.9    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | $\neg$           |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | H M               | 36      | 21      | 49      | 27      | 9       | 33      | 25      |         |         |         |         |         |         | Û                 | >36     | >36     | Amber            | $\sim$           |
| CEH20 | The number of young carers attending group activities/ sessions in the<br>month                     | н м               | 280     | 102     | 182     | 124     | 99      | 118     | 56      |         |         |         |         |         |         | Û                 | >45     | >540    | Green            | h                |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   | 0.0     |         |         |         |         |         |         | Û                 | >70     | >70     | Red              |                  |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | н м               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | \$                | >90     | >90     | Red              | —                |
| CEH23 | The number of training sessions delivered to partners   | H M               | 0       | 1       | 0       | 3       | 0       | 4       | 2       |         |         |         |         |         |         | Û                 | >15     | >192    | Red              | $\sim$           |
| CEH24 | The number of participants at partner training sessions   | H M               | 0       | 6       | 0       | 6       | 0       | 33      | 25      |         |         |         |         |         |         | Û                 |         |         |                  | $\sim$           |
| CEH25 | The percentage of good or better feedback from partner training<br>sessions                         | H M               | 0.0     | 100.0   | 0.0     | 100.0   | 0.0     | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ |         |         |                  | W                |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |         |         |         |         |         | 91.9    |         |         |         |         |         |         |         |                   | >80     |         | Green            |                  |

|        | Indiastors  | irity<br>eq.      | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -             | Trend         |
|--------|---|-------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|-------------------|---------------|
|        | Indicators  | Polarity<br>Freq. | Overall | DOT               | Target  | 2017-18 | monthly<br>target | Trena         |
| Young  | Carers - Imago East   |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                   |               |
| CEH15  | Number of young carers open to service  | H M               | 1232    | 1267    | 1301    | 1339    | 1370    | 1404    | 1459    |         |         |         |         |         |         | Û                 | >120    | >1449   | Green             | /             |
| CEH16  | Number of referrals received in the month   | H M               | 31      | 35      | 34      | 38      | 31      | 34      | 55      |         |         |         |         |         |         | 仓                 | >41.4   | >498    | Green             | $\sim$        |
| ("EH1/ | Percentage of referrals for support responded to within 2 working days<br>of receipt                  | H M               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Green             |               |
| CEHIN  | Percentage of young carer assessments completed within 20 working<br>days of receipt                  | H M               | 100.0   | 92.3    | 100.0   | 76.9    | 93.3    | 76.3    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red               | $\sim$        |
| CEH19  | The number of group activities/sessions delivered in the month to<br>directly support young carers    | н м               | 19      | 45      | 13      | 17      | 9       | 48      | 42      |         |         |         |         |         |         | Û                 | >36     | >36     | Green             | $\mathcal{M}$ |
| CEH20  | The number of young carers attending group activities/ sessions in the<br>month                       | H M               | 118     | 152     | 105     | 105     | 90      | 158     | 165     |         |         |         |         |         |         | Û                 | >45     | >540    | Green             |               |
| CEH21  | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET $$ | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Red               |               |
| CEH22  | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help   | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   |         |         |         |         |         |         | Û                 | >90     | >90     | Green             |               |
| CEH23  | The number of training sessions delivered to partners   | H M               | 1       | 1       | 3       | 5       | 1       | 1       | 3       |         |         |         |         |         |         | Û                 | >15     | >192    | Red               | $\mathcal{N}$ |
| CEH24  | The number of participants at partner training sessions   | н м               | 8       | 12      | 15      | 43      | 7       | 6       | 59      |         |         |         |         |         |         | Û                 |         |         |                   | $\mathcal{N}$ |
|        | The percentage of good or better feedback from partner training sessions                              | H M               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                |         |         |                   |               |
| CEH26  | Percentage of good or better feedback received from young carers with the service received            | H A               |         |         |         |         |         | 90.1    |         |         |         |         |         |         |         |                   | >80     |         | Green             |               |
| Young  | Carers - Imago South  |                   |         |         |         |         |         |         | ,       |         | 1       |         |         |         |         |                   |         |         |                   |               |
| CEH15  | Number of young carers open to service  | H M               | 1573    | 1619    | 1678    | 1727    | 1763    | 1818    | 1887    |         |         |         |         |         |         | Û                 | >120    | >1449   | Green             | /             |
| CEH16  | Number of referrals received in the month   | H M               | 33      | 46      | 59      | 49      | 36      | 55      | 69      |         |         |         |         |         |         | 仓                 | >41.4   | >498    | Green             | $\sim$        |
|        | Percentage of referrals for support responded to within 2 working days<br>of receipt                  | H M               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                | >70     | >70     | Green             |               |
| CEH18  | Percentage of young carer assessments completed within 20 working days of receipt                     | H M               | 100.0   | 75.6    | 93.2    | 84.4    | 85.7    | 84.1    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red               | $\sim$        |
| CEH19  | The number of group activities/sessions delivered in the month to<br>directly support young carers    | H M               | 23      | 32      | 15      | 25      | 8       | 52      | 25      |         |         |         |         |         |         | Û                 | >36     | >36     | Amber             | $\sim$        |
| CEH20  | The number of young carers attending group activities/ sessions in the month                          | H M               | 122     | 137     | 153     | 133     | 127     | 171     | 111     |         |         |         |         |         |         | Û                 | >45     | >540    | Green             | $\sim$        |
| CEH21  | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET $$ | H M               | 0.0     | 100.0   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Red               | Λ             |
| CEH22  | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help   | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                | >90     | >90     | Green             | $\int_{-}$    |
| CEH23  | The number of training sessions delivered to partners   | H M               | 2       | 1       | 3       | 2       | 1       | 5       | 1       |         |         |         |         |         |         | Û                 | >15     | >192    | Red               | $\sim$        |
| CEH24  | The number of participants at partner training sessions   | H M               | 16      | 8       | 12      | 9       | 4       | 66      | 35      |         |         |         |         |         |         | Û                 |         |         |                   |               |
|        | The percentage of good or better feedback from partner training sessions                              | H M               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ¢                 |         |         |                   |               |
| CEH26  | Percentage of good or better feedback received from young carers with the service received            | H A               |         |         |         |         |         | 91.6    |         |         |         |         |         |         |         |                   | >80     |         | Green             |               |

| loung                            | g Carers Imago   | ~   | Dec 1(   | lon 17   | Fab 17  | Max 17   | Apr 17   | May 17   | lun 17   | 6.1.17   | Aug 17   | Con 17   | Oat 17   | Nov-17  | Dec 17   |  |  |  | RAG -  |   |
|----------------------------------|--|---|--|--|---|--|--|--|--|--|--|--|--|---|--|--|--|--|--|---|
|                                  | Indicators   | Polarity<br>Freq.   | Dec-16<br>Overall  | Jan-17<br>Overall  | Feb-17<br>Overall   | Mar-17<br>Overall  | Apr-17<br>Overall  | May-17<br>Overall  | Jun-17<br>Overall  | Jul-17<br>Overall  | Aug-17<br>Overall  | Sep-17<br>Overall  | Oct-17<br>Overall  | Overall   | Dec-17<br>Overall  | DOT  | Monthly<br>Target  | Target<br>2017-18  | monthly<br>target  | Trend   |
| Young                            | Carers - Imago West  |   | ovorali  | o ver um   | ovorum  | ovorall  | ovorun   | ovorun   |  | o vorum  | o vor all  | o vor um   | o vor all  | o vor un  | ovordii  |  |  |  | larget   |   |
| CEH15                            | Number of young carers open to service   | H M   | 1487   | 1544   | 1612  | 1659   | 1702   | 1743   | 1800   |  |  |  |  |   |  | Û  | >120   | >1449  | Green  | /   |
| CEH16                            | Number of referrals received in the month  | Н М   | 54   | 57   | 68  | 47   | 43   | 41   | 57   |  |  |  |  |   |  | Û  | >41.4  | >498   | Green  | 2   |
| CEH17                            | Percentage of referrals for support responded to within 2 working days<br>of receipt   | H M   | 100.0  | 100.0  | 100.0   | 100.0  | 100.0  | 100.0  | 100.0  |  |  |  |  |   |  | ¢  | >70  | >70  | Green  |   |
| CEH18                            | Percentage of young carer assessments completed within 20 working<br>days of receipt   | н м   | 100.0  | 100.0  | 97.1  | 95.2   | 97.7   | 85.7   | 0.0  |  |  |  |  |   |  | Û  | >75  | >75  | Red  | $\neg$  |
| CEH19                            | The number of group activities/sessions delivered in the month to<br>directly support young carers   | H M   | 37   | 28   | 61  | 37   | 15   | 54   | 26   |  |  |  |  |   |  | ₽  | >36  | >36  | Amber  | $\sim$  |
| CEH20                            | The number of young carers attending group activities/ sessions in the<br>month  | ΗM  | 257  | 135  | 250   | 183  | 131  | 206  | 144  |  |  |  |  |   |  | ₽  | >45  | >540   | Green  | $\sim$  |
| CEH21                            | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET $$  | H M   | 0.0  | 0.0  | 0.0   | 0.0  | 0.0  | 100.0  | 0.0  |  |  |  |  |   |  | ₽  | >70  | >70  | Red  |   |
| CEH22                            | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help  | H M   | 0.0  | 0.0  | 0.0   | 0.0  | 100.0  | 0.0  | 0.0  |  |  |  |  |   |  | ¢  | >90  | >90  | Red  | $ \bot $  |
| CEH23                            | The number of training sessions delivered to partners  | н м   | 0  | 3  | 4   | 3  | 1  | 1  | 3  |  |  |  |  |   |  | Û  | >15  | >192   | Red  | $\sim$  |
| CEH24                            | The number of participants at partner training sessions  | H       M       0       10       17       8       16       9       36           1 <th1< th=""> <th1< th=""> <th1< th=""></th1<></th1<></th1<> |  |  |   |  |  |  |  |  |  |  |  |   |  |  | $\sim$   |  |  |   |
| CEH25                            | The percentage of good or better feedback from partner training sessions   | H M   | 0.0  | 100.0  | 100.0   | 100.0  | 100.0  | 100.0  | 100.0  |  |  |  |  |   |  | ¢  |  |  |  |   |
| CEH26                            | Percentage of good or better feedback received from young carers with the service received   | carers with H A S S S S S S S S S S S S S S S S S S   |  |  |   |  |  |  |  |  |  |  |  |   |  | Green  |  |  |  |   |
| Area                             | Dartford   | arers with     H     A     89.1     B     Sevenoaks   |  |  |   |  |  |  |  |  |  |  |  |   |  |  |  |  |  |   |
| Provider Narrative               | Wentworth Primary School have achieved their Bronze School Award from<br>Carers Trust - we have worked very closely with them to support this. A<br>part of the Y2 WFD training programme, a full programme of open access<br>sessions has been agreed for September - Dec and all partner/stakehold<br>agencies are asked to send delegates for these courses, full details are<br>available with dates, automated booking and course objectives at<br>http://www.imago.community/docs/Young-Carers-Awareness-Training-S<br>17.pdf - there is a date for each district. We have had a high number of<br>inappropriate referrals driven by attempts from parents to gain bus passs<br>on the back of a non-caring relationship - more family hardship, we have<br>signed posted to appropriate agencies. Poor school attendance data was<br>higher than usual, sent under separate email to our commissioner for<br>information for districts. | s As p<br>s sess<br>er age<br>with<br>http<br>ept- 17.p<br>inap<br>ess the<br>post<br>s usu   | bart of the<br>sions has b<br>ncies are a<br>n dates, au<br>o://www.im<br>odf - there<br>opropriate i<br>back of a i<br>ted to appr<br>al, sent un<br>ricts. | een agre<br>isked to s<br>tomated<br>nago.com<br>is a date<br>referrals o<br>non-carin<br>ropriate a | ed for Sep<br>end deleg<br>booking a<br>munity/dc<br>for each<br>driven by<br>g relation:<br>gencies. | otember -<br>pates for t<br>nd course<br>ocs/Young<br>district. V<br>attempts<br>ship - moi<br>Poor scho | Dec and a<br>hese cour<br>objective<br>-Carers-A<br>Ve have h<br>from pare<br>re family h<br>ool attenda | all partner<br>ses, full d<br>s at<br>wareness-<br>ad a high<br>nts to gai<br>nardship, v<br>ance data | /stakehol<br>etails are<br>Training-<br>number o<br>n bus pas<br>we have s<br>was high | der<br>available<br>Sept-<br>of<br>ssess on<br>signed<br>er than | agreed for<br>these cou<br>http://ww<br>date for e<br>from pare<br>we have | or Septem<br>urses, full<br>ww.imago<br>each distri<br>ents to ga<br>signed po | ber - Dec<br>details ar<br>.communi<br>ict. We h<br>in bus pa<br>isted to ap | and all pa<br>e available<br>ty/docs/Y<br>ave had a<br>ssess on t<br>opropriate | artner/stak<br>e with date<br>oung-Care<br>high num<br>he back of<br>agencies. | ceholder a<br>es, autom<br>ers-Aware<br>ber of ina<br>f a non-ca<br>Poor scl | mme of ope<br>agencies ar<br>lated booki<br>ness-Traini<br>appropriate<br>aring relatio<br>nool attend<br>r informatio | e asked to<br>ng and cou<br>ng-Sept-1<br>referrals o<br>onship - ma<br>ance data | send dele<br>urse objec<br>7.pdf - the<br>driven by a<br>pre family<br>was highe | egates for<br>tives at<br>ere is a<br>attempts<br>hardship, |
| Notes from Monitoring<br>Meeting |  |   |  |  |   |  |  |  |  |  |  |  |  |   |  |  |  |  |  |   |

### Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard Kent & Area Trends Young Carers Imago

| Young                            | g Carers Imago  |  |  |   |  |  |  |   |   |  |  |   |   |  |  |  |  |  |  |  |   |
|----------------------------------|---|--|--|---|--|--|--|---|---|--|--|---|---|--|--|--|--|--|--|--|---|
|                                  | Indicators  | req  |  | Jan-17<br>Overall   | Feb-17<br>Overal   |  | -  | May-17<br>Overall   | Jun-17<br>Overall   | Jul-17<br>Overall  | _  |   |   | Oct-17<br>Overall  | Nov-17<br>Overall  | Dec-17<br>Overall  | DOT  | Monthly<br>Target  | Target<br>2017-18  |  | Trend   |
| Area                             | Canterbury  |  |  |   |  | Sw   | ale  |   |   |  |  |   |   |  |  | Th   | anet   |  |  |  |   |
| Provider Narrative               | As part of the Y2 WFD training programme, a full programme of open access sessions has been agreed for September - Dec and all partner/stakeholder agencies are asked to send delegates for these courses, full details are available with dates, automated booking and course objectives at http://www.imago.community/docs/Young-Carers-Awareness-Training-Sept-17.pdf - there is a date for each district. We have had a high number of inappropriate referrals driven by attempts from parents to gain bus passess on the back of a non-caring relationship - more family hardship, we have signed posted to appropriate agencies. Poor school attendance data was higher than usual, sent under separate email to our commissioner for information for districts.                                | agencies<br>home ec<br>be revier<br>put supp<br>and have<br>in schoo<br>her inter<br>Social Ca<br>WFD tra<br>agreed f<br>send del<br>automat<br>http://w<br>17.pdf -<br>inapprop<br>the back<br>posted t   | s involve<br>ducation<br>wed an<br>port pla<br>e had a<br>l but th<br>racting<br>are for<br>ining pl<br>or Sept<br>egates<br>ed boo<br>ww.ima<br>there is<br>priate re<br>c of a no<br>o appro | red. We in has been has been has been has been an MDT in his girl att well with lifeline air orgramm tember - for these hking and ago.comm is a date efferrals con-caring opriate ago priate ago. | have a<br>en deen<br>f and En<br>ce.Been<br>meeting<br>trended<br>h others<br>and supp<br>ne, a ful<br>Dec an<br>e course<br>d course<br>d course<br>d course<br>d course<br>d course<br>g relation<br>gencies | girl (aged<br>med insuff<br>nma W at<br>working v<br>within sci<br>festival w<br>s was greas<br>oort to tak<br>II program<br>d all partr<br>es, full de<br>e objective<br>(docs/Your<br>h district.<br>vy attempt<br>onship - m<br>a. Poor sci | it! Mum ha<br>a pressure<br>me of ope<br>ner/stakeho<br>tails are av | s not in ed<br>al worker<br>eting with<br>y for a co<br>to be offi-<br>huge step<br>off YC. An<br>access s<br>older agen<br>ailable with<br>Awareness<br>had a high<br>ents to ga<br>hardship, lance data | ucation ar<br>has referr<br>other age<br>uple of more<br>for her a<br>erred to A<br>s part of t<br>essions ha<br>cies are as<br>h dates,<br>-Training-<br>number of<br>n bus pas<br>we have s<br>was high | nd her<br>ed this to<br>encies to<br>onths<br>e support<br>nd to see<br>duit<br>the Y2<br>as been<br>sked to<br>Sept-<br>of<br>seess on<br>signed<br>er than | t e As p<br>agre<br>thes<br>http<br>date<br>fror<br>we | eed for Se<br>se course<br>p://www.i<br>e for each<br>m parents<br>have sign  | eptembe<br>s, full de<br>mago.co<br>n district<br>to gain<br>ed poste   | er - Dec<br>etails ar<br>ommuni<br>. We h<br>bus pa<br>ed to ap  | and all pa<br>e available<br>ty/docs/Y<br>ave had a<br>ssess on t<br>opropriate  | artner/sta<br>e with dat<br>oung-Care<br>high nun<br>he back o<br>agencies   | keholder a<br>es, autom<br>ers-Aware<br>hber of ina<br>f a non-ca<br>. Poor sc   | agencies an<br>nated book<br>ness-Train<br>appropriate<br>aring relati   | re asked<br>king and o<br>hing-Sept<br>e referral<br>ionship -<br>dance da   | ss sessions h<br>l to send del<br>course objec<br>t-17.pdf - tho<br>ls driven by<br>more family<br>ata was high<br>stricts.  | egates for<br>ctives at<br>ere is a<br>attempts<br>hardship,                              |
| Notes from<br>Monitoring Meeting |   |  |  |   |  |  |  |   |   |  |  |   |   |  |  |  |  |  |  |  |   |
| Area                             | Ashford   | 1  |  |   |  | Dov  | ver  |   |   |  |  |   |   |  |  | She  | epway  |  |  |  |   |
| Provider Narrative               | As part of the Y2 WFD training programme, a full programme of open<br>access sessions has been agreed for September - Dec and all<br>partner/stakeholder agencies are asked to send delegates for these courses,<br>full details are available with dates, automated booking and course<br>objectives at http://www.imago.community/docs/Young-Carers-Awareness-<br>Training-Sept-17.pdf - there is a date for each district. We have had a high<br>number of inappropriate referrals driven by attempts from parents to gain<br>bus passess on the back of a non-caring relationship - more family hardship,<br>we have signed posted to appropriate agencies. Poor school attendance<br>data was higher than usual, sent under separate email to our commissioner<br>for information for districts. | with dates, automated booking and course objectives at<br>http://www.imago.community/docs/Young-Carers-Awareness-Training-Sept-<br>17.pdf - there is a date for each district. We have had a high number of<br>inappropriate referrals driven by attempts from parents to gain bus passess on<br>the back of a non-caring relationship - more family hardship, we have signed<br>posted to appropriate agencies. Poor school attendance data was higher than |  |   |  |  |  |   |   |  |  | ools and v<br>Girls and<br>g/Sept tim<br>en access<br>asked to<br>bking and<br>ining-Sep<br>ppropriate<br>ing relatio | when tai<br>on respi<br>ie all we<br>sessions<br>send de<br>course o<br>t-17.pdf<br>e referra<br>inship -<br>lance da | Iking to<br>ite activ<br>come<br>s has be<br>elegates<br>objectiv<br>- there<br>Is drive<br>more fa<br>ata was | funders. S<br>ity. Previ<br>As part o<br>een agreed<br>for these<br>es at http<br>is a date<br>n by atten<br>mily hard | Started w<br>ew evenir<br>f the Y2 V<br>d for Sept<br>courses,<br>://www.ir<br>for each o<br>npts from<br>ship, we h | ork on thi<br>ng to be h<br>VFD traini<br>ember - E<br>full detail<br>nago.com<br>district. V<br>parents t<br>nave signe | s, film date<br>osted at th<br>ng progran<br>Dec and all<br>s are availa<br>munity/do<br>Ve have ha<br>o gain bus<br>ed posted t | es set up<br>he silver s<br>mme, a f<br>partner/s<br>able with<br>ocs/Young<br>ad a high<br>s passess<br>to approp | aise awarene<br>o in Folkesto<br>screen ciner<br>full program<br>/stakeholder<br>n dates, auto<br>g-Carers-Aw<br>n number of<br>o n the back<br>priate agenco<br>o our commi | ne school<br>na in<br>me of<br>agencies<br>imated<br>areness-<br>c of a non-<br>ies. Poor |
| Notes from Monitoring<br>Meeting |   |  |  |   |  |  |  |   |   |  |  |   |   |  |  |  |  |  |  |  |   |

## Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard Kent & Area Trends Young Carers Imago

|                                  |  | ч.<br>q.  | Dec-16  | Jan-17   | Feb-17   | Mar-17     | Apr-17  | May-17  | Jun-17   | Jul-17   | Aug-17   | Sep-17  | Oct-17   | Nov-17   | Dec-17  |  | Monthly   | Larget  | RAG -  |  |
|----------------------------------|--|---|---|--|--|------------|---|---|--|--|--|---|--|--|---|--|---|---|--|--|
|                                  | Indicators   | Fre   | Overall   | Overall  | Overall  | Overall    | Overall   | Overall   | Overall  | Overall  | Overall  | Overall   | Overall  | Overall  | Overall   | DOT  |   | 2017-18   | nonthly<br>target  | Trend  |
| Area                             | Maidstone  |   |   |  | Ton  | bridge &   | Mallin  | g   |  |  |  |   |  |  | Tunbrio   | dge We   | lls   |   |  |  |
| Provider Narrative               | have a YC who's brother (cared for) has been suicidal and self harming.<br>Supported Mum to complete an Early Help referral. As part of the Y2 WFD<br>training programme, a full programme of open access sessions has been<br>agreed for September - Dec and all partner/stakeholder agencies are asked<br>to send delegates for these courses, full details are available with dates,<br>automated booking and course objectives at<br>http://www.imago.community/docs/Young-Carers-Awareness-Training-Sept<br>17.pdf - there is a date for each district. We have had a high number of<br>inappropriate referrals driven by attempts from parents to gain bus passess<br>on the back of a non-caring relationship - more family hardship, we have<br>signed posted to appropriate agencies. Poor school attendance data was<br>higher than usual, sent under separate email to our commissioner for<br>information for districts. | sess<br>ager<br>with<br>http<br>inap<br>the<br>post<br>usua | sions has I<br>ncies are a<br>n dates, au<br>n://www.ir<br>odf - there<br>opropriate<br>back of a<br>ted to app | been agre<br>asked to s<br>utomated<br>nago.com<br>is a date<br>referrals o<br>non-carin<br>ropriate a | ed for Se<br>end deleg<br>booking a<br>munity/de<br>for each<br>driven by<br>g relation<br>igencies. | and course | Dec and<br>hese cour<br>objective<br>-Carers-A<br>Ve have h<br>from pare<br>re family<br>pol attend | all partner<br>rses, full d<br>es at<br>wareness<br>aad a high<br>ents to gai<br>hardship,<br>ance data | /stakehol<br>etails are<br>Training-<br>number o<br>n bus pas<br>we have s<br>was high | der<br>available<br>Sept-<br>of<br>ssess on<br>signed<br>er than | carers ar<br>quite isol<br>training p<br>Dec and<br>details an<br>http://ww<br>date for<br>from par<br>we have | nd their far<br>lated joinir<br>programm<br>all partner<br>re available<br>ww.imago.<br>each distri<br>ents to gai<br>signed po | milies to r<br>ng in and<br>e, a full p<br>/stakehol<br>e with dat<br>communi<br>ct. We ha<br>in bus pas<br>sted to ap | neet othe<br>building f<br>rogramme<br>der ageno<br>tes, auton<br>ty/docs/Y<br>ave had a<br>ssess on t<br>opropriate | rs. It was<br>riendships<br>of open<br>cies are as<br>nated bool<br>oung-Care<br>high num<br>he back o<br>agencies. | particular<br>with oth<br>access se<br>ked to se<br>king and<br>ers-Aware<br>ber of in<br>f a non-c<br>. Poor sc | rly good to<br>er families.<br>ssions has<br>end delegat<br>course obje<br>eness-Train<br>appropriate<br>aring relati<br>hool attence | y for newly<br>see families<br>As part of t<br>been agree<br>es for these<br>ectives at<br>ing-Sept-17<br>referrals dr<br>onship - mo<br>dance data v<br>on for distric | that are<br>he Y2 WF<br>d for Sept<br>courses,<br>pdf - ther<br>iven by a<br>re family l<br>vas higher | usually<br>FD<br>tember -<br>full<br>re is a<br>ttempts<br>hardship, |
| Notes from Monitoring<br>Meeting |  |   |   |  |  |            |   |   |  |  |  |   |  |  |   |  |   |   |  |  |

Early Help Commissioning Services Monthly Scorecard

# North & East Kent District Trends

|       | Indicators  | Polarity<br>Freg. | . Dec-16 | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend         |
|-------|---|-------------------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|---------------|
|       | mulcators   | Pola<br>Fre       | Overall  | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | DOI               | Target  | 2017-18 | target           | rrenu         |
| Young | Carers - Imago North - Dartford   |                   |          |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                  |               |
| CEH15 | Number of young carers open to service  | H M               | 314      | 320     | 336     | 341     | 348     | 364     | 371     |         |         |         |         |         |         | Û                 | >40     | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month   | H M               | 8        | 6       | 16      | 5       | 7       | 16      | 7       |         |         |         |         |         |         | Û                 | >13.8   | >166    | Red              | $\mathcal{N}$ |
| CEH17 | Percentage of referrals for support responded to within 2 working days<br>of receipt                | нм                | 100.0    | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 | >70     | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                | H M               | 88.9     | 100.0   | 93.9    | 83.3    | 77.8    | 100.0   | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | $\gamma$      |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | H M               | 6        | 1       | 17      | 5       | 5       | 7       | 2       |         |         |         |         |         |         | Û                 | >12     | >12     | Red              | $\mathcal{M}$ |
| CEH20 | The number of young carers attending group activities/ sessions in the<br>month                     | H M               | 86       | 16      | 76      | 28      | 34      | 29      | 6       |         |         |         |         |         |         | Û                 | >15     | >180    | Red              | M             |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | н м               | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   | 0.0     |         |         |         |         |         |         | Û                 | >70     | >70     | Red              | _/            |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | H M               | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >90     | >90     | Red              | —             |
| CEH23 | The number of training sessions delivered to partners   | H M               | 0        | 0       | 0       | 1       | 0       | 1       | 2       |         |         |         |         |         |         | Û                 | >5      | >64     | Amber            | $ \$          |
| CEH24 | The number of participants at partner training sessions   | H M               | 0        | 0       | 0       | 3       | 0       | 2       | 25      |         |         |         |         |         |         | Û                 |         |         |                  | $\square$     |
| CEH25 | The percentage of good or better feedback from partner training sessions                            | ни                | 0.0      | 0.0     | 0.0     | 100.0   | 0.0     | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ |         |         |                  | $\mathbb{N}$  |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |          |         |         |         |         | 86.5    |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |               |
| Young | Carers - Imago North - Gravesham  | r - r             | -        | ,       |         |         |         |         | r       | T       | 1       | 1       | 1       | 1       | 1       | 1                 | ,       |         |                  |               |
| CEH15 | Number of young carers open to service  | H M               | 424      | 440     | 455     | 472     | 486     | 497     | 507     |         |         |         |         |         |         | Û                 | >40     | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month   | H M               | 10       | 16      | 15      | 17      | 14      | 11      | 10      |         |         |         |         |         |         | Û                 | >13.8   | >166    | Red              | $\wedge$      |
| CEH17 | Percentage of referrals for support responded to within 2 working days of receipt                   | H M               | 100.0    | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 | >70     | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                | H M               | 88.9     | 84.6    | 92.6    | 88.2    | 86.7    | 87.5    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | 7             |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | H M               | 16       | 12      | 22      | 19      | 2       | 22      | 12      |         |         |         |         |         |         | Û                 | >12     | >12     | Green            | $\mathcal{N}$ |
| CEH20 | The number of young carers attending group activities/ sessions in the<br>month                     | H M               | 106      | 34      | 62      | 61      | 27      | 43      | 29      |         |         |         |         |         |         | Û                 | >15     | >180    | Green            | h             |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | H M               | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | \$                | >70     | >70     | Red              | —             |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | H M               | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >90     | >90     | Red              | —             |
| CEH23 | The number of training sessions delivered to partners   | H M               | 0        | 1       | 0       | 1       | 0       | 0       | 0       |         |         |         |         |         |         | $\Leftrightarrow$ | >5      | >64     | Red              | M_            |
| CEH24 | The number of participants at partner training sessions   | H M               | 0        | 6       | 0       | 2       | 0       | 0       | 0       |         |         |         |         |         |         | $\Leftrightarrow$ |         |         |                  | $h_{-}$       |
| CEH25 | The percentage of good or better feedback from partner training sessions                            | нм                | 0.0      | 100.0   | 0.0     | 100.0   | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ |         |         |                  | M             |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |          |         |         |         |         | 100.0   |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |               |

Early Help Commissioning Services Monthly Scorecard

# North & East Kent District Trends

|       | Indicators  | Polarity<br>Freq. | Dec-16   | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend         |
|-------|---|-------------------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|---------------|
|       | indicator 5   | Poli              | Overall  | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | 001               | Target  | 2017-18 | target           | Trend         |
| Young | Carers - Imago North - Sevenoaks  |                   |          |         |         |         |         |         |         |         | -       |         |         |         |         |                   |         |         |                  |               |
| CEH15 | Number of young carers open to service  | H M               | 406      | 418     | 429     | 448     | 455     | 462     | 478     |         |         |         |         |         |         | Û                 | >40     | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month   | H M               | 14       | 12      | 11      | 19      | 7       | 7       | 16      |         |         |         |         |         |         | Û                 | >13.8   | >166    | Green            | $\mathcal{N}$ |
| CEH17 | Percentage of referrals for support responded to within 2 working days of receipt                   | НM                | 100.0    | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working days of receipt                   | н м               | 85.7     | 90.9    | 100.0   | 94.1    | 57.1    | 100.0   | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | M             |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | H M               | 14       | 8       | 10      | 3       | 2       | 4       | 11      |         |         |         |         |         |         | Û                 | >12     | >12     | Amber            | $\checkmark$  |
| CEH20 | The number of young carers attending group activities/ sessions in the month                        | H M               | 88       | 52      | 44      | 35      | 38      | 46      | 21      |         |         |         |         |         |         | Û                 | >15     | >180    | Green            | 5             |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | НM                | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Red              | —             |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | H M               | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >90     | >90     | Red              | —             |
| CEH23 | The number of training sessions delivered to partners   | H M               | 0        | 0       | 0       | 1       | 0       | 3       | 0       |         |         |         |         |         |         | Û                 | >5      | >64     | Red              |               |
| CEH24 | The number of participants at partner training sessions   | н м               | 0        | 0       | 0       | 1       | 0       | 31      | 0       |         |         |         |         |         |         | Û                 |         |         |                  | _Λ            |
| CEH25 | The percentage of good or better feedback from partner training sessions                            | ΗM                | 0.0      | 0.0     | 0.0     | 100.0   | 0.0     | 100.0   | 0.0     |         |         |         |         |         |         | Û                 |         |         |                  | $\mathbb{M}$  |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |          |         |         |         |         | 92.3    |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |               |
| Young | Carers - Imago East - Canterbury  |                   | <b>.</b> |         |         |         |         |         | r       | r       | 1       |         |         | T       | T       | 0                 | T       | -       |                  |               |
| CEH15 | Number of young carers open to service  | H M               | 320      | 330     | 344     | 352     | 353     | 365     | 390     |         |         |         |         |         |         | Û                 | >40     | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month   | H M               | 10       | 10      | 14      | 8       | 1       | 12      | 25      |         |         |         |         |         |         | Û                 | >13.8   | >166    | Green            | $\sim$        |
| CEH17 | Percentage of referrals for support responded to within 2 working days of receipt                   | НM                | 100.0    | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working days of receipt                   | H M               | 100.0    | 100.0   | 100.0   | 85.7    | 100.0   | 73.2    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | $\neg$        |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | н м               | 6        | 20      | 7       | 3       | 2       | 9       | 15      |         |         |         |         |         |         | Û                 | >12     | >12     | Green            | $\wedge$      |
| CEH20 | The number of young carers attending group activities/ sessions in the month                        | н м               | 46       | 51      | 28      | 18      | 17      | 24      | 44      |         |         |         |         |         |         | Û                 | >15     | >180    | Green            | $\mathcal{V}$ |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | ΗM                | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | \$                | >70     | >70     | Red              | —             |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | H M               | 0.0      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >90     | >90     | Red              | —             |
| CEH23 | The number of training sessions delivered to partners   | H M               | 1        | 0       | 1       | 2       | 0       | 0       | 2       |         |         |         |         |         |         | Û                 | >5      | >64     | Amber            | $\mathcal{N}$ |
| CEH24 | The number of participants at partner training sessions   | H M               | 8        | 0       | 6       | 6       | 0       | 0       | 24      |         |         |         |         |         |         | Û                 |         |         |                  | $\sim$        |
| CEH25 | The percentage of good or better feedback from partner training sessions                            | H M               | 100.0    | 0.0     | 100.0   | 100.0   | 0.0     | 0.0     | 100.0   |         |         |         |         |         |         | Û                 |         |         |                  | VV            |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |          |         |         |         |         | 82.9    |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |               |

Early Help Commissioning Services Monthly Scorecard

# North & East Kent District Trends

|       | Indicators  | Polarity<br>Freq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly  | Target  | RAG -<br>monthly | Trend         |
|-------|---|-------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|----------|---------|------------------|---------------|
|       | indicators  | Pol               | Overall | 001               | Target   | 2017-18 | target           | TICHU         |
| Young | Carers - Imago East - Swale   |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |          |         |                  |               |
| CEH15 | Number of young carers open to service  | H M               | 498     | 509     | 522     | 543     | 564     | 576     | 594     |         |         |         |         |         |         | Û                 | >40      | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month   | H M               | 12      | 11      | 13      | 21      | 21      | 12      | 18      |         |         |         |         |         |         | Û                 | >13.8    | >166    | Green            | ſV            |
| CEH17 | Percentage of referrals for support responded to within 2 working days<br>of receipt                | н м               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >70      | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                | H M               | 100.0   | 84.6    | 100.0   | 69.2    | 100.0   | 72.7    | 0.0     |         |         |         |         |         |         | Û                 | >75      | >75     | Red              | $\gamma$      |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | н м               | 7       | 22      | 3       | 7       | 5       | 30      | 22      |         |         |         |         |         |         | Û                 | >12      | >12     | Green            | $\mathcal{M}$ |
| CEH20 | The number of young carers attending group activities/ sessions in the month                        | н м               | 17      | 65      | 34      | 50      | 44      | 103     | 60      |         |         |         |         |         |         | Û                 | >15      | >180    | Green            | $\sim$        |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | н м               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >70      | >70     | Red              |               |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | н м               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   |         |         |         |         |         |         | Û                 | >90      | >90     | Green            |               |
| CEH23 | The number of training sessions delivered to partners   | H M               | 0       | 1       | 1       | 2       | 0       | 1       | 0       |         |         |         |         |         |         | Û                 | >5       | >64     | Red              | $\sim$        |
| CEH24 | The number of participants at partner training sessions   | H M               | 0       | 12      | 2       | 11      | 0       | 6       | 0       |         |         |         |         |         |         | Û                 |          |         |                  | M             |
| CEH25 | The percentage of good or better feedback from partner training sessions                            | н м               | 0.0     | 100.0   | 100.0   | 100.0   | 0.0     | 100.0   | 0.0     |         |         |         |         |         |         | Û                 |          |         |                  | $\mathbb{N}$  |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |         |         |         |         |         | 100.0   |         |         |         |         |         |         |         |                   | >80      | >80     | Green            |               |
| Young | Carers - Imago East - Thanet  |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   | <b>1</b> |         |                  |               |
| CEH15 | Number of young carers open to service  | H M               | 414     | 428     | 435     | 444     | 453     | 463     | 475     |         |         |         |         |         |         | Û                 | >40      | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month   | H M               | 9       | 14      | 7       | 9       | 9       | 10      | 12      |         |         |         |         |         |         | Û                 | >13.8    | >166    | Amber            | $\sim$        |
| CEH17 | Percentage of referrals for support responded to within 2 working days of receipt                   | н м               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                | >70      | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                | н м               | 100.0   | 88.9    | 100.0   | 83.3    | 75.0    | 83.3    | 0.0     |         |         |         |         |         |         | Û                 | >75      | >75     | Red              | 7             |
| CEH19 | The number of group activities/sessions delivered in the month to<br>directly support young carers  | н м               | 6       | 3       | 3       | 7       | 2       | 9       | 5       |         |         |         |         |         |         | Û                 | >12      | >12     | Red              | $\mathbb{N}$  |
| CEH20 | The number of young carers attending group activities/ sessions in the month                        | H M               | 55      | 36      | 43      | 37      | 29      | 31      | 61      |         |         |         |         |         |         | Û                 | >15      | >180    | Green            | W             |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | нм                | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >70      | >70     | Red              | —             |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | >90      | >90     | Red              | —             |
| CEH23 | The number of training sessions delivered to partners   | H M               | 0       | 0       | 1       | 1       | 1       | 0       | 1       |         |         |         |         |         |         | Û                 | >5       | >64     | Red              | $\int V$      |
| CEH24 | The number of participants at partner training sessions   | H M               | 0       | 0       | 7       | 26      | 7       | 0       | 35      |         |         |         |         |         |         | Û                 |          |         |                  | $\mathcal{N}$ |
| CEH25 | The percentage of good or better feedback from partner training sessions                            | н м               | 0.0     | 0.0     | 100.0   | 100.0   | 100.0   | 0.0     | 100.0   |         |         |         |         |         |         | Û                 |          |         |                  | $\int V$      |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | H A               |         |         |         |         |         | 87.5    |         |         |         |         |         |         |         |                   | >80      | >80     | Green            | I             |

South & West Kent District Trends

|       | Indicators   | Polarity<br>Freq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend         |
|-------|--|-------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|---------------|
|       |  | Po                | Overall |                   | Target  | 2017-18 | target           |               |
| Young | Carers - Imago South - Ashford   |                   |         |         |         |         |         |         |         |         | 1       |         |         |         |         | 1                 |         |         |                  |               |
| CEH15 | Number of young carers open to service   | H M               | 611     | 638     | 659     | 669     | 682     | 700     | 726     |         |         |         |         |         |         | ①                 | >40     | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month  | H M               | 10      | 27      | 21      | 10      | 13      | 18      | 26      |         |         |         |         |         |         | Û                 | >13.8   | >166    | Green            | $\mathcal{N}$ |
| CEH17 | Percentage of referrals for support responded to within 2 working days of<br>receipt   | H M               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                | >70     | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working days of receipt  | H M               | 100.0   | 88.2    | 94.4    | 77.8    | 78.6    | 73.1    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | ~             |
| CEH19 | The number of group activities/sessions delivered in the month to directly<br>support young carers   | H M               | 3       | 1       | 3       | 2       | 1       | 15      | 4       |         |         |         |         |         |         | Û                 | >12     | >12     | Red              | $\sim$        |
| CEH20 | The number of young carers attending group activities/ sessions in the month   | H M               | 51      | 29      | 36      | 32      | 27      | 70      | 44      |         |         |         |         |         |         | Û                 | >15     | >180    | Green            | $\checkmark$  |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET   | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >70     | >70     | Red              | —             |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help  | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >90     | >90     | Red              | —             |
| CEH23 | The number of training sessions delivered to partners  | H M               | 1       | 0       | 0       | 1       | 0       | 2       | 1       |         |         |         |         |         |         | Û                 | >5      | >64     | Red              | $\sim$        |
| CEH24 | The number of participants at partner training sessions  | H M               | 10      | 0       | 0       | 5       | 0       | 37      | 35      |         |         |         |         |         |         | Û                 |         |         |                  | $\checkmark$  |
| CEH25 | The percentage of good or better feedback from partner training sessions   | H M               | 100.0   | 0.0     | 0.0     | 100.0   | 0.0     | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 |         |         |                  | W             |
| CEH26 | Percentage of good or better feedback received from young carers with the service received   | H A               |         |         |         |         |         | 82.8    |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |               |
| Young | Carers - Imago South - Shepway   |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                  |               |
| CEH15 | Number of young carers open to service   | н м               | 586     | 596     | 611     | 626     | 634     | 653     | 677     |         |         |         |         |         |         | Û                 | >40     | >483    | Green            | /             |
| CEH16 | Number of referrals received in the month  | H M               | 12      | 10      | 15      | 15      | 8       | 19      | 24      |         |         |         |         |         |         | Û                 | >13.8   | >166    | Green            | $\sim$        |
| CEH17 | Percentage of referrals for support responded to within 2 working days of<br>receipt   | H M               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | $\Leftrightarrow$ | >70     | >70     | Green            |               |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt   | H M               | 100.0   | 57.9    | 90.9    | 91.7    | 100.0   | 94.1    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | $\sim$        |
| CEH19 | The number of group activities/sessions delivered in the month to directly support young carers  | H M               | 14      | 25      | 7       | 14      | 5       | 29      | 13      |         |         |         |         |         |         | Û                 | >12     | >12     | Green            | $\mathcal{M}$ |
| CEH20 | The number of young carers attending group activities/ sessions in the month   | H M               | 33      | 95      | 65      | 69      | 74      | 76      | 36      |         |         |         |         |         |         | Û                 | >15     | >180    | Green            | M             |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET $% \left( 1,1,2,2,2,3,3,3,3,3,3,3,3,3,3,3,3,3,3,3,$ | H M               | 0.0     | 100.0   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >70     | >70     | Red              | $\land$       |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help  | H M               | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   |         |         |         |         |         |         | Û                 | >90     | >90     | Green            |               |
| CEH23 | The number of training sessions delivered to partners  | H M               | 1       | 0       | 1       | 0       | 1       | 3       | 0       |         |         |         |         |         |         | Û                 | >5      | >64     | Red              | $\sim$        |
| CEH24 | The number of participants at partner training sessions  | H M               | 6       | 0       | 7       | 0       | 4       | 29      | 0       |         |         |         |         |         |         | Û                 |         |         |                  | $\sim$        |
| CEH25 | The percentage of good or better feedback from partner training sessions   | н м               | 100.0   | 0.0     | 100.0   | 0.0     | 100.0   | 100.0   | 0.0     |         |         |         |         |         |         | Û                 |         |         |                  | W/            |
| CEH26 | Percentage of good or better feedback received from young carers with the service received   | H A               |         |         |         |         |         | 95.1    |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |               |

South & West Kent District Trends

|       | Indicators  | Polarity | Preq.  | ec-16 J | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17 Dec-17   | DOT               | Monthly | Target  | RAG -<br>monthly | Trend              |
|-------|---|----------|--------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----------------|-------------------|---------|---------|------------------|--------------------|
|       | indicators  | Pol      | ۍ<br>۱ | Overall Overall | DOT               | Target  | 2017-18 | target           | Trend              |
| Young | Carers - Imago South - Dover  |          |        |         |         |         |         |         |         |         |         |         |         |         |                 |                   |         |         |                  |                    |
| CEH15 | Number of young carers open to service  | Н        | м      | 376     | 385     | 408     | 432     | 447     | 465     | 484     |         |         |         |         |                 | Û                 | >40     | >483    | Green            | /                  |
| CEH16 | Number of referrals received in the month   | н        | м      | 11      | 9       | 23      | 24      | 15      | 18      | 19      |         |         |         |         |                 | Û                 | >13.8   | >166    | Green            | S                  |
| CEH17 | Percentage of referrals for support responded to within 2 working days o<br>receipt                 | н        | м      | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |                 | ⇔                 | >70     | >70     | Green            |                    |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                | ΎΗ       | м      | 100.0   | 100.0   | 93.3    | 83.3    | 81.3    | 92.6    | 0.0     |         |         |         |         |                 | Û                 | >75     | >75     | Red              | $\mathcal{A}$      |
| CEH19 | The number of group activities/sessions delivered in the month to directly<br>support young carers  | н        | м      | 6       | 6       | 5       | 9       | 2       | 8       | 8       |         |         |         |         |                 | ⇔                 | >12     | >12     | Amber            | -N                 |
| CEH20 | The number of young carers attending group activities/ sessions in the<br>month                     | н        | М      | 38      | 13      | 52      | 32      | 26      | 25      | 31      |         |         |         |         |                 | Û                 | >15     | >180    | Green            | $\sim$             |
| CEH21 | The percentage of young carers identified to be NEET for $<12$ weeks tha have been supported to EET | н        | м      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |                 | ⇔                 | >70     | >70     | Red              | —                  |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks tha have referred to Early Help  | tн       | м      | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   | 100.0   | 100.0   |         |         |         |         |                 | ⇔                 | >90     | >90     | Green            | 5                  |
| CEH23 | The number of training sessions delivered to partners   | Н        | М      | 0       | 1       | 2       | 1       | 0       | 0       | 0       |         |         |         |         |                 | $\Leftrightarrow$ | >5      | >64     | Red              | $\land$            |
| CEH24 | The number of participants at partner training sessions   | н        | М      | 0       | 8       | 5       | 4       | 0       | 0       | 0       |         |         |         |         |                 | \$                |         |         |                  | $\wedge$           |
| CEH25 | The percentage of good or better feedback from partner training sessions                            |          | м      | 0.0     | 100.0   | 100.0   | 100.0   | 0.0     | 0.0     | 0.0     |         |         |         |         |                 | ⇔                 |         |         |                  |                    |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | Ч        | A      |         |         |         |         |         | 96.0    |         |         |         |         |         |                 |                   | >80     | >80     | Green            |                    |
| Young | Carers - Imago West - Maidstone   |          |        |         |         |         |         |         | T       | r       | T       | 1       | T       | 1       | 1 1 1           |                   | , ,     |         |                  |                    |
| CEH15 | Number of young carers open to service  | Н        | М      | 229     | 245     | 258     | 276     | 288     | 296     | 310     |         |         |         |         |                 | Û                 | >40     | >483    | Green            | /                  |
| CEH16 | Number of referrals received in the month   | н        | м      | 18      | 16      | 13      | 18      | 12      | 8       | 14      |         |         |         |         |                 | Û                 | >13.8   | >166    | Green            | $\sim$             |
| CEH17 | Percentage of referrals for support responded to within 2 working days o<br>receipt                 | fН       | м      | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |                 | ⇔                 | >70     | >70     | Green            |                    |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                | Р        | м      | 100.0   | 100.0   | 94.4    | 87.5    | 95.2    | 100.0   | 0.0     |         |         |         |         |                 | Û                 | >75     | >75     | Red              | 7                  |
| CEH19 | The number of group activities/sessions delivered in the month to directly<br>support young carers  | н        | м      | 9       | 3       | 21      | 8       | 4       | 6       | 4       |         |         |         |         |                 | Û                 | >12     | >12     | Red              | $\wedge$           |
| CEH20 | The number of young carers attending group activities/ sessions in the month                        | н        | м      | 71      | 30      | 62      | 46      | 47      | 19      | 49      |         |         |         |         |                 | Û                 | >15     | >180    | Green            | $V_{V}$            |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET  | н        | М      | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |                 | ⇔                 | >70     | >70     | Red              | —                  |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks tha have referred to Early Help  | tн       | м      | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   | 0.0     | 0.0     |         |         |         |         |                 | ⇔                 | >90     | >90     | Red              | $\mathbf{\Lambda}$ |
| CEH23 | The number of training sessions delivered to partners   | н        | М      | 0       | 1       | 0       | 0       | 0       | 1       | 2       |         |         |         |         |                 | Û                 | >5      | >64     | Amber            | $^{/}$             |
| CEH24 | The number of participants at partner training sessions   | Н        | М      | 0       | 2       | 0       | 0       | 0       | 9       | 30      |         |         |         |         |                 | Û                 |         |         |                  |                    |
| CEH25 | The percentage of good or better feedback from partner training sessions                            |          | м      | 0.0     | 100.0   | 0.0     | 0.0     | 0.0     | 100.0   | 100.0   |         |         |         |         |                 | ⇔                 |         |         |                  | N                  |
| CEH26 | Percentage of good or better feedback received from young carers with the service received          | Ч        | A      |         |         |         |         |         | 90.9    |         |         |         |         |         |                 |                   | >80     | >80     | Green            |                    |

South & West Kent District Trends

Young Carers Imago

|       | Indicators   | Polarity | ÷ Dec-16 | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend            |
|-------|--|----------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|------------------|
|       | indicators   | Pol      | Overall  | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | DOT               | Target  | 2017-18 | target           | Trenu            |
| Young | Carers - Imago West - Tonbridge & Malling  |          | - 1      | 1 1     |         |         |         | T       | T       | 1       | 1       | 1       | 1       | n       | 1       | 1                 | 1       |         |                  |                  |
| CEH15 | Number of young carers open to service   | ΗМ       | Л 664    | 682     | 713     | 730     | 749     | 763     | 778     |         |         |         |         |         |         | Û                 | >40     | >483    | Green            | /                |
| CEH16 | Number of referrals received in the month  | н        | Л 15     | 18      | 31      | 17      | 19      | 14      | 15      |         |         |         |         |         |         | Û                 | >13.8   | >166    | Green            | L                |
| CEH17 | Percentage of referrals for support responded to within 2 working days of<br>receipt                   | н        | / 100.0  | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | \$                | >70     | >70     | Green            |                  |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                   | н        | / 100.0  | 100.0   | 97.2    | 100.0   | 100.0   | 78.1    | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              |                  |
| CEH19 | The number of group activities/sessions delivered in the month to directly<br>support young carers     | н        | И 15     | 19      | 35      | 25      | 8       | 41      | 15      |         |         |         |         |         |         | Û                 | >12     | >12     | Green            | $\mathcal{M}$    |
| CEH20 | The number of young carers attending group activities/ sessions in the month                           | нг       | / 108    | 63      | 128     | 102     | 64      | 147     | 61      |         |         |         |         |         |         | Û                 | >15     | >180    | Green            | M                |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that<br>have been supported to EET  | ΗМ       | Л 0.0    | 0.0     | 0.0     | 0.0     | 0.0     | 100.0   | 0.0     |         |         |         |         |         |         | Û                 | >70     | >70     | Red              | _\               |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that<br>have referred to Early Help | ΗМ       | л 0.0    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >90     | >90     | Red              | —                |
| CEH23 | The number of training sessions delivered to partners  | ΗМ       | ЛС       | 2       | 4       | 3       | 1       | 0       | 1       |         |         |         |         |         |         | Û                 | >5      | >64     | Red              | $\wedge$         |
| CEH24 | The number of participants at partner training sessions  | ΗИ       | л с      | 8       | 17      | 8       | 16      | 0       | 6       |         |         |         |         |         |         | Û                 |         |         |                  | $\mathcal{M}$    |
| CEH25 | The percentage of good or better feedback from partner training sessions                               | н        | Л 0.0    | 100.0   | 100.0   | 100.0   | 100.0   | 0.0     | 100.0   |         |         |         |         |         |         | Û                 |         |         |                  | $\square$        |
| CEH26 | Percentage of good or better feedback received from young carers with the service received             | н        | 4        |         |         |         |         | 95.1    |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |                  |
| Young | Carers - Imago West - Tunbridge Wells  |          |          |         |         | ,       |         |         |         |         |         |         |         |         | 2       | 1                 |         |         |                  |                  |
| CEH15 | Number of young carers open to service   | ΗМ       | Л 594    | 617     | 641     | 653     | 665     | 684     | 712     |         |         |         |         |         |         | Û                 | >40     | >483    | Green            | /                |
| CEH16 | Number of referrals received in the month  | н        | Л 21     | 23      | 24      | 12      | 12      | 19      | 28      |         |         |         |         |         |         | Û                 | >13.8   | >166    | Green            | V                |
| CEH17 | Percentage of referrals for support responded to within 2 working days of<br>receipt                   | н        | / 100.0  | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ⇔                 | >70     | >70     | Green            |                  |
| CEH18 | Percentage of young carer assessments completed within 20 working<br>days of receipt                   | н        | / 100.0  | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 0.0     |         |         |         |         |         |         | Û                 | >75     | >75     | Red              | $\neg$           |
| CEH19 | The number of group activities/sessions delivered in the month to directly<br>support young carers     | н        | И 13     | 6       | 5       | 4       | 3       | 7       | 7       |         |         |         |         |         |         | ⇔                 | >12     | >12     | Red              | $\checkmark$     |
| CEH20 | The number of young carers attending group activities/ sessions in the month                           | н        | Л 78     | 42      | 60      | 35      | 20      | 40      | 34      |         |         |         |         |         |         | Û                 | >15     | >180    | Green            | 5                |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that<br>have been supported to EET  | н        | Л 0.0    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >70     | >70     | Red              | —                |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that<br>have referred to Early Help | н        | Л 0.0    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ⇔                 | >90     | >90     | Red              | —                |
| CEH23 | The number of training sessions delivered to partners  | ΗМ       | ЛС       | 0       | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | $\Leftrightarrow$ | >5      | >64     | Red              | —                |
| CEH24 | The number of participants at partner training sessions  | ΗМ       | ЛС       | 0       | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | $\Leftrightarrow$ |         |         |                  | $\left -\right $ |
| CEH25 | The percentage of good or better feedback from partner training sessions                               | н        | Л 0.0    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ |         |         |                  | —                |
| CEH26 | Percentage of good or better feedback received from young carers with the service received             | н        | 4        |         |         |         |         | 85.7    |         |         |         |         |         |         |         |                   | >80     | >80     | Green            |                  |

July 2017 June 2017 Data

|                                     | Indicators   | Polarity<br>Freq. | - Dec-16 | Jan-17  | Feb-17  | Mar-17   | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | District | Kent  | Trend           |
|-------------------------------------|--|-------------------|----------|---------|---------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|-----------------|
|                                     | mulcators  | Polari<br>Fred    | Overall  | Overall | Overall | Overall  | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | District | Kem   | пена            |
| Childre                             | en's Centres - Canterbury - Riverside  |                   | 1        | I       |         | 1        | l I     |         |         |         | T       | 1       | 1       | 1       | 1       |          |       |                 |
| CEH27                               | Number of Children Aged 0-5 Newly Registered                                       | ΗN                | 15       | 36      | 22      | 31       | 16      | 37      | 20      |         |         |         |         |         |         | 119      | 1814  | M               |
| CEH28                               | Percentage All Children Aged 0-5 Registered  | ΗN                | 77.3     | 79.1    | 78.2    | 82.0     | 81.5    | 81.9    | 82.5    |         |         |         |         |         |         | 75.7     | 75.7  | $\mathcal{N}$   |
| CEH29                               | Percentage All Registered Children Aged 0-5 Reached                                | ΗN                | 56.0     | 56.9    | 56.5    | 58.6     | 57.3    | 57.0    | 55.7    |         |         |         |         |         |         | 52.6     | 47.3  | $\wedge$        |
| CEH30                               | Percentage All Children Aged 0-2 Registered  | ΗN                | 76.8     | 78.7    | 78.0    | 81.0     | 79.1    | 79.8    | 78.4    |         |         |         |         |         |         | 70.2     | 70.1  | $\mathcal{M}$   |
| CEH31                               | Percentage All Registered Children Aged 0-2 Reached                                | ΗN                | 66.6     | 67.8    | 67.4    | 69.1     | 68.2    | 69.5    | 66.3    |         |         |         |         |         |         | 63.2     | 59.9  | M               |
| CEH32                               | Percentage BME Children Aged 0-5 Registered  | ΗN                | 100.0    | 100.0   | 100.0   | 100.0    | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | 100.0    | 118.8 |                 |
| CEH33                               | Percentage Registered BME Children Aged 0-5 Reached                                | ΗN                | 73.1     | 73.8    | 73.3    | 70.4     | 78.8    | 68.2    | 66.2    |         |         |         |         |         |         | 63.9     | 70.7  | $\sim$          |
| CEH34                               | Percentage Disabled and SEN Children Aged 0-5 Registered                           | ΗN                | 51.1     | 48.9    | 46.7    | 46.7     | 46.7    | 53.3    | 53.3    |         |         |         |         |         |         | 43.7     | 38.3  |                 |
| CEH35                               | Percentage Registered Disabled and SEN Children Aged 0-5 Reached                   | ΗN                | 44.4     | 40.0    | 37.8    | 37.8     | 37.8    | 44.4    | 44.4    |         |         |         |         |         |         | 35.9     | 24.7  | $\bigvee$       |
| CEH36                               | Number Disabled and SEN Carers Registered  | ΗN                | 51       | 53      | 52      | 55       | 44      | 60      | 66      |         |         |         |         |         |         | 244      | 2424  | $\sim$          |
| CEH37                               | Percentage Registered Disabled and SEN Carers Reached                              | ΗN                | 56.9     | 100.0   | 59.6    | 60.0     | 72.7    | 61.7    | 62.1    |         |         |         |         |         |         | 59.4     | 47.8  | M               |
| CEH38                               | Number Teenage Parents Carers Registered   | ΗN                | 22       | 22      | 22      | 19       | 16      | 14      | 13      |         |         |         |         |         |         | 50       | 688   | $\overline{\ }$ |
| CEH39                               | Percentage Registered Teenage Parents Carers Reached                               | ΗN                | 86.4     | 100.0   | 90.9    | 89.5     | 93.8    | 92.9    | 84.6    |         |         |         |         |         |         | 74.0     | 77.5  | $\sim$          |
| CEH40                               | Number Lone Parents Carers Registered  | ΗN                | 220      | 227     | 231     | 236      | 179     | 180     | 184     |         |         |         |         |         |         | 593      | 5610  | 2               |
| CEH41                               | Percentage Registered Lone Parents Carers Reached                                  | ΗN                | 68.2     | 68.3    | 67.5    | 67.4     | 73.2    | 73.9    | 70.7    |         |         |         |         |         |         | 66.3     | 61.8  | $\checkmark$    |
| CEH42                               | Percentage Children Known to Social Services Aged 0-5 Registered                   | ΗN                | 82.9     | 82.8    | 91.3    | 74.4     | 82.5    | 86.5    | 85.0    |         |         |         |         |         |         | 74.1     | 72.5  | $\sim$          |
| CEH43                               | Percentage Registered Children Known to Social Services Aged 0-5 Reached           | H N               | 57.1     | 69.0    | 82.6    | 65.1     | 67.5    | 67.6    | 67.5    |         |         |         |         |         |         | 51.7     | 48.1  | $\wedge$        |
| CEH44                               | Percentage Children Known to Social Services (LAC) Aged 0-5 Registered             | ΗN                | 33.3     | 100.0   | 100.0   | 100.0    | 100.0   | 50.0    | 100.0   |         |         |         |         |         |         | 72.7     | 69.9  | ΓV              |
| CEH45                               | Percentage Registered Children Known to Social Services (LAC) Aged 0-5<br>Reached  | ΗN                | 0.0      | 0.0     | 0.0     | 0.0      | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | 27.3     | 40.4  |                 |
| CEH46                               | Percentage Children Known to Social Services (CP) Aged 0-5 Registered              | ΗN                | 87.5     | 100.0   | 100.0   | 100.0    | 77.8    | 70.0    | 77.8    |         |         |         |         |         |         | 71.4     | 75.9  | ∕∖              |
| CEH47                               | Percentage Registered Children Known to Social Services (CP) Aged 0-5 Reached      | н№                | 62.5     | 100.0   | 100.0   | 100.0    | 77.8    | 70.0    | 77.8    |         |         |         |         |         |         | 57.1     | 56.0  | $\bigcap$       |
| CEH48                               | Percentage Children Known to Social Services (CHiN) Aged 0-5 Registered            | ΗN                | 84.0     | 75.0    | 85.7    | 66.7     | 83.3    | 92.3    | 86.2    |         |         |         |         |         |         | 75.5     | 71.6  | Ŵ               |
| CEH49                               | Percentage Registered Children Known to Social Services (CHiN) Aged 0-5<br>Reached | ΗN                | 60.0     | 60.0    | 78.6    | 57.6     | 66.7    | 69.2    | 69.0    |         |         |         |         |         |         | 53.1     | 46.6  | $\mathcal{N}$   |
| Area                                |  |                   |          |         | Ca      | nterbury |         |         |         |         |         |         |         |         |         |          |       |                 |
| Provider<br>Narrative               |  |                   |          |         |         |          |         |         |         |         |         |         |         |         |         |          |       |                 |
| Notes from<br>Monitoring<br>Meeting |  |                   |          |         |         |          |         |         |         |         |         |         |         |         |         |          |       |                 |

|                                     | Indicators   | Polarity | Freq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | District | Kent  | Tren          |
|-------------------------------------|--|----------|-------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|---------------|
|                                     |  | Pol      | Fr    | Overall |          |       |               |
|                                     | n's Centres - Shepway - Folkestone Early Years                                     | 1 1      |       |         |         |         |         |         |         |         |         | 1       |         | 1       | 1       |         |          |       | /             |
| CEH27                               | Number of Children Aged 0-5 Newly Registered                                       | Н        | М     | 11      | 21      | 25      |         | 25      | 24      |         |         |         |         |         |         |         | 101      | 1814  | · ·           |
| CEH28                               | Percentage All Children Aged 0-5 Registered  | Н        | М     | 76.3    | 75.9    | 76.2    | 78.5    | 78.7    | 79.6    | 80.4    |         |         |         |         |         |         | 77.9     | 75.7  | ~             |
| CEH29                               | Percentage All Registered Children Aged 0-5 Reached                                | Н        | М     | 53.5    | 53.4    | 52.6    | 54.7    | 54.0    | 55.1    | 55.3    |         |         |         |         |         |         | 56.4     | 47.3  |               |
| CEH30                               | Percentage All Children Aged 0-2 Registered  | Н        | М     | 57.3    | 58.9    | 59.1    | 65.2    | 63.1    | 64.8    | 66.5    |         |         |         |         |         |         | 71.5     | 70.1  | Χ.            |
| CEH31                               | Percentage All Registered Children Aged 0-2 Reached                                | Н        | М     | 50.2    | 50.5    | 49.1    | 55.1    | 54.4    | 55.7    | 57.8    |         |         |         |         |         |         | 63.4     | 59.9  | $\checkmark$  |
| CEH32                               | Percentage BME Children Aged 0-5 Registered  | Н        | М     | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | 100.0    | 118.8 |               |
| CEH33                               | Percentage Registered BME Children Aged 0-5 Reached                                | Н        | М     | 66.0    | 68.4    | 64.5    | 65.5    | 65.0    | 65.4    | 66.2    |         |         |         |         |         |         | 66.3     | 70.7  | $\sim$        |
| CEH34                               | Percentage Disabled and SEN Children Aged 0-5 Registered                           | Н        | М     | 22.9    | 62.9    | 60.0    | 57.1    | 54.3    | 51.4    | 51.4    |         |         |         |         |         |         | 46.0     | 38.3  | $\[ \]$       |
| CEH35                               | Percentage Registered Disabled and SEN Children Aged 0-5 Reached                   | Н        | М     | 17.1    | 54.3    | 51.4    | 48.6    | 45.7    | 48.6    | 48.6    |         |         |         |         |         |         | 40.1     | 24.7  | $\sim$        |
| CEH36                               | Number Disabled and SEN Carers Registered  | Н        | М     | 48      | 48      | 51      | 48      | 37      | 46      | 49      |         |         |         |         |         |         | 137      | 2424  | $\sim$        |
| CEH37                               | Percentage Registered Disabled and SEN Carers Reached                              | н        | М     | 62.5    | 60.4    | 52.9    | 54.2    | 70.3    | 58.7    | 59.2    |         |         |         |         |         |         | 58.3     | 47.8  | $\mathcal{N}$ |
| CEH38                               | Number Teenage Parents Carers Registered   | Н        | М     | 22      | 21      | 22      | 26      | 23      | 22      | 21      |         |         |         |         |         |         | 54       | 688   | $\mathcal{N}$ |
| CEH39                               | Percentage Registered Teenage Parents Carers Reached                               | Н        | М     | 81.8    | 71.4    | 63.6    | 61.5    | 65.2    | 59.1    | 66.7    |         |         |         |         |         |         | 64.8     | 77.5  | $\searrow$    |
| CEH40                               | Number Lone Parents Carers Registered  | Н        | М     | 214     | 217     | 216     | 219     | 115     | 117     | 122     |         |         |         |         |         |         | 412      | 5610  | 7             |
| CEH41                               | Percentage Registered Lone Parents Carers Reached                                  | Н        | М     | 50.9    | 49.3    | 48.1    | 47.5    | 70.4    | 68.4    | 68.0    |         |         |         |         |         |         | 68.4     | 61.8  | 7             |
| CEH42                               | Percentage Children Known to Social Services Aged 0-5 Registered                   | Н        | М     | 78.8    | 71.2    | 70.9    | 68.5    | 58.5    | 67.6    | 75.3    |         |         |         |         |         |         | 75.1     | 72.5  | $\searrow$    |
| CEH43                               | Percentage Registered Children Known to Social Services Aged 0-5 Reached           | Н        | М     | 57.6    | 49.2    | 50.9    | 44.4    | 36.9    | 51.4    | 53.2    |         |         |         |         |         |         | 52.7     | 48.1  | $\checkmark$  |
| CEH44                               | Percentage Children Known to Social Services (LAC) Aged 0-5 Registered             | н        | М     | 100.0   | 75.0    | 100.0   | 100.0   | 75.0    | 100.0   | 100.0   |         |         |         |         |         |         | 64.3     | 69.9  | W             |
| CEH45                               | Percentage Registered Children Known to Social Services (LAC) Aged 0-5<br>Reached  | Н        | М     | 100.0   | 75.0    | 100.0   | 100.0   | 50.0    | 100.0   | 100.0   |         |         |         |         |         |         | 57.1     | 40.4  | ٧V            |
| CEH46                               | Percentage Children Known to Social Services (CP) Aged 0-5 Registered              | Н        | М     | 75.0    | 65.0    | 70.0    | 66.7    | 66.7    | 65.2    | 73.9    |         |         |         |         |         |         | 66.7     | 75.9  | $\sim$        |
| CEH47                               | Percentage Registered Children Known to Social Services (CP) Aged 0-5 Reached      | Н        | М     | 45.0    | 35.0    | 40.0    | 33.3    | 33.3    | 39.1    | 43.5    |         |         |         |         |         |         | 46.3     | 56.0  | W/            |
| CEH48                               | Percentage Children Known to Social Services (CHiN) Aged 0-5 Registered            | н        | М     | 79.1    | 72.2    | 68.8    | 66.7    | 53.5    | 68.0    | 75.5    |         |         |         |         |         |         | 78.4     | 71.6  | $\vee$        |
| CEH49                               | Percentage Registered Children Known to Social Services (CHiN) Aged 0-5<br>Reached | Н        | М     | 60.5    | 52.8    | 53.1    | 45.5    | 37.2    | 56.0    | 56.6    |         |         |         |         |         |         | 54.7     | 46.6  | $\mathcal{V}$ |
| Area                                |  |          |       |         |         | SI      | hepway  |         |         |         |         |         |         |         |         |         |          |       |               |
| Provider<br>Narrative               |  |          |       |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |
| Prc<br>Nar                          |  |          |       |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |
| Notes from<br>Monitoring<br>Meeting |  |          |       |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |
| onite<br>Jeet                       |  |          |       |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |

| Indicators Indicators Intervention of the Village Childrens Centre Intervention of Children Aged 0-5 Newly Registered Intage All Children Aged 0-5 Registered Intage All Registered Children Aged 0-5 Reached Intage All Registered Children Aged 0-2 Registered Intage All Registered Children Aged 0-2 Registered Intage BME Children Aged 0-5 Registered Intage BME Children Aged 0-5 Registered Intage Registered BME Children Aged 0-5 Reached Intage Registered Disabled and SEN Children Aged 0-5 Reached Intage Registered Disabled and SEN Carers Registered Intage Registered Disabled and SEN Carers Reached Intage Registered Disabled And SEN Carers Reac | H<br>M<br>M<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>M<br>H<br>H<br>H<br>M<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H<br>H   | 1         62.7           1         62.7           1         43.4           1         51.4           1         46.9           1         100.0           1         72.5   | 7         62.5           4         44.8           53.4         53.4           9         48.9           100.0         5           5         76.0   | 62.1<br>44.5<br>53.1<br>48.3<br>100.0   | Overall<br>21<br>64.8<br>47.0<br>58.5<br>51.9<br>100.0   | Overall<br>5<br>65.1<br>46.3<br>57.3<br>49.3  | 11<br>65.7<br>46.0<br>57.6  | Overall<br>16<br>66.0<br>45.8<br>58.2   | Overall  | Overall  | Overall   | Overall  | Overall  | Overall  | District<br>101<br>77.9<br>56.4<br>71.5  | Kent<br>1814 ,<br>75.7 .<br>47.3 ,  |  |
|--|--|---|---|---|--|---|---|---|--|--|---|--|--|--|--|---|--|
| ber of Children Aged 0-5 Newly Registered<br>ntage All Children Aged 0-5 Registered<br>ntage All Registered Children Aged 0-5 Reached<br>ntage All Children Aged 0-2 Registered<br>ntage All Registered Children Aged 0-2 Reached<br>ntage BME Children Aged 0-5 Registered<br>ntage Registered BME Children Aged 0-5 Reached<br>ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached   | H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M  | 1         62.7           1         43.4           1         51.4           1         46.9           1         100.0           1         72.5  | 7         62.5           4         44.8           53.4         53.4           9         48.9           100.0         5           5         76.0   | 62.1<br>44.5<br>53.1<br>48.3<br>100.0   | 64.8<br>47.0<br>58.5<br>51.9   | 46.3<br>57.3  | 65.7<br>46.0<br>57.6  | 66.0<br>45.8  |  |  |   |  |  |  | 77.9<br>56.4   | 75.7<br>47.3  | 5  |
| ntage All Children Aged 0-5 Registered<br>ntage All Registered Children Aged 0-5 Reached<br>ntage All Children Aged 0-2 Registered<br>ntage All Registered Children Aged 0-2 Reached<br>ntage BME Children Aged 0-5 Registered<br>ntage Registered BME Children Aged 0-5 Reached<br>ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached  | H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M       H     M  | 1         62.7           1         43.4           1         51.4           1         46.9           1         100.0           1         72.5  | 7         62.5           4         44.8           53.4         53.4           9         48.9           100.0         5           5         76.0   | 62.1<br>44.5<br>53.1<br>48.3<br>100.0   | 64.8<br>47.0<br>58.5<br>51.9   | 46.3<br>57.3  | 65.7<br>46.0<br>57.6  | 66.0<br>45.8  |  |  |   |  |  |  | 77.9<br>56.4   | 75.7<br>47.3  | 5  |
| ntage All Registered Children Aged 0-5 Reached<br>ntage All Children Aged 0-2 Registered<br>ntage All Registered Children Aged 0-2 Reached<br>ntage BME Children Aged 0-5 Registered<br>ntage Registered BME Children Aged 0-5 Reached<br>ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>Der Disabled and SEN Carers Registered   | H M<br>H M<br>H M<br>H M<br>H M<br>H M   | 1         43.4           1         51.4           1         46.9           1         100.0           1         72.5   | 4     44.8       4     53.4       9     48.9       0     100.0       5     76.0   | 44.5<br>53.1<br>48.3<br>100.0   | 47.0<br>58.5<br>51.9   | 46.3<br>57.3  | 46.0<br>57.6  | 45.8  |  |  |   |  |  |  | 56.4   | 47.3  | <u>\</u>   |
| ntage All Children Aged 0-2 Registered<br>ntage All Registered Children Aged 0-2 Reached<br>ntage BME Children Aged 0-5 Registered<br>ntage Registered BME Children Aged 0-5 Reached<br>ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>per Disabled and SEN Carers Registered   | H M<br>H M<br>H M<br>H M<br>H M<br>H M   | I         51.4           I         46.9           I         100.0           I         72.8  | 53.4           48.9           100.0           76.0  | 53.1<br>48.3<br>100.0   | 58.5<br>51.9   | 57.3  | 57.6  |   |  |  |   |  |  |  |  |   | $ \land$   |
| ntage All Registered Children Aged 0-2 Reached<br>ntage BME Children Aged 0-5 Registered<br>ntage Registered BME Children Aged 0-5 Reached<br>ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>per Disabled and SEN Carers Registered   | H M<br>H M<br>H M<br>H M   | I         46.9           I         100.0           I         72.9   | 48.9           100.0           76.0   | 48.3<br>100.0   | 51.9   |   |   | 58.2  |  |  |   |  |  |  | 71 E   | 70.4  | r  |
| ntage BME Children Aged 0-5 Registered<br>ntage Registered BME Children Aged 0-5 Reached<br>ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>per Disabled and SEN Carers Registered   | H M<br>H M<br>H M  | 1 100.0<br>1 72.5   | ) 100.0<br>5 76.0   | 100.0   |  | 49.3  |   |   |  |  |   |  |  |  | 71.5   | 70.1  | 7,   |
| ntage Registered BME Children Aged 0-5 Reached<br>ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>per Disabled and SEN Carers Registered   | H M<br>H M   | 1 72.5  | 5 76.0  |   | 100.0  |   | 49.9  | 50.1  |  |  |   |  |  |  | 63.4   | 59.9  | $\mathcal{M}$  |
| ntage Disabled and SEN Children Aged 0-5 Registered<br>ntage Registered Disabled and SEN Children Aged 0-5 Reached<br>per Disabled and SEN Carers Registered   | H M  |   |   |   | 100.0  | 100.0   | 100.0   | 100.0   |  |  |   |  |  |  | 100.0  | 118.8   | _  |
| ntage Registered Disabled and SEN Children Aged 0-5 Reached  | H N  | 1 17.9  |   | 70.0  | 70.8   | 68.0  | 69.4  | 68.0  |  |  |   |  |  |  | 66.3   | 70.7  | 5  |
| ber Disabled and SEN Carers Registered   |  |   | 28.6  | 32.1  | 32.1   | 35.7  | 39.3  | 39.3  |  |  |   |  |  |  | 46.0   | 38.3  |  |
| 5  | ΗM   | 1 17.9  | 28.6  | 32.1  | 28.6   | 32.1  | 35.7  | 35.7  |  |  |   |  |  |  | 40.1   | 24.7  | $\sim$   |
| ntage Registered Disabled and SEN Carers Reached   |  | 1 34  | 4 35  | 34  | 38   | 22  | 40  | 40  |  |  |   |  |  |  | 137  | 2424  | ~\[  |
|  | ΗM   | 64.   | 62.9  | 55.9  | 57.9   | 54.5  | 52.5  | 50.0  |  |  |   |  |  |  | 58.3   | 47.8  | X  |
| per Teenage Parents Carers Registered  | ΗM   | 1 8   | 3 10  | 9   | 9  | 3   | 3   | 3   |  |  |   |  |  |  | 54   | 688   | 7  |
| ntage Registered Teenage Parents Carers Reached  | ΗM   | 62.5  | 60.0  | 55.6  | 88.9   | 100.0   | 100.0   | 100.0   |  |  |   |  |  |  | 64.8   | 77.5  | 5  |
| per Lone Parents Carers Registered   | ΗM   | 1 132   | 2 133   | 134   | 133  | 70  | 68  | 67  |  |  |   |  |  |  | 412  | 5610  | J  |
| ntage Registered Lone Parents Carers Reached   | ΗM   | 1 52.3  | 3 52.6  | 50.7  | 52.6   | 65.7  | 67.6  | 64.2  |  |  |   |  |  |  | 68.4   | 61.8  | $\int$   |
| ntage Children Known to Social Services Aged 0-5 Registered  | ΗM   | 84.0  | 80.0  | 81.0  | 92.3   | 77.8  | 80.0  | 82.8  |  |  |   |  |  |  | 75.1   | 72.5  | N  |
| ntage Registered Children Known to Social Services Aged 0-5 Reached  | ΗМ   | 1 50.0  | 40.0  | 38.1  | 50.0   | 48.1  | 44.0  | 58.6  |  |  |   |  |  |  | 52.7   | 48.1  | $\sim$   |
| ntage Children Known to Social Services (LAC) Aged 0-5 Registered  | ΗМ   | 1 50.0  | 50.0  | 33.3  | 50.0   | 50.0  | 0.0   | 50.0  |  |  |   |  |  |  | 64.3   | 69.9  | Y  |
| ntage Registered Children Known to Social Services (LAC) Aged 0-5<br>ned   | ΗМ   | 1 50.0  | 50.0  | 33.3  | 50.0   | 50.0  | 0.0   | 50.0  |  |  |   |  |  |  | 57.1   | 40.4  | Ŵ  |
| ntage Children Known to Social Services (CP) Aged 0-5 Registered   | ΗM   | 80.0  | 80.0  | 80.0  | 75.0   | 66.7  | 50.0  | 66.7  |  |  |   |  |  |  | 66.7   | 75.9  | $\sim$   |
| ntage Registered Children Known to Social Services (CP) Aged 0-5 Reached   | ΗN   | 40.0  | 20.0  | 20.0  | 0.0  | 0.0   | 0.0   | 50.0  |  |  |   |  |  |  | 46.3   | 56.0  | $\mathbf{n}$   |
| ntage Children Known to Social Services (CHiN) Aged 0-5 Registered   | ΗМ   | 88.9  | 87.5  | 92.3  | 100.0  | 81.8  | 86.4  | 90.5  |  |  |   |  |  |  | 78.4   | 71.6  | $\mathcal{N}$  |
| ntage Registered Children Known to Social Services (CHiN) Aged 0-5<br>ned  | ΗM   | I 50.0  | 43.8  | 46.2  | 60.0   | 54.5  | 50.0  | 61.9  |  |  |   |  |  |  | 54.7   | 46.6  | N  |
|  |  |   |   | Sh  | epway  |   |   |   |  |  |   |  |  |  |  |   |  |
|  | tage Registered Children Known to Social Services Aged 0-5 Reached<br>tage Children Known to Social Services (LAC) Aged 0-5 Registered<br>tage Registered Children Known to Social Services (LAC) Aged 0-5<br>ed<br>tage Children Known to Social Services (CP) Aged 0-5 Registered<br>tage Registered Children Known to Social Services (CP) Aged 0-5 Registered<br>tage Children Known to Social Services (CHiN) Aged 0-5 Registered<br>tage Registered Children Known to Social Services (CHiN) Aged 0-5 Registered<br>tage Registered Children Known to Social Services (CHiN) Aged 0-5 Registered | atage Registered Children Known to Social Services Aged 0-5 Reached       H       N         atage Children Known to Social Services (LAC) Aged 0-5 Registered       H       N         atage Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       N         atage Children Known to Social Services (CAC) Aged 0-5 Registered       H       N         atage Children Known to Social Services (CP) Aged 0-5 Registered       H       N         atage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       N         atage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       N         atage Children Known to Social Services (CHiN) Aged 0-5 Registered       H       N         atage Children Known to Social Services (CHiN) Aged 0-5 Registered       H       N | itage Registered Children Known to Social Services Aged 0-5 Reached       H       M       50.0         itage Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0         itage Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0         itage Registered Children Known to Social Services (LAC) Aged 0-5       H       M       50.0         itage Children Known to Social Services (CP) Aged 0-5 Registered       H       M       80.0         itage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       80.0         itage Children Known to Social Services (CP) Aged 0-5 Registered       H       M       40.0         itage Children Known to Social Services (CHiN) Aged 0-5 Registered       H       M       88.5         itage Registered Children Known to Social Services (CHiN) Aged 0-5       H       M       88.5 | tage Registered Children Known to Social Services Aged 0-5 Reached       H       M       50.0       40.0         tage Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       50.0         tage Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       50.0         tage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       50.0       50.0         tage Children Known to Social Services (CP) Aged 0-5 Registered       H       M       80.0       80.0         tage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       40.0       20.0         tage Children Known to Social Services (CHiN) Aged 0-5 Registered       H       M       88.9       87.5         tage Registered Children Known to Social Services (CHiN) Aged 0-5       H       M       88.9       87.5         tage Registered Children Known to Social Services (CHiN) Aged 0-5       H       M       50.0       43.8 | trage Registered Children Known to Social Services Aged 0-5 ReachedHM50.040.038.1trage Children Known to Social Services (LAC) Aged 0-5 RegisteredHM50.050.033.3trage Registered Children Known to Social Services (LAC) Aged 0-5HM50.050.033.3trage Children Known to Social Services (CP) Aged 0-5 RegisteredHM80.080.080.0trage Children Known to Social Services (CP) Aged 0-5 RegisteredHM80.080.080.0trage Registered Children Known to Social Services (CP) Aged 0-5 RegisteredHM40.020.020.0trage Children Known to Social Services (CHiN) Aged 0-5 RegisteredHM88.987.592.3trage Registered Children Known to Social Services (CHiN) Aged 0-5HM50.043.846.2 | Itage Registered Children Known to Social Services Aged 0-5 ReachedHM50.040.038.150.0Itage Children Known to Social Services (LAC) Aged 0-5 RegisteredHM50.050.033.350.0Itage Registered Children Known to Social Services (LAC) Aged 0-5HM50.050.033.350.0Itage Children Known to Social Services (CP) Aged 0-5 RegisteredHM80.080.075.0Itage Registered Children Known to Social Services (CP) Aged 0-5 RegisteredHM40.020.020.0Itage Registered Children Known to Social Services (CP) Aged 0-5 RegisteredHM40.020.020.00.0Itage Children Known to Social Services (CHIN) Aged 0-5 RegisteredHM88.987.592.3100.0Itage Registered Children Known to Social Services (CHIN) Aged 0-5HM50.043.846.260.0 | Attage Registered Children Known to Social Services Aged 0-5 ReachedHM50.040.038.150.048.1Attage Children Known to Social Services (LAC) Aged 0-5 RegisteredHM50.050.033.350.050.0Attage Registered Children Known to Social Services (LAC) Aged 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40.0       20.0       20.0       0.0       0.0       50.0         trage Registered Children Known to Social Services (CHIN) Aged 0-5 Registered       H       M       88.9       87.5       92.3       100.0       81.8       86.4       90.5         trage Registered Children Known to Social Services (CHIN) Aged 0-5       H       M       50.0       43.8       46.2< | trage Registered Children Known to Social Services Aged 0-5 Reached       H       M       50.0       40.0       38.1       50.0       48.1       44.0       58.6         trage Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0         trage Registered Children Known to Social Services (LAC) Aged 0-5       H       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0         ed       H       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0         ed       H       M       50.0       50.0       33.3       50.0       50.0       66.7       50.0         trage Children Known to Social Services (CP) Aged 0-5 Registered       H       M       80.0       80.0       80.0       75.0       66.7       50.0         trage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       40.0       20.0       20.0       0.0       0.0       50.0         trage Registered Children Known to Social Services (CHIN) Aged 0-5 Registered       H       M       88.9       87.5       92.3       100.0       81.8       86.4       90.5 | trage Registered Children Known to Social Services Aged 0-5 Reached       H       M       50.0       40.0       38.1       50.0       48.1       44.0       58.6         trage Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0         trage Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0         ed       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0         trage Children Known to Social Services (CP) Aged 0-5 Registered       H       M       80.0       80.0       80.0       75.0       66.7       50.0       66.7         trage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       40.0       20.0       20.0       0.0       0.0       50.0       66.7         trage Children Known to Social Services (CHIN) Aged 0-5 Registered       H       M       40.0       20.0       20.0       0.0       0.0       50.0       66.7         trage Registered Children Known to Social Services (CHIN) Aged 0-5 Registered       H       M       88.9       87.5 | Attage Registered Children Known to Social Services Aged 0-5 ReachedHM50.040.038.150.048.144.058.6Attage Children Known to Social Services (LAC) Aged 0-5 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Registered Children Known to Social Services (LAC) Aged 0-5       H       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0       0.0       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       5</td><td>trage Registered Children Known to Social Services Aged 0-5 Reached       H       M       50.0       40.0       38.1       50.0       48.1       44.0       58.6       Image Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       33.3       50.0       50.0       0.0       50.0       50.0       64.3       69.9         trage Registered Children Known to Social Services (LAC) Aged 0-5       H       M       50.0       50.0       50.0       50.0       50.0       50.0       50.0       50.0       50.0       64.7       64.3       69.9         trage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       50.0       50.0       50.0       50.0       50.0       50.0       66.7       50.0       66.7       66.7       50.0       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       60.0       66.7       66.7       66.7       66.7       60.0       66.7       60.0       66.7       66.7       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7</td></td<></td> | Attage Registered Children Known to Social Services Aged 0-5 ReachedHM50.040.038.150.048.144.058.6Attage Children Known to Social Services (LAC) Aged 0-5 RegisteredHM50.050.033.350.050.00.050.0addadd50.050.050.033.350.050.00.050.066.7addaddM80.080.080.075.066.750.066.766.7addaddAdd20.020.00.00.050.066.766.766.766.766.7attage Children Known to Social Services (CP) Aged 0-5 RegisteredHM88.987.592.3100.081.886.490.566.7 | Attage Registered Children Known to Social Services 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to Social Services Aged 0-5 Reached       H       M       50.0       40.0       38.1       50.0       48.1       44.0       58.6       Image Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       33.3       50.0       50.0       0.0       50.0       0.0       50.0       66.7       Image Registered Children Known to Social Services (LAC) Aged 0-5       H       M       50.0       50.0       33.3       50.0       50.0       0.0       50.0       0.0       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       5</td><td>trage Registered Children Known to Social Services Aged 0-5 Reached       H       M       50.0       40.0       38.1       50.0       48.1       44.0       58.6       Image Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       33.3       50.0       50.0       0.0       50.0       50.0       64.3       69.9         trage Registered Children Known to Social Services (LAC) Aged 0-5       H       M       50.0       50.0       50.0       50.0       50.0       50.0       50.0       50.0       50.0       64.7       64.3       69.9         trage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       50.0       50.0       50.0       50.0       50.0       50.0       66.7       50.0       66.7       66.7       50.0       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       60.0       66.7       66.7       66.7       66.7       60.0       66.7       60.0       66.7       66.7       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7</td></td<> | Hage Registered Children Known to Social Services (LAC) Aged 0-5 RegisteredHM50.040.038.150.048.144.058.6Image Children Known to Social 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50.0       50.0       33.3       50.0       50.0       0.0       50.0       0.0       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       50.0       66.7       5 | trage Registered Children Known to Social Services Aged 0-5 Reached       H       M       50.0       40.0       38.1       50.0       48.1       44.0       58.6       Image Registered Children Known to Social Services (LAC) Aged 0-5 Registered       H       M       50.0       33.3       50.0       50.0       0.0       50.0       50.0       64.3       69.9         trage Registered Children Known to Social Services (LAC) Aged 0-5       H       M       50.0       50.0       50.0       50.0       50.0       50.0       50.0       50.0       50.0       64.7       64.3       69.9         trage Registered Children Known to Social Services (CP) Aged 0-5 Registered       H       M       50.0       50.0       50.0       50.0       50.0       50.0       66.7       50.0       66.7       66.7       50.0       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       66.7       60.0       66.7       66.7       66.7       66.7       60.0       66.7       60.0       66.7       66.7       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7       60.0       66.7 |

| Pro<br>Nar                          |  |
|-------------------------------------|--|
| Notes from<br>Monitoring<br>Meeting |  |

|                                     | Indicators   | Polarity<br>Freq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | District | Kent  | Trend         |
|-------------------------------------|--|-------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|---------------|
|                                     | muicators  | Pola<br>Fre       | Overall | DISTINCT | Kent  | Trenu         |
| Childre                             | n's Centres - Shepway - Hythe Bay  |                   |         | 1       |         |         |         |         |         |         |         |         |         | 1       | 1       |          |       |               |
| CEH27                               | Number of Children Aged 0-5 Newly Registered                                       | H M               | 8       | 11      | 11      | 9       | 5       | 12      | 7       |         |         |         |         |         |         | 101      | 1814  | $\sim$        |
| CEH28                               | Percentage All Children Aged 0-5 Registered  | H M               | 72.8    | 72.8    | 73.9    | 76.9    | 75.8    | 77.4    | 78.1    |         |         |         |         |         |         | 77.9     | 75.7  | ſ             |
| CEH29                               | Percentage All Registered Children Aged 0-5 Reached                                | H M               | 49.0    | 49.0    | 49.3    | 50.1    | 50.4    | 51.4    | 49.9    |         |         |         |         |         |         | 56.4     | 47.3  | $\nearrow$    |
| CEH30                               | Percentage All Children Aged 0-2 Registered  | H M               | 72.5    | 73.9    | 74.8    | 83.8    | 82.3    | 84.8    | 84.3    |         |         |         |         |         |         | 71.5     | 70.1  | <u>۲</u>      |
| CEH31                               | Percentage All Registered Children Aged 0-2 Reached                                | н м               | 64.2    | 64.7    | 65.1    | 70.7    | 70.7    | 74.2    | 71.2    |         |         |         |         |         |         | 63.4     | 59.9  | $\int^{}$     |
| CEH32                               | Percentage BME Children Aged 0-5 Registered  | H M               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | 100.0    | 118.8 |               |
| CEH33                               | Percentage Registered BME Children Aged 0-5 Reached                                | H M               | 64.0    | 64.0    | 68.5    | 67.3    | 69.8    | 72.7    | 69.1    |         |         |         |         |         |         | 66.3     | 70.7  | $\mathcal{N}$ |
| CEH34                               | Percentage Disabled and SEN Children Aged 0-5 Registered                           | н м               | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | 46.0     | 38.3  |               |
| CEH35                               | Percentage Registered Disabled and SEN Children Aged 0-5 Reached                   | H M               | 100.0   | 100.0   | 92.9    | 93.3    | 93.3    | 100.0   | 93.3    |         |         |         |         |         |         | 40.1     | 24.7  | $\mathcal{N}$ |
| CEH36                               | Number Disabled and SEN Carers Registered  | H M               | 14      | 17      | 17      | 18      | 14      | 20      | 20      |         |         |         |         |         |         | 137      | 2424  | $\sim$        |
| CEH37                               | Percentage Registered Disabled and SEN Carers Reached                              | H M               | 64.3    | 64.7    | 64.7    | 66.7    | 71.4    | 70.0    | 65.0    |         |         |         |         |         |         | 58.3     | 47.8  | $\mathcal{N}$ |
| CEH38                               | Number Teenage Parents Carers Registered   | н м               | 12      | 11      | 11      | 11      | 8       | 8       | 8       |         |         |         |         |         |         | 54       | 688   | 7             |
| CEH39                               | Percentage Registered Teenage Parents Carers Reached                               | H M               | 50.0    | 54.5    | 63.6    | 54.5    | 50.0    | 50.0    | 50.0    |         |         |         |         |         |         | 64.8     | 77.5  | $\wedge$      |
| CEH40                               | Number Lone Parents Carers Registered  | H M               | 54      | 52      | 54      | 52      | 29      | 29      | 28      |         |         |         |         |         |         | 412      | 5610  | J             |
| CEH41                               | Percentage Registered Lone Parents Carers Reached                                  | H M               | 53.7    | 51.9    | 53.7    | 55.8    | 79.3    | 79.3    | 71.4    |         |         |         |         |         |         | 68.4     | 61.8  | $\int$        |
| CEH42                               | Percentage Children Known to Social Services Aged 0-5 Registered                   | H M               | 73.3    | 71.4    | 69.2    | 80.0    | 66.7    | 81.3    | 81.3    |         |         |         |         |         |         | 75.1     | 72.5  | $\mathcal{N}$ |
| CEH43                               | Percentage Registered Children Known to Social Services Aged 0-5 Reached           | н м               | 53.3    | 64.3    | 61.5    | 66.7    | 50.0    | 62.5    | 56.3    |         |         |         |         |         |         | 52.7     | 48.1  | M             |
| CEH44                               | Percentage Children Known to Social Services (LAC) Aged 0-5 Registered             | н м               | 50.0    | 50.0    | 50.0    | 75.0    | 0.0     |         |         |         |         |         |         |         |         | 64.3     | 69.9  | -1            |
| CEH45                               | Percentage Registered Children Known to Social Services (LAC) Aged 0-5<br>Reached  | н м               | 50.0    | 50.0    | 50.0    | 75.0    | 0.0     |         |         |         |         |         |         |         |         | 57.1     | 40.4  | -1            |
| CEH46                               | Percentage Children Known to Social Services (CP) Aged 0-5 Registered              | H M               | 50.0    | 50.0    | 66.7    | 75.0    | 60.0    | 50.0    | 50.0    |         |         |         |         |         |         | 66.7     | 75.9  | Λ             |
| CEH47                               | Percentage Registered Children Known to Social Services (CP) Aged 0-5 Reached      | н м               | 0.0     | 50.0    | 66.7    | 75.0    | 60.0    | 50.0    | 50.0    |         |         |         |         |         |         | 46.3     | 56.0  | $\wedge$      |
| CEH48                               | Percentage Children Known to Social Services (CHiN) Aged 0-5 Registered            | H M               | 81.8    | 80.0    | 75.0    | 85.7    | 83.3    | 91.7    | 91.7    |         |         |         |         |         |         | 78.4     | 71.6  |               |
| CEH49                               | Percentage Registered Children Known to Social Services (CHiN) Aged 0-5<br>Reached | H M               | 63.6    | 70.0    | 62.5    | 57.1    | 50.0    | 66.7    | 58.3    |         |         |         |         |         |         | 54.7     | 46.6  | $\sim$        |
| Area                                |  |                   |         |         | SI      | hepway  |         |         |         |         |         |         |         |         |         |          |       |               |
| Provider<br>Narrative               |  |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |
| Notes from<br>Monitoring<br>Meeting |  |                   |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |

|                                     | Indiantara   | Polarity<br>Freq.           | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | District | Kont  | Trand         |
|-------------------------------------|--|-----------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------|---------------|
|                                     | Indicators   | Polari <sup>.</sup><br>Freq | Overall | District | Kent  | Trend         |
| Childre                             | en's Centres - Swale - Seashells   | 1 1                         | T       |         |         | 11      | 1       |         |         |         | 1       | I       | 1       | 1       | 1       | r        |       |               |
| CEH27                               | Number of Children Aged 0-5 Newly Registered                                       | H M                         | 10      | 31      | 38      | 15      | 20      | 32      | 25      |         |         |         |         |         |         | 160      | 1814  | $\mathcal{N}$ |
| CEH28                               | Percentage All Children Aged 0-5 Registered  | H M                         | 91.3    | 91.6    | 92.7    | 92.9    | 93.0    | 93.4    | 93.3    |         |         |         |         |         |         | 78.2     | 75.7  | $\int$        |
| CEH29                               | Percentage All Registered Children Aged 0-5 Reached                                | H M                         | 78.9    | 71.3    | 70.5    | 69.8    | 69.5    | 69.2    | 69.5    |         |         |         |         |         |         | 56.0     | 47.3  | L             |
| CEH30                               | Percentage All Children Aged 0-2 Registered  | H M                         | 77.8    | 82.0    | 84.8    | 85.3    | 85.3    | 84.9    | 84.5    |         |         |         |         |         |         | 75.5     | 70.1  | $\bigcap$     |
| CEH31                               | Percentage All Registered Children Aged 0-2 Reached                                | H M                         | 70.8    | 70.4    | 69.8    | 71.4    | 71.2    | 70.8    | 70.4    |         |         |         |         |         |         | 67.5     | 59.9  |               |
| CEH32                               | Percentage BME Children Aged 0-5 Registered  | H M                         | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | 100.0    | 118.8 |               |
| CEH33                               | Percentage Registered BME Children Aged 0-5 Reached                                | H M                         | 78.6    | 74.6    | 72.9    | 74.8    | 77.8    | 74.2    | 75.9    |         |         |         |         |         |         | 65.0     | 70.7  | $\lor$        |
| CEH34                               | Percentage Disabled and SEN Children Aged 0-5 Registered                           | H M                         | 83.3    | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | 41.0     | 38.3  | $\int$        |
| CEH35                               | Percentage Registered Disabled and SEN Children Aged 0-5 Reached                   | H M                         | 66.7    | 87.8    | 87.8    | 90.9    | 90.2    | 90.7    | 87.5    |         |         |         |         |         |         | 30.5     | 24.7  | $\int $       |
| CEH36                               | Number Disabled and SEN Carers Registered  | H M                         | 79      | 79      | 86      | 85      | 71      | 86      | 85      |         |         |         |         |         |         | 321      | 2424  | N             |
| CEH37                               | Percentage Registered Disabled and SEN Carers Reached                              | H M                         | 40.0    | 58.2    | 57.0    | 62.4    | 71.8    | 64.0    | 62.4    |         |         |         |         |         |         | 56.4     | 47.8  | $\sim$        |
| CEH38                               | Number Teenage Parents Carers Registered   | H M                         | 40      | 45      | 42      | 43      | 27      | 27      | 24      |         |         |         |         |         |         | 116      | 688   | $\sim$        |
| CEH39                               | Percentage Registered Teenage Parents Carers Reached                               | H M                         | 100.0   | 86.7    | 92.9    | 90.7    | 92.6    | 92.6    | 87.5    |         |         |         |         |         |         | 82.8     | 77.5  | m             |
| CEH40                               | Number Lone Parents Carers Registered  | H M                         | 291     | 298     | 305     | 306     | 220     | 218     | 218     |         |         |         |         |         |         | 779      | 5610  | 1             |
| CEH41                               | Percentage Registered Lone Parents Carers Reached                                  | H M                         | 53.3    | 63.8    | 63.3    | 62.4    | 72.3    | 72.9    | 70.2    |         |         |         |         |         |         | 71.2     | 61.8  | ~~~           |
| CEH42                               | Percentage Children Known to Social Services Aged 0-5 Registered                   | H M                         | 66.7    | 86.4    | 81.6    | 83.3    | 88.6    | 78.3    | 84.3    |         |         |         |         |         |         | 71.8     | 72.5  | $\sim$        |
| CEH43                               | Percentage Registered Children Known to Social Services Aged 0-5 Reached           | H M                         | 50.0    | 68.2    | 60.5    | 66.7    | 75.0    | 65.2    | 64.7    |         |         |         |         |         |         | 48.5     | 48.1  | M             |
| CEH44                               | Percentage Children Known to Social Services (LAC) Aged 0-5 Registered             | H M                         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         |         | 84.6     | 69.9  | —             |
| CEH45                               | Percentage Registered Children Known to Social Services (LAC) Aged 0-5<br>Reached  | H M                         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         |         | 61.5     | 40.4  | _             |
| CEH46                               | Percentage Children Known to Social Services (CP) Aged 0-5 Registered              | H M                         | 50.0    | 100.0   | 62.5    | 62.5    | 62.5    | 55.6    | 66.7    |         |         |         |         |         |         | 74.1     | 75.9  | $\wedge \sim$ |
| CEH47                               | Percentage Registered Children Known to Social Services (CP) Aged 0-5 Reached      | н м                         | 50.0    | 100.0   | 62.5    | 50.0    | 62.5    | 55.6    | 66.7    |         |         |         |         |         |         | 56.9     | 56.0  | $\sim$        |
| CEH48                               | Percentage Children Known to Social Services (CHiN) Aged 0-5 Registered            | H M                         | 75.0    | 86.8    | 89.7    | 90.9    | 97.1    | 86.1    | 89.7    |         |         |         |         |         |         | 70.0     | 71.6  | $\bigwedge$   |
| CEH49                               | Percentage Registered Children Known to Social Services (CHiN) Aged 0-5<br>Reached | H M                         | 50.0    | 65.8    | 62.1    | 72.7    | 80.0    | 69.4    | 64.1    |         |         |         |         |         |         | 44.7     | 46.6  | $\bigwedge$   |
| Area                                |  |                             |         |         |         | Swale   |         |         |         |         |         |         |         |         |         |          |       |               |
| Provider<br>Narrative               |  |                             |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |
| Notes from<br>Monitoring<br>Meeting |  |                             |         |         |         |         |         |         |         |         |         |         |         |         |         |          |       |               |

|                                     | Indicators   | Polarity | eq. | )ec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17 Nov-17   | Dec-17  | District | Kent  | Trend         |
|-------------------------------------|--|----------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----------------|---------|----------|-------|---------------|
|                                     |  | Pol      | ت c | overall Overall | Overall |          |       |               |
|                                     | n's Centres - Thanet - Millmead  |          |     | -       |         | 10      |         |         |         |         |         | 1       |         |                 |         |          | 1814  | • ^ ^         |
| CEH27                               | Number of Children Aged 0-5 Newly Registered                                       |          | М   | /       | 20      | 10      | 24      | 14      | 23      |         |         |         |         |                 |         | 161      |       | ~~··          |
| CEH28                               | Percentage All Children Aged 0-5 Registered  |          | М   | 79.2    | 79.5    | 80.1    | 88.4    | 88.0    | 88.5    | 88.0    |         |         |         |                 |         | 77.5     | 75.7  | J             |
| CEH29                               | Percentage All Registered Children Aged 0-5 Reached                                |          | М   | 62.5    | 62.2    | 62.4    | 68.5    | 69.3    | 69.1    | 69.4    |         |         |         |                 |         | 48.7     | 47.3  | ]             |
| CEH30                               | Percentage All Children Aged 0-2 Registered  |          | М   | 64.5    | 66.5    | 67.6    | 77.9    | 78.5    | 80.4    | 82.4    |         |         |         |                 |         | 67.6     | 70.1  | 5             |
| CEH31                               | Percentage All Registered Children Aged 0-2 Reached                                | Н        | М   | 59.8    | 61.3    | 61.8    | 70.5    | 73.4    | 72.8    | 74.7    |         |         |         |                 |         | 58.5     | 59.9  | <u></u>       |
| CEH32                               | Percentage BME Children Aged 0-5 Registered  | Н        | М   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |                 |         | 100.0    | 118.8 |               |
| CEH33                               | Percentage Registered BME Children Aged 0-5 Reached                                | Н        | М   | 64.8    | 65.9    | 65.2    | 68.6    | 69.0    | 67.9    | 73.1    |         |         |         |                 |         | 49.2     | 70.7  | ~             |
| CEH34                               | Percentage Disabled and SEN Children Aged 0-5 Registered                           | Н        | Μ   | 81.0    | 76.2    | 81.0    | 76.2    | 66.7    | 85.7    | 90.5    |         |         |         |                 |         | 42.1     | 38.3  | $\sim$        |
| CEH35                               | Percentage Registered Disabled and SEN Children Aged 0-5 Reached                   | Н        | М   | 57.1    | 57.1    | 70.6    | 47.6    | 42.9    | 57.1    | 47.6    |         |         |         |                 |         | 19.6     | 24.7  | $\sim$        |
| CEH36                               | Number Disabled and SEN Carers Registered  | Н        | М   | 56      | 59      | 60      | 59      | 42      | 68      | 68      |         |         |         |                 |         | 442      | 2424  |               |
| CEH37                               | Percentage Registered Disabled and SEN Carers Reached                              | н        | М   | 58.9    | 54.2    | 53.3    | 52.5    | 73.8    | 54.4    | 52.9    |         |         |         |                 |         | 44.8     | 47.8  | A             |
| CEH38                               | Number Teenage Parents Carers Registered   | н        | М   | 17      | 16      | 21      | 21      | 10      | 14      | 14      |         |         |         |                 |         | 108      | 688   | $\sim$        |
| CEH39                               | Percentage Registered Teenage Parents Carers Reached                               | н        | М   | 82.4    | 81.3    | 76.2    | 81.0    | 80.0    | 85.7    | 85.7    |         |         |         |                 |         | 75.9     | 77.5  |               |
| CEH40                               | Number Lone Parents Carers Registered  | н        | М   | 177     | 177     | 185     | 189     | 128     | 130     | 127     |         |         |         |                 |         | 877      | 5610  | 1             |
| CEH41                               | Percentage Registered Lone Parents Carers Reached                                  | н        | М   | 76.8    | 74.6    | 75.7    | 74.1    | 89.1    | 90.0    | 90.6    |         |         |         |                 |         | 61.2     | 61.8  | 5             |
| CEH42                               | Percentage Children Known to Social Services Aged 0-5 Registered                   | н        | М   | 86.2    | 88.9    | 89.7    | 86.4    | 91.8    | 91.5    | 95.7    |         |         |         |                 |         | 78.5     | 72.5  | $\sim$        |
| CEH43                               | Percentage Registered Children Known to Social Services Aged 0-5 Reached           | н        | М   | 79.3    | 85.2    | 86.2    | 79.5    | 83.7    | 85.1    | 87.0    |         |         |         |                 |         | 53.5     | 48.1  | N             |
| CEH44                               | Percentage Children Known to Social Services (LAC) Aged 0-5 Registered             | н        | М   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |         |         |                 |         | 69.2     | 69.9  |               |
| CEH45                               | Percentage Registered Children Known to Social Services (LAC) Aged 0-5<br>Reached  | н        | М   | 100.0   | 100.0   | 100.0   | 100.0   | 0.0     | 0.0     | 0.0     |         |         |         |                 |         | 23.1     | 40.4  | 7             |
| CEH46                               | Percentage Children Known to Social Services (CP) Aged 0-5 Registered              | Н        | М   | 75.0    | 80.0    | 77.8    | 100.0   | 100.0   | 100.0   | 92.9    |         |         |         |                 |         | 84.5     | 75.9  | $\int$        |
| CEH47                               | Percentage Registered Children Known to Social Services (CP) Aged 0-5 Reached      | н        | М   | 75.0    | 80.0    | 77.8    | 100.0   | 90.9    | 90.9    | 85.7    |         |         |         |                 |         | 59.2     | 56.0  | $\wedge$      |
| CEH48                               | Percentage Children Known to Social Services (CHiN) Aged 0-5 Registered            | Н        | М   | 90.0    | 93.8    | 94.7    | 81.8    | 89.2    | 88.6    | 96.7    |         |         |         |                 |         | 77.1     | 71.6  | $\mathcal{V}$ |
| CEH49                               | Percentage Registered Children Known to Social Services (CHiN) Aged 0-5<br>Reached | н        | М   | 80.0    | 87.5    | 89.5    | 72.7    | 83.8    | 85.7    | 93.3    |         |         |         |                 |         | 55.3     | 46.6  | $\sim$        |
| Area                                |  |          | •   |         |         | Т       | hanet   |         |         |         |         |         |         |                 |         |          |       |               |
| Provider<br>Narrative               |  |          |     |         |         |         |         |         |         |         |         |         |         |                 |         |          |       |               |
| Notes from<br>Monitoring<br>Meetina |  |          |     |         |         |         |         |         |         |         |         |         |         |                 |         |          |       |               |

| Indicators   | Polarity | Freq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | un-17 Jul-1   | 7 Aug-17    | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT      | Target  | RAG -<br>Yearly | Trend        |
|--|----------|-------|---------|---------|---------|---------|---------|---------|---------------|-------------|---------|---------|---------|---------|----------|---------|-----------------|--------------|
| Indicators   | Pola     | Fre   | Overall Overa | all Overall | Overall | Overall | Overall | Overall | DUT      | 2017-18 | target          | Trena        |
| Youth Services - Ashford - Sk&side CIC Ashford Youth Hub   |          |       |         |         |         |         |         |         |               |             |         |         |         |         |          |         |                 |              |
| CEH50 Registered to Commissioned Service aged 8-19   | Н        | R12M  |         |         | 69      | 103     | 137     | 156     | 239           |             |         |         |         |         | Û        | 2313    | Red             | /            |
| CEH51 Number reached against those registered at Commissioned Service aged 8-19                        | Н        | R12M  |         |         | 41      | 90      | 117     | 133     | 197           |             |         |         |         |         | Û        | 1503    |                 | /            |
| CEH51a Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M  |         |         | 59.4    | 87.4    | 85.4    | 85.3    | 82.4          |             |         |         |         |         | <b>4</b> | 70      | Green           |              |
| CEH52 Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                       | Н        | R12M  |         |         | 20      | 37      | 47      | 54      | 83            |             |         |         |         |         | Û        |         |                 | /            |
| CEH52a Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M  |         |         | 48.8    | 41.1    | 40.2    | 40.6    | 42.1          |             |         |         |         |         | €        | 80      | Red             | L            |
| CEH53 Registered to Commissioned Service aged 20-24 with SN/LD   | Н        | R12M  |         |         | 1       | 1       | 1       | 1       | 1             |             |         |         |         |         | ¢        |         |                 | _            |
| CEH54 Number reached against those registered at Commissioned Service aged 20-24 with SN/LD            | Н        | R12M  |         |         | 1       | 1       | 1       | 1       | 1             |             |         |         |         |         | ¢        |         |                 | _            |
| CEH54a Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | Н        | R12M  |         |         | 100.0   | 100.0   | 100.0   | 100.0   | 100.0         |             |         |         |         |         | ¢        |         |                 | _            |
| CEH55 Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD           | Н        | R12M  |         |         | 0       | 0       | 0       | 0       | 0             |             |         |         |         |         | ¢        |         |                 | —            |
| CEH55a Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M  |         |         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0           |             |         |         |         |         | ¢        |         |                 | —            |
| CEH56 Total registered at Commissioned Service (all ages)  | Н        | R12M  |         |         | 70      | 104     | 138     | 157     | 240           |             |         |         |         |         | ⇔        | 2313    | Red             | /            |
| CEH57 Total Reached against those registered at Commissioned Service (all ages)                        | Н        | R12M  |         |         | 42      | 91      | 118     | 134     | 198           |             |         |         |         |         | ¢        | 1503    |                 | /            |
| CEH57a Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M  |         |         | 60.0    | 87.5    | 85.5    | 85.4    | 82.5          |             |         |         |         |         | ¢        | 70      | Green           | Γ            |
| CEH58 Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                 | Н        | R12M  |         |         | 20      | 37      | 47      | 54      | 83            |             |         |         |         |         | ⇔        |         |                 | /            |
| CEH58a Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M  |         |         | 47.6    | 40.7    | 39.8    | 40.3    | 41.9          |             |         |         |         |         | Û        | 80      | Red             | L            |
| CEH59 Number registered in month at Commissioned Service (all ages)*                                   | Н        | М     |         |         | 26      | 34      | 25      | 14      | 53            |             |         |         |         |         | Û        | 193     | Red             | $\checkmark$ |
| CEH60 Number of attended sessions delivered during the last 12mth period                               | Н        | R12M  |         |         | 40      | 100     | 137     | 172     | 229           |             |         |         |         |         | Û        | 680     | Red             | /            |
| CEH78 Number of YP achieve Accredited Learning at Commissioned Service                                 | Н        | R12M  |         |         | 0       | 0       | 0       | 0       | 0             |             |         |         |         |         | ¢        | 100     | Red             | —            |
| CEH79 Regular attendees receive a recorded outcome (reached 8 or more)                                 | Н        | R12M  |         |         | 1       | 17      | 17      | 20      | 43            |             |         |         |         |         | Û        | 250     | Red             |              |

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Notes from Monitoring Meeting

1) R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.

2) YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.

3) An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.

4)\* Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted

Ashford

|        | Indicators  | Polarity | ğ.   | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17 S  | ep-17 Oct-  | 17 No  | v-17 Dec-  | 17<br>DOT | . Target | RAG -<br>Yearly | Trend    |
|--------|---|----------|------|---------|---------|---------|---------|---------|---------|---------|---------|-----------|-------------|--------|------------|-----------|----------|-----------------|----------|
|        | Indicators  | Pola     | Fre  | Overall C | verall Over | all Ov | erall Over |           | 2017-18  | target          | Trend    |
| Youth  | Services - Canterbury - The Canterbury Academy Canterbury Youth Hub                             |          |      |         |         |         |         |         |         |         |         |           |             |        |            |           |          |                 |          |
| CEH50  | Registered to Commissioned Service aged 8-19  | Н        | R12M |         |         | 253     | 757     | 1067    | 1235    | 1480    |         |           |             |        |            | Û         | 3000     | Red             | /        |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | Н        | R12M |         |         | 205     | 248     | 272     | 305     | 330     |         |           |             |        |            | Û         | 1950     |                 | /        |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M |         |         | 81.0    | 32.8    | 25.5    | 24.7    | 22.3    |         |           |             |        |            | Û         | 70       | Red             |          |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | Η        | R12M |         |         | 77      | 105     | 105     | 121     | 132     |         |           |             |        |            | Û         |          |                 | 1        |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M |         |         | 37.6    | 42.3    | 38.6    | 39.7    | 40.0    |         |           |             |        |            | Û         | 80       | Red             | $\sim$   |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | Η        | R12M |         |         | 3       | 3       | 4       | 4       | 4       |         |           |             |        |            | \$        |          |                 | $\int$   |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | Н        | R12M |         |         | 3       | 3       | 4       | 4       | 4       |         |           |             |        |            | ¢         |          | 1               | $\int$   |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | Η        | R12M |         |         | 100.0   | 100.0   | 100.0   | 100.0   | 100.0   |         |           |             |        |            | \$        |          |                 | _        |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | Н        | R12M |         |         | 1       | 3       | 3       | 3       | 3       |         |           |             |        |            | \$        |          |                 | $\int$   |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M |         |         | 33.3    | 100.0   | 75.0    | 75.0    | 75.0    |         |           |             |        |            | ¢         |          | 1               | $\sim$   |
| CEH56  | Total registered at Commissioned Service (all ages)   | Η        | R12M |         |         | 256     | 760     | 1071    | 1239    | 1484    |         |           |             |        |            | Û         | 3000     | Red             | /        |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | Η        | R12M |         |         | 208     | 251     | 276     | 309     | 334     |         |           |             |        |            | <b>û</b>  | 1950     |                 | /        |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M |         |         | 81.3    | 33.0    | 25.8    | 24.9    | 22.5    |         |           |             |        |            | Û         | 70       | Red             |          |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | Н        | R12M |         |         | 78      | 108     | 108     | 124     | 135     |         |           |             |        |            | Û         |          |                 | 1        |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M |         |         | 37.5    | 43.0    | 39.1    | 40.1    | 40.4    |         |           |             |        |            | Û         | 80       | Red             | M        |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | Н        | М    |         |         | 49      | 499     | 307     | 169     | 246     |         |           |             |        |            | Û         | 250      | Green           | $\wedge$ |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | Н        | R12M |         |         | 189     | 294     | 307     | 348     | 381     |         |           |             |        |            | Û         | 900      | Red             | <        |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service                                | Н        | R12M |         |         | 0       | 0       | 0       | 0       | 0       |         |           |             |        |            | \$        | 200      | Red             | —        |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M |         |         | 31      | 57      | 57      | 64      | 65      |         |           |             |        |            | Û         | 524      | Red             | Γ        |

Area

Canterbury

| Provider Narrative               | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|----------------------------------|---|
| Notes from Monitoring<br>Meeting |   |

|        | Indicators  | Polarity | eq.  | Dec-1 | 6 Jan-17   | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Target  | RAG -<br><b>Yearly</b> | Trend |
|--------|---|----------|------|-------|------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|------------------------|-------|
|        | Indicators  | Polá     | Fre  | Overa | II Overall | 001 | 2017-18 | target                 | Trend |
| Youth  | Services - Dartford - Play Place Dartford Youth Hub   |          |      |       |            |         |         |         |         |         |         |         |         |         |         |         |     |         |                        |       |
| CEH50  | Registered to Commissioned Service aged 8-19  | н        | R12M |       |            | 0       | 0       | 9       | 9       | 91      |         |         |         |         |         |         | Û   | 1863    | Red                    | 1     |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | н        | R12M |       |            | 0       | 0       | 7       | 7       | 77      |         |         |         |         |         |         | Û   | 1211    |                        | 1     |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M |       |            | 0.0     | 0.0     | 77.8    | 77.8    | 84.6    |         |         |         |         |         |         | 仓   | 70      | Green                  | 5     |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | н        | R12M |       |            | 0       | 0       | 0       | 0       | 11      |         |         |         |         |         |         | Û   |         |                        |       |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 14.3    |         |         |         |         |         |         | Û   | 80      | Red                    |       |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | н        | R12M |       |            | 0       | 0       | 0       | 0       | 0.0     |         |         |         |         |         |         | ¢   |         |                        | —     |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | Н        | R12M |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   |         |                        | —     |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | н        | R12M |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ¢   |         |                        | —     |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | Н        | R12M |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   |         |                        | —     |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | н        | R12M |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ŧ   |         |                        | —     |
| CEH56  | Total registered at Commissioned Service (all ages)   | н        | R12M |       |            | 0       | 0       | 9       | 9       | 91      |         |         |         |         |         |         | Û   | 1863    | Red                    | 1     |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | н        | R12M |       |            | 0       | 0       | 7       | 7       | 77      |         |         |         |         |         |         | Û   | 1211    |                        | 1     |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M |       |            | 0.0     | 0.0     | 77.8    | 77.8    | 84.6    |         |         |         |         |         |         | Û   | 70      | Green                  | 5     |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | н        | R12M |       |            | 0       | 0       | 0       | 0       | 11      |         |         |         |         |         |         | Û   |         |                        |       |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 14.3    |         |         |         |         |         |         | Û   | 80      | Red                    |       |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | Н        | М    |       |            | 0       | 0       | 9       | 0       | 77      |         |         |         |         |         |         | Û   | 155     | Amber                  | 7     |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | Н        | R12M |       |            | 0       | 0       | 5       | 5       | 64      |         |         |         |         |         |         | Û   | 635     | Red                    | L     |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service                                | Н        | R12M |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   | 1500    | Red                    | —     |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   | 7260    | Red                    | —     |

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e

Dartford

| ider Narra                       | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>A fifiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> <li>Play Place (Dartford) are experiencing technical difficulties accessing eStart so as yet minimal data has been entered.</li> </ol> |
|----------------------------------|--|
| Notes from Monitoring<br>Meeting |  |

|        | Indicators  | olarity  | Freq. | Dec-16 Jan-17<br>Overall Overal |         | Mar-17<br>Overall |         | May-17 J |         |         |             | -17 Oct-17 | 7 Nov-17 Dec-17 | DOT               | Target<br>2017-18 | RAG -<br><b>Yearly</b><br>target | Trend    |
|--------|---|----------|-------|---------------------------------|---------|-------------------|---------|----------|---------|---------|-------------|------------|-----------------|-------------------|-------------------|----------------------------------|----------|
| Youth  | Services - Dover - Pie Factory Dover Youth Hub  | <u>a</u> |       | Overall Overal                  | Overall | Overall           | Overall | Overall  | Jverali | Overall | Overall Ove |            |                 |                   |                   | target                           |          |
| CEH50  | Registered to Commissioned Service aged 8-19  | н        | R12M  |                                 | 1       | 32                | 170     | 220      | 295     |         |             |            |                 | Û                 | 1938              | Red                              | 1        |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | н        | R12M  |                                 | 0       | 17                | 119     | 158      | 221     |         |             |            |                 | Û                 | 1259              |                                  | 1        |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | н        | R12M  |                                 | 0.0     | 53.1              | 70.0    | 71.8     | 74.9    |         |             |            |                 | Û                 | 70                | Green                            | 1        |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | н        | R12M  |                                 | 0       | 0                 | 25      | 43       | 57      |         |             |            |                 | Û                 |                   |                                  | 1        |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | н        | R12M  |                                 | 0.0     | 0.0               | 21.0    | 27.2     | 25.8    |         |             |            |                 | Û                 | 80                | Red                              | ſ        |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | н        | R12M  |                                 | 0       | 1                 | 1       | 1        | 1       |         |             |            |                 | $\Leftrightarrow$ |                   |                                  | $\int$   |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | н        | R12M  |                                 | 0       | 0                 | 0       | 0        | 0       |         |             |            |                 | $\Leftrightarrow$ |                   |                                  | —        |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | н        | R12M  |                                 | 0.0     | 0.0               | 0.0     | 0.0      | 0.0     |         |             |            |                 | \$                |                   |                                  | —        |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | Н        | R12M  |                                 | 0       | 0                 | 0       | 0        | 0       |         |             |            |                 | \$                |                   |                                  | —        |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M  |                                 | 0.0     | 0.0               | 0.0     | 0.0      | 0.0     |         |             |            |                 | \$                |                   |                                  | —        |
| CEH56  | Total registered at Commissioned Service (all ages)   | н        | R12M  |                                 | 1       | 33                | 171     | 221      | 296     |         |             |            |                 | Û                 | 1938              | Red                              | /        |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | н        | R12M  |                                 | 0       | 17                | 119     | 158      | 221     |         |             |            |                 | Û                 | 1259              |                                  | 1        |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | н        | R12M  |                                 | 0.0     | 51.5              | 69.6    | 71.5     | 74.7    |         |             |            |                 | Û                 | 70                | Green                            | 1        |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | н        | R12M  |                                 | 0       | 0                 | 25      | 43       | 57      |         |             |            |                 | Û                 |                   |                                  | 1        |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | н        | R12M  |                                 | 0.0     | 0.0               | 21.0    | 27.2     | 25.8    |         |             |            |                 | Û                 | 80                | Red                              | ſ        |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | н        | М     |                                 | 0       | 26                | 91      | 54       | 47      |         |             |            |                 | Û                 | 161               | Red                              | $\wedge$ |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | н        | R12M  |                                 | 0       | 27                | 78      | 111      | 142     |         |             |            |                 | Û                 | 428               | Red                              | /        |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service                                | н        | R12M  |                                 | 0       | 0                 | 0       | 0        | 0       |         |             |            |                 | $\Leftrightarrow$ | 250               | Red                              | —        |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M  |                                 | 0       | 0                 | 23      | 42       | 56      |         |             |            |                 | Û                 | 800               | Red                              | ]        |

Area

Dover

|                                  | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>A fifiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
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| Notes from Monitoring<br>Meeting |   |

| Indicators   | larity | ġ.   | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17 J  | ul-17 Aug-1  | 7 Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Target  | RAG -<br>Yearly | Trend    |
|--|--------|------|---------|---------|---------|---------|---------|---------|-----------|--------------|-----------|---------|---------|---------|-------------------|---------|-----------------|----------|
| Indicators   | Polá   | Fre  | Overall O | verall Overa | I Overall | Overall | Overall | Overall |                   | 2017-18 | target          | Trena    |
| Youth Services - Gravesham - The Gr@nd Gravesham Youth Hub   |        |      |         |         |         |         |         |         |           | ·            | ·         |         |         |         |                   |         |                 |          |
| CEH50 Registered to Commissioned Service aged 8-19   | Н      | R12M |         |         | 586     | 903     | 1067    | 1283    | 1369      |              |           |         |         |         | Û                 | 1938    | Amber           | /        |
| CEH51 Number reached against those registered at Commissioned Service aged 8-19                        | н      | R12M |         |         | 243     | 464     | 507     | 586     | 689       |              |           |         |         |         | Û                 | 1259    |                 | 1        |
| CEH51a Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н      | R12M |         |         | 41.5    | 51.4    | 47.5    | 45.7    | 50.3      |              |           |         |         |         | Û                 | 70      | Red             | $\sim$   |
| CEH52 Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                       | н      | R12M |         |         | 20      | 144     | 157     | 170     | 200       |              |           |         |         |         | Û                 |         |                 | 1        |
| CEH52a Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н      | R12M |         |         | 8.2     | 31.0    | 31.0    | 29.0    | 29.0      |              |           |         |         |         | ţ                 | 80      | Red             | $\Gamma$ |
| CEH53 Registered to Commissioned Service aged 20-24 with SN/LD   | Н      | R12M |         |         | 0       | 0       | 0       | 0       | 0         |              |           |         |         |         | \$                |         |                 | —        |
| CEH54 Number reached against those registered at Commissioned Service aged 20-24 with SN/LD            | н      | R12M |         |         | 0       | 0       | 0       | 0       | 0         |              |           |         |         |         | $\Leftrightarrow$ |         |                 | —        |
| CEH54a Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | н      | R12M |         |         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0       |              |           |         |         |         | \$                |         |                 | —        |
| CEH55 Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD           | Н      | R12M |         |         | 0       | 0       | 0       | 0       | 0         |              |           |         |         |         | \$                |         |                 | —        |
| CEH55a Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н      | R12M |         |         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0       |              |           |         |         |         | \$                |         |                 | —        |
| CEH56 Total registered at Commissioned Service (all ages)  | н      | R12M |         |         | 586     | 903     | 1067    | 1283    | 1369      |              |           |         |         |         | Û                 | 1938    | Amber           | /        |
| CEH57 Total Reached against those registered at Commissioned Service (all ages)                        | Н      | R12M |         |         | 243     | 464     | 507     | 586     | 689       |              |           |         |         |         | Û                 | 1259    |                 | 1        |
| CEH57a Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | н      | R12M |         |         | 41.5    | 51.4    | 47.5    | 45.7    | 50.3      |              |           |         |         |         | Û                 | 70      | Red             | $\sim$   |
| CEH58 Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                 | Н      | R12M |         |         | 20      | 144     | 157     | 170     | 200       |              |           |         |         |         | Û                 |         |                 | 1        |
| CEH58a Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | н      | R12M |         |         | 8.2     | 31.0    | 31.0    | 29.0    | 29.0      |              |           |         |         |         | Û                 | 80      | Red             | $\Gamma$ |
| CEH59 Number registered in month at Commissioned Service (all ages)*                                   | н      | М    |         |         | 484     | 320     | 168     | 221     | 101       |              |           |         |         |         | Û                 | 161     | Green           | 5        |
| CEH60 Number of attended sessions delivered during the last 12mth period                               | н      | R12M |         |         | 109     | 194     | 252     | 308     | 400       |              |           |         |         |         | Û                 | 655     | Red             | /        |
| CEH78 Number of YP achieve Accredited Learning at Commissioned Service                                 | н      | R12M |         |         | 43      | 43      | 43      | 43      | 45        |              |           |         |         |         | Û                 | 80      | Red             |          |
| CEH79 Regular attendees receive a recorded outcome (reached 8 or more)                                 | Н      | R12M |         |         | 15      | 46      | 61      | 69      | 194       |              |           |         |         |         | Û                 | 400     | Red             | 7        |

Area

Gravesham

| der Narr                         | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|----------------------------------|---|
| Notes from Monitoring<br>Meeting |   |

|        | Indicators  | Polarity | jq.   | Dec-1 | 6 Jan-17   | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Target  | RAG -<br>Yearly | Trend    |
|--------|---|----------|-------|-------|------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|-----------------|----------|
|        | Indicators  | Pola     | Freq. | Overa | II Overall | DOT               | 2017-18 | target          | Trenu    |
| Youth  | Services - Maidstone - Salus Maidstone Youth Hub  |          |       |       |            |         |         |         |         |         |         |         |         |         |         |         |                   |         |                 |          |
| CEH50  | Registered to Commissioned Service aged 8-19  | Н        | R12M  |       |            | 0       | 91      | 135     | 138     | 183     |         |         |         |         |         |         | <u></u>           | 2788    | Red             | 1        |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | н        | R12M  |       |            | 0       | 0       | 111     | 113     | 156     |         |         |         |         |         |         | Û                 | 1812    |                 | 5        |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M  |       |            | 0.0     | 0.0     | 82.2    | 81.9    | 85.3    |         |         |         |         |         |         | ①                 | 70      | Green           | Γ        |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | н        | R12M  |       |            | 0       | 0       | 92      | 94      | 100     |         |         |         |         |         |         | Û                 |         |                 | 5        |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M  |       |            | 0.0     | 0.0     | 82.9    | 83.2    | 64.1    |         |         |         |         |         |         | Û                 | 80      | Red             | <b>1</b> |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | н        | R12M  |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢                 |         |                 | —        |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢                 |         |                 | —        |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | \$                |         |                 | —        |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢                 |         |                 | —        |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | \$                |         |                 | —        |
| CEH56  | Total registered at Commissioned Service (all ages)   | н        | R12M  |       |            | 0       | 91      | 135     | 138     | 183     |         |         |         |         |         |         | Û                 | 2788    | Red             | $\sim$   |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | н        | R12M  |       |            | 0       | 0       | 111     | 113     | 156     |         |         |         |         |         |         | Û                 | 1812    |                 | 5        |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M  |       |            | 0.0     | 0.0     | 82.2    | 81.9    | 85.3    |         |         |         |         |         |         | ①                 | 70      | Green           | Γ        |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | н        | R12M  |       |            | 0       | 0       | 92      | 94      | 100     |         |         |         |         |         |         | Û                 |         |                 | 5        |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | н        | R12M  |       |            | 0.0     | 0.0     | 82.9    | 83.2    | 64.1    |         |         |         |         |         |         | Û                 | 80      | Red             | 7        |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | Н        | М     |       |            | 0       | 91      | 43      | 5       | 46      |         |         |         |         |         |         | Û                 | 232     | Red             | $\sim$   |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | Н        | R12M  |       |            | 0       | 0       | 36      | 42      | 83      |         |         |         |         |         |         | ①                 | 454     | Red             | 7        |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service                                | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | $\Leftrightarrow$ | 150     | Red             | —        |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |         | \$                | 950     | Red             | —        |

Area

Maidstone

| Provider Narrative               | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|----------------------------------|---|
| Notes from Monitoring<br>Meeting |   |

|              | Indicators   | Polarity | šą.   | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | 7 Dec-17 | DOT               | Target  | RAG -<br>Yearly | Trend    |
|--------------|--|----------|-------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|-------------------|---------|-----------------|----------|
|              | Indicators   | Pola     | Freq. | Overall  | DOT               | 2017-18 | target          | Trenu    |
| Youth Servi  | ices - Sevenoaks - West Kent Extra Sevenoaks Youth Hub                                       |          |       |         |         |         |         |         |         |         |         |         |         |         |         |          |                   |         |                 |          |
| CEH50 Regi   | istered to Commissioned Service aged 8-19  | Н        | R12M  |         |         | 0       | 83      | 183     | 243     | 316     |         |         |         |         |         |          | Û                 | 2013    | Red             | /        |
| CEH51 Num    | nber reached against those registered at Commissioned Service aged 8-19                      | Н        | R12M  |         |         | 0       | 41      | 125     | 135     | 243     |         |         |         |         |         |          | Û                 | 1308    |                 | /        |
| CEH51a Perce | centage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M  |         |         | 0.0     | 49.4    | 68.3    | 55.6    | 76.9    |         |         |         |         |         |          | Û                 | 70      | Green           | $\sim$   |
| CEH52 Num    | nber of YP reached on 8 or more occasions during 12 mth period aged 8-19                     | Н        | R12M  |         |         | 0       | 11      | 69      | 69      | 137     |         |         |         |         |         |          | Û                 |         |                 | 1        |
| CEH52a Perce | centage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M  |         |         | 0.0     | 26.8    | 55.2    | 51.1    | 56.4    |         |         |         |         |         |          | Û                 | 80      | Red             | ~        |
| CEH53 Regi   | istered to Commissioned Service aged 20-24 with SN/LD  | Н        | R12M  |         |         | 0       | 0       | 1       | 1       | 1       |         |         |         |         |         |          | $\Leftrightarrow$ |         |                 | $\int$   |
| CEH54 Num    | nber reached against those registered at Commissioned Service aged 20-24 with SN/LD          | Н        | R12M  |         |         | 0       | 0       | 1       | 1       | 1       |         |         |         |         |         |          | $\Leftrightarrow$ |         |                 | $\int$   |
| CEH54a Perce | centage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | Н        | R12M  |         |         | 0.0     | 0.0     | 100.0   | 100.0   | 100.0   |         |         |         |         |         |          | $\Leftrightarrow$ |         |                 | $\int$   |
| CEH55 Num    | nber of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD         | Н        | R12M  |         |         | 0       | 0       | 1       | 1       | 1       |         |         |         |         |         |          | $\Leftrightarrow$ |         |                 | $\int$   |
| CEH55a Perce | centage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M  |         |         | 0.0     | 0.0     | 100.0   | 100.0   | 100.0   |         |         |         |         |         |          | $\Leftrightarrow$ |         |                 | Γ        |
| CEH56 Tota   | al registered at Commissioned Service (all ages)   | Н        | R12M  |         |         | 0       | 83      | 184     | 244     | 317     |         |         |         |         |         |          | Û                 | 2013    | Red             | /        |
| CEH57 Tota   | al Reached against those registered at Commissioned Service (all ages)                       | Н        | R12M  |         |         | 0       | 41      | 126     | 136     | 244     |         |         |         |         |         |          | Û                 | 1308    |                 | /        |
| CEH57a Perce | centage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M  |         |         | 0.0     | 49.4    | 68.5    | 55.7    | 77.0    |         |         |         |         |         |          | Û                 | 70      | Green           | $\sim$   |
| CEH58 Tota   | al Number of YP reached on 8 or more occasions during 12mth period (all ages)                | Н        | R12M  |         |         | 0       | 11      | 70      | 70      | 138     |         |         |         |         |         |          | Û                 |         |                 | /        |
| CEH58a Perce | centage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M  |         |         | 0.0     | 26.8    | 55.6    | 51.5    | 56.6    |         |         |         |         |         |          | Û                 | 80      | Red             | ~        |
| CEH59 Num    | nber registered in month at Commissioned Service (all ages)*                                 | Н        | М     |         |         | 0       | 73      | 91      | 59      | 59      |         |         |         |         |         |          | $\Leftrightarrow$ | 168     | Red             | $\wedge$ |
| CEH60 Num    | nber of attended sessions delivered during the last 12mth period                             | Н        | R12M  |         |         | 0       | 28      | 102     | 104     | 284     |         |         |         |         |         |          | Û                 | 707     | Red             | 7        |
| CEH78 Num    | nber of YP achieve Accredited Learning at Commissioned Service                               | Н        | R12M  |         |         | 0       | 0       | 0       | 0       | 0       |         |         |         |         |         |          | $\Leftrightarrow$ | 360     | Red             | —        |
| CEH79 Regu   | ular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M  |         |         | 0       | 11      | 48      | 48      | 137     |         |         |         |         |         |          | Û                 | 1578    | Red             | لر       |

Area

Sevenoaks

| Provider Narrative               | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|----------------------------------|---|
| Notes from Monitoring<br>Meeting |   |

|        | Indicators  | Polarity | ëq.  | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17 Jul-17 Aug-17    | Sep-17  | Oct-17    | lov-17  | Dec-17  | DOT               | Target  | RAG -<br>Yearly | Trend         |
|--------|---|----------|------|---------|---------|---------|---------|---------|---------|-------------------------|---------|-----------|---------|---------|-------------------|---------|-----------------|---------------|
|        | Indicators  | Pola     | Fre  | Overall Overall Overall | Overall | Overall ( | Overall | Overall | DOT               | 2017-18 | target          | Trenu         |
| Youth  | Services - Shepway - Salus Shepway Youth Hub  |          |      |         |         |         |         |         |         |                         |         |           |         |         |                   |         |                 |               |
| CEH50  | Registered to Commissioned Service aged 8-19  | Н        | R12M |         |         | 25      | 30      | 161     | 166     | 181                     |         |           |         |         | Û                 | 1763    | Red             | 5             |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | Н        | R12M |         |         | 23      | 27      | 102     | 135     | 145                     |         |           |         |         | Û                 | 1146    |                 | 5             |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M |         |         | 92.0    | 90.0    | 63.4    | 81.3    | 80.1                    |         |           |         |         | ¢                 | 70      | Green           | $\mathcal{V}$ |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | н        | R12M |         |         | 8       | 18      | 18      | 22      | 41                      |         |           |         |         | Û                 |         |                 | 7             |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | н        | R12M |         |         | 34.8    | 66.7    | 17.6    | 16.3    | 28.3                    |         |           |         |         | Û                 | 80      | Red             | r             |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | н        | R12M |         |         | 0       | 0       | 0       | 0       | 0                       |         |           |         |         | ¢                 |         |                 | -             |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | Н        | R12M |         |         | 0       | 0       | 0       | 0       | 0                       |         |           |         |         | ¢                 |         |                 | -             |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | н        | R12M |         |         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0                     |         |           |         |         | ¢                 |         |                 | -             |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | н        | R12M |         |         | 0       | 0       | 0       | 0       | 0                       |         |           |         |         | ¢                 |         |                 | -             |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | н        | R12M |         |         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0                     |         |           |         |         | $\Leftrightarrow$ |         |                 | —             |
| CEH56  | Total registered at Commissioned Service (all ages)   | н        | R12M |         |         | 25      | 30      | 161     | 166     | 181                     |         |           |         |         | Û                 | 1763    | Red             | 5             |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | н        | R12M |         |         | 23      | 27      | 102     | 135     | 145                     |         |           |         |         | Û                 | 1146    |                 | 5             |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | н        | R12M |         |         | 92.0    | 90.0    | 63.4    | 81.3    | 80.1                    |         |           |         |         | Û                 | 70      | Green           | $\mathcal{V}$ |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | н        | R12M |         |         | 8       | 18      | 18      | 22      | 41                      |         |           |         |         | Û                 |         |                 | 7             |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M |         |         | 34.8    | 66.7    | 17.6    | 16.3    | 28.3                    |         |           |         |         | Û                 | 80      | Red             | 2             |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | н        | М    |         |         | 1       | 6       | 132     | 3       | 16                      |         |           |         |         | Û                 | 147     | Red             | Λ             |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | н        | R12M |         |         | 11      | 35      | 61      | 80      | 149                     |         |           |         |         | Û                 | 454     | Red             | /             |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service                                | Н        | R12M |         |         | 0       | 0       | 0       | 0       | 0                       |         |           |         |         | $\Leftrightarrow$ | 150     | Red             | —             |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M |         |         | 4       | 5       | 5       | 5       | 5                       |         |           |         |         | \$                | 675     | Red             | $\Gamma$      |

Area

Shepway

| Provider Narrative               | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
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| Notes from Monitoring<br>Meeting |   |

| Indicators   | Polarity | Freq. | Dec-1 | 6 Jan-17   | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17 J  | Jul-17 Aug | g-17 Sep  | )-17 O  | ct-17 🛚 | Nov-17 [  | Dec-17  | DOT               | Target  | RAG -<br><b>Yearly</b> | Trend |
|--|----------|-------|-------|------------|---------|---------|---------|---------|-----------|------------|-----------|---------|---------|-----------|---------|-------------------|---------|------------------------|-------|
| mucators   | Pola     | Fre   | Overa | II Overall | Overall | Overall | Overall | Overall | Overall C | Overall Ov | erall Ove | erall O | verall  | Overall ( | Overall | DOI               | 2017-18 | target                 | Trena |
| Youth Services - Swale - Amicus Horizons Swale Youth Hub   |          |       |       | ·          |         |         |         |         | ·         |            | ·         |         |         |           |         |                   |         |                        |       |
| CEH50 Registered to Commissioned Service aged 8-19   | н        | R12M  |       |            | 1       | 10      | 10      | 58      | 141       |            |           |         |         |           |         | Û                 | 2550    | Red                    | 1     |
| CEH51 Number reached against those registered at Commissioned Service aged 8-19                        | н        | R12M  |       |            | 0       | 0       | 0       | 1       | 79        |            |           |         |         |           |         | Û                 | 1658    |                        |       |
| CEH51a Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 1.7     | 56.0      |            |           |         |         |           |         | Û                 | 70      | Red                    |       |
| CEH52 Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                       | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 34        |            |           |         |         |           |         | Û                 |         |                        |       |
| CEH52a Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 43.0      |            |           |         |         |           |         | Û                 | 80      | Red                    |       |
| CEH53 Registered to Commissioned Service aged 20-24 with SN/LD   | Н        | R12M  |       |            | 0       | 0       | 1       | 4       | 6         |            |           |         |         |           |         | Û                 |         |                        | 5     |
| CEH54 Number reached against those registered at Commissioned Service aged 20-24 with SN/LD            | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 2         |            |           |         |         |           |         | Û                 |         |                        |       |
| CEH54a Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | Н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 33.3      |            |           |         |         |           |         | Û                 |         |                        |       |
| CEH55 Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD           | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 1         |            |           |         |         |           |         | Û                 |         |                        |       |
| CEH55a Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 50.0      |            |           |         |         |           |         | Û                 |         |                        |       |
| CEH56 Total registered at Commissioned Service (all ages)  | Н        | R12M  |       |            | 1       | 10      | 11      | 62      | 147       |            |           |         |         |           |         | Û                 | 2550    | Red                    | 1     |
| CEH57 Total Reached against those registered at Commissioned Service (all ages)                        | Н        | R12M  |       |            | 0       | 0       | 0       | 1       | 81        |            |           |         |         |           |         | Û                 | 1658    |                        |       |
| CEH57a Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 1.6     | 55.1      |            |           |         |         |           |         | Û                 | 70      | Red                    |       |
| CEH58 Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                 | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 35        |            |           |         |         |           |         | Û                 |         |                        |       |
| CEH58a Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M  |       |            | 0.0     | 0.0     | 0.0     | 0.0     | 43.2      |            |           |         |         |           |         | Û                 | 80      | Red                    |       |
| CEH59 Number registered in month at Commissioned Service (all ages)*                                   | н        | М     |       |            | 0       | 9       | 0       | 48      | 55        |            |           |         |         |           |         | Û                 | 213     | Red                    | 7     |
| CEH60 Number of attended sessions delivered during the last 12mth period                               | Н        | R12M  |       |            | 0       | 0       | 0       | 2       | 74        |            |           |         |         |           |         | Û                 | 721     | Red                    |       |
| CEH78 Number of YP achieve Accredited Learning at Commissioned Service                                 | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 0         |            |           |         |         |           |         | $\Leftrightarrow$ | 110     | Red                    | —     |
| CEH79 Regular attendees receive a recorded outcome (reached 8 or more)                                 | Н        | R12M  |       |            | 0       | 0       | 0       | 0       | 35        |            |           |         |         |           |         | Û                 | 1028    | Red                    |       |

Area

Swale

| Provider Narrative    | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|-----------------------|---|
| Notes from Monitoring |   |

|        | Indicators  | Polarity | эq.  | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Target  | RAG -<br>Yearly | Trend  |
|--------|---|----------|------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|-----------------|--------|
|        | Indicators  | Pola     | Fre  | Overall | DOT               | 2017-18 | target          | Trena  |
| Youth  | Services - Thanet - Pie Factory Thanet Youth Hub  |          |      |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |                 |        |
| CEH50  | Registered to Commissioned Service aged 8-19  | Н        | R12M |         |         | 0       | 91      | 229     | 338     | 410     |         |         |         |         |         |         | Û                 | 2438    | Red             | /      |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | н        | R12M |         |         | 0       | 61      | 168     | 231     | 292     |         |         |         |         |         |         | Û                 | 1584    |                 | /      |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M |         |         | 0.0     | 67.0    | 73.4    | 68.3    | 71.2    |         |         |         |         |         |         | Û                 | 70      | Green           | $\int$ |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | н        | R12M |         |         | 0       | 20      | 65      | 89      | 112     |         |         |         |         |         |         | Û                 |         |                 | /      |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M |         |         | 0.0     | 32.8    | 38.7    | 38.5    | 38.4    |         |         |         |         |         |         | ¢                 | 80      | Red             | $\int$ |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | н        | R12M |         |         | 0       | 3       | 4       | 4       | 4       |         |         |         |         |         |         | ¢                 |         |                 | $\int$ |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | н        | R12M |         |         | 0       | 2       | 4       | 4       | 4       |         |         |         |         |         |         | \$                |         |                 | $\int$ |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | н        | R12M |         |         | 0.0     | 66.7    | 100.0   | 100.0   | 100.0   |         |         |         |         |         |         | ¢                 |         |                 | $\int$ |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | Н        | R12M |         |         | 0       | 1       | 3       | 3       | 3       |         |         |         |         |         |         | ¢                 |         |                 | Г      |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M |         |         | 0.0     | 50.0    | 75.0    | 75.0    | 75.0    |         |         |         |         |         |         | \$                |         |                 | $\int$ |
| CEH56  | Total registered at Commissioned Service (all ages)   | Н        | R12M |         |         | 0       | 94      | 233     | 342     | 414     |         |         |         |         |         |         | €                 | 2438    | Red             | /      |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | н        | R12M |         |         | 0       | 63      | 172     | 235     | 296     |         |         |         |         |         |         | Û                 | 1584    |                 | /      |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M |         |         | 0.0     | 67.0    | 73.8    | 68.7    | 71.5    |         |         |         |         |         |         | Û                 | 70      | Green           | Γ      |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | Н        | R12M |         |         | 0       | 21      | 68      | 92      | 115     |         |         |         |         |         |         | Û                 |         |                 | /      |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | н        | R12M |         |         | 0.0     | 33.3    | 39.5    | 39.1    | 38.9    |         |         |         |         |         |         | Û                 | 80      | Red             | $\int$ |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | Н        | М    |         |         | 0       | 83      | 67      | 116     | 47      |         |         |         |         |         |         | Û                 | 203     | Red             | $\sim$ |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | н        | R12M |         |         | 0       | 80      | 156     | 217     | 280     |         |         |         |         |         |         | Û                 | 428     | Red             | /      |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service                                | Н        | R12M |         |         | 0       | 0       | 20      | 27      | 27      |         |         |         |         |         |         | $\Leftrightarrow$ | 300     | Red             | 5      |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M |         |         | 0       | 21      | 68      | 92      | 115     |         |         |         |         |         |         | Û                 | 1000    | Red             | /      |

Area

Thanet

| der N                            | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>A fifiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|----------------------------------|---|
| Notes from Monitoring<br>Meeting |   |

|        | Indicators  | Polarity | Freq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Target  | RAG -<br>Yearly | Trend    |
|--------|---|----------|-------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|-----------------|----------|
|        | mucators  | Pola     | Fre   | Overall | DOT               | 2017-18 | target          | Trenu    |
| Youth  | Services - Tonbridge & Malling West Kent YMCA Youth Hub   |          |       |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |                 |          |
| CEH50  | Registered to Commissioned Service aged 8-19  | Н        | R12M  |         |         | 0       | 2       | 81      | 96      | 108     |         |         |         |         |         |         | <b>Û</b>          | 2438    | Red             | 5        |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | н        | R12M  |         |         | 0       | 1       | 70      | 66      | 76      |         |         |         |         |         |         | Û                 | 1584    |                 | Г        |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M  |         |         | 0.0     | 50.0    | 86.4    | 68.8    | 70.4    |         |         |         |         |         |         | ①                 | 70      | Green           | $\sim$   |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | н        | R12M  |         |         | 0       | 0       | 5       | 8       | 14      |         |         |         |         |         |         | Û                 |         |                 | 1        |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | Н        | R12M  |         |         | 0.0     | 0.0     | 7.1     | 12.1    | 18.4    |         |         |         |         |         |         | Û                 | 80      | Red             | 1        |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | Н        | R12M  |         |         | 0       | 0       | 0       | C       | 0       |         |         |         |         |         |         | $\Leftrightarrow$ |         |                 | —        |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | Н        | R12M  |         |         | 0       | 0       | 0       | C       | 0       |         |         |         |         |         |         | ¢                 |         |                 | —        |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | Н        | R12M  |         |         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ |         |                 | —        |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | Н        | R12M  |         |         | 0       | 0       | 0       | C       | 0       |         |         |         |         |         |         | $\Leftrightarrow$ |         |                 | —        |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M  |         |         | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ |         |                 | —        |
| CEH56  | Total registered at Commissioned Service (all ages)   | Н        | R12M  |         |         | 0       | 2       | 81      | 96      | 108     |         |         |         |         |         |         | Û                 | 2438    | Red             | 5        |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | Н        | R12M  |         |         | 0       | 1       | 70      | 66      | 76      |         |         |         |         |         |         | Û                 | 1584    |                 | 5        |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M  |         |         | 0.0     | 50.0    | 86.4    | 68.8    | 70.4    |         |         |         |         |         |         | Û                 | 70      | Green           | $\wedge$ |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | Н        | R12M  |         |         | 0       | 0       | 5       | 8       | 14      |         |         |         |         |         |         | Û                 |         |                 | 1        |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M  |         |         | 0.0     | 0.0     | 7.1     | 12.1    | 18.4    |         |         |         |         |         |         | Û                 | 80      | Red             | 1        |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | Н        | М     |         |         | 0       | 2       | 76      | 14      | 10      |         |         |         |         |         |         | Û                 | 203     | Red             | Л        |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | Н        | R12M  |         |         | 0       | 4       | 34      | 43      | 54      |         |         |         |         |         |         | Û                 | 173     | Red             | 5        |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service                                | Н        | R12M  |         |         | 0       | 0       | 0       | C       | 0 0     |         |         |         |         |         |         | $\Leftrightarrow$ | 40      | Red             | —        |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)                                | Н        | R12M  |         |         | 0       | 0       | 5       | 8       | 14      |         |         |         |         |         |         | Û                 | 200     | Red             | /        |

Area

Tonbridge & Malling

| der Narr                         | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|----------------------------------|---|
| Notes from Monitoring<br>Meeting |   |

| Indicators   | Polarity | eq.   | Dec-16 Jan-17   | Feb-17         | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Target  | RAG -<br>Yearly | Trend        |
|--|----------|-------|-----------------|----------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|-----------------|--------------|
| inucators  | Pola     | Freq. | Overall Overall | Overall        | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | DOT | 2017-18 | target          | nenu         |
| Youth Services - Tunbridge Wells West Kent YMCA Youth Hub  |          |       |                 |                |         |         |         |         |         |         |         |         |         |         |     |         |                 |              |
| CEH50 Registered to Commissioned Service aged 8-19   | н        | R12M  |                 | <sup>8</sup> 1 | 1       | 36      | 64      | 83      |         |         |         |         |         |         | Û   | 2163    | Red             | 1            |
| CEH51 Number reached against those registered at Commissioned Service aged 8-19                        | н        | R12M  |                 | 0              | 0       | 30      | 53      | 69      |         |         |         |         |         |         | Û   | 1406    |                 | 1            |
| CEH51a Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | Н        | R12M  |                 | 0.0            | 0.0     | 83.3    | 82.8    | 83.1    |         |         |         |         |         |         | Û   | 70      | Green           | Γ            |
| CEH52 Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                       | н        | R12M  |                 | 0              | 0       | 4       | 10      | 18      |         |         |         |         |         |         | Û   |         |                 | 1            |
| CEH52a Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | н        | R12M  |                 | 0.0            | 0.0     | 13.3    | 18.9    | 26.1    |         |         |         |         |         |         | Û   | 80      | Red             | 1            |
| CEH53 Registered to Commissioned Service aged 20-24 with SN/LD   | н        | R12M  |                 | 0              | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   |         |                 | —            |
| CEH54 Number reached against those registered at Commissioned Service aged 20-24 with SN/LD            | Н        | R12M  |                 | 0              | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   |         |                 | —            |
| CEH54a Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | н        | R12M  |                 | 0.0            | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ¢   |         |                 | —            |
| CEH55 Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD           | Н        | R12M  |                 | 0              | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   |         |                 | —            |
| CEH55a Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | Н        | R12M  |                 | 0.0            | 0.0     | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ŧ   |         |                 | —            |
| CEH56 Total registered at Commissioned Service (all ages)  | н        | R12M  |                 | 1              | 1       | 36      | 64      | 83      |         |         |         |         |         |         | Û   | 2163    | Red             | 1            |
| CEH57 Total Reached against those registered at Commissioned Service (all ages)                        | Н        | R12M  |                 | 0              | 0       | 30      | 53      | 69      |         |         |         |         |         |         | Û   | 1406    |                 | 1            |
| CEH57a Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | Н        | R12M  |                 | 0.0            | 0.0     | 83.3    | 82.8    | 83.1    |         |         |         |         |         |         | Û   | 70      | Green           | Γ            |
| CEH58 Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                 | Н        | R12M  |                 | 0              | 0       | 4       | 10      | 18      |         |         |         |         |         |         | Û   |         |                 | 1            |
| CEH58a Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | Н        | R12M  |                 | 0.0            | 0.0     | 13.3    | 18.9    | 26.1    |         |         |         |         |         |         | Û   | 80      | Red             | 1            |
| CEH59 Number registered in month at Commissioned Service (all ages)*                                   | Н        | М     |                 | 0              | 0       | 29      | 22      | 19      |         |         |         |         |         |         | ₽   | 180     | Red             | $\checkmark$ |
| CEH60 Number of attended sessions delivered during the last 12mth period                               | Н        | R12M  |                 | 0              | 0       | 42      | 58      | 70      |         |         |         |         |         |         | Û   | 173     | Red             | 5            |
| CEH78 Number of YP achieve Accredited Learning at Commissioned Service                                 | Н        | R12M  |                 | 0              | 0       | 0       | 0       | 0       |         |         |         |         |         |         | ¢   | 40      | Red             | —            |
| CEH79 Regular attendees receive a recorded outcome (reached 8 or more)                                 | н        | R12M  |                 | 0              | 0       | 4       | 10      | 18      |         |         |         |         |         |         | Û   | 200     | Red             | ]            |

Area

Tunbridge Wells

| der Narı                         | <ol> <li>R12m Indicators – Data entry begun December 2016 so 12 months have not yet passed.</li> <li>YP must be registered to a Children's Centre and Affiliated to the commissioned Youth Hub. If the registered setting is changed, the YP will not be counted.</li> <li>An issue has been identified with eStart affiliations which may impact on the youth work numbers. Before affiliation, ensure all family members are active, if affiliation is selected when a family/member is inactive, then these will not show in reporting. Also if corrected this will impact on affiliation start dates and impact on monthly figures.</li> <li>Affiliation dates can change so monthly affiliation numbers are subject to change and are accurate only on the date the report is run. Entry of backdated affiliation will not be counted</li> </ol> |
|----------------------------------|---|
| Notes from Monitoring<br>Meeting |   |

|       | Indiastara  | Polarity | ġ   | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17       | DOT               | Monthly | Target  | RAG -             | Trend    |
|-------|---|----------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------------|-------------------|---------|---------|-------------------|----------|
|       | Indicators  | Pola     | Fre | Overall      | DOT               | Target  | 2017-18 | monthly<br>target | Trend    |
| NEET  | Support - CXK Kent  |          |     |         |         |         |         |         |         |         | 1 1     |         | 1       |         |         |              |                   |         |         |                   |          |
| CEH61 | Number of cases allocated in the month  | Н        | М   | 141     | 81      | 73      | 64      | 61      | 125     | 105     |         |         |         |         |         |              | Û                 | >133    |         | Red               | 2        |
| CEH62 | Average caseload per worker   | Н        | М   | 13      | 18      | 19      | 19      | 20      | 19      | 24      |         |         |         |         |         |              | Û                 |         |         |                   | ~        |
| CEH63 | Number of young people supported per year (YTD)   | Н        | М   | 135     | 215     | 283     | 354     | 415     | 536     | 644     |         |         |         |         |         |              | Û                 |         | >1596   |                   | /        |
| CEH64 | Number of Open cases  | Н        | М   | 130     | 182     | 195     | 197     | 201     | 198     | 251     |         |         |         |         |         |              | Û                 |         |         |                   | $\sim$   |
| CEH65 | Percentage of Open cases open > 12 weeks  | L        | М   | 0       | 0       | 0       | 35      | 41.3    | 41.4    | 48.2    |         |         |         |         |         |              | Û                 | <20     | <20     | Red               | <u> </u> |
| CEH66 | Number of Cases closed per month  | Н        | М   | 7       | 29      | 55      | 67      | 57      | 95      | 73      |         |         |         |         |         |              | Û                 | 126     |         | Red               | $\sim$   |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н        | М   | 96.5    | 96.3    | 84.7    | 96.9    |         |         |         |         |         |         |         |         |              |                   | >80     | >80     |                   | γ        |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | н        | М   | 36.2    | 67.9    | 74.1    | 92.2    |         |         |         |         |         |         |         |         |              |                   | >80     | >80     |                   | /        |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | н        | М   |         |         | 69.1    | 87.5    |         |         |         |         |         |         |         |         |              |                   | >80     | >80     |                   |          |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н        | М   | 57.1    | 66.7    | 61.5    | 75.3    | 81.4    | 79.7    | 65.6    |         |         |         |         |         |              | Û                 | >80     | >80     | Amber             | $\sim$   |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | н        | М   |         |         | 0.0     | 68.3    |         |         |         |         |         |         |         |         |              |                   | >70     | >70     |                   | 1        |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н        | М   | 0.0     | 0.0     | 0.0     | 7.6     | 19.5    | 22.9    | 27.9    |         |         |         |         |         |              | Û                 | >60     | >60     | Red               | <u> </u> |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н        | М   | 85.7    | 89.3    | 72.2    | 85.7    |         |         | 79.5    |         |         |         |         |         |              |                   | 80      | 80      |                   | ν        |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L        | Μ   |         |         |         |         |         |         |         |         |         |         |         |         |              |                   | <10     | <10     |                   |          |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L        | М   |         |         |         |         |         |         |         |         |         |         |         |         |              |                   | <10     | <10     |                   |          |
| NEET  | Support - CXK North   |          |     |         |         |         |         |         |         |         | 1 - T   |         | T       | 1       | T       | <b>r</b> - 1 |                   |         |         |                   |          |
| CEH61 | Number of cases allocated in the month  | Н        | М   | 0       | 7       | 9       | 6       | 10      | 15      | 18      |         |         |         |         |         |              | Û                 | >33     |         | Red               | $\sim$   |
| CEH62 | Average caseload per worker   | Н        | М   | 1       | 2       | 6       | 7       | 9       | 8       | 13      |         |         |         |         |         |              | Û                 |         |         |                   | /        |
| CEH63 | Number of young people supported per year (YTD)   | Н        | М   | 0       | 4       | 12      | 20      | 30      | 45      | 63      |         |         |         |         |         |              | Û                 |         | >399    |                   | /        |
| CEH64 | Number of Open cases  | Н        | М   | 1       | 4       | 11      | 13      | 17      | 16      | 26      |         |         |         |         |         |              | Û                 |         |         |                   | /        |
| CEH65 | Percentage of Open cases open > 12 weeks  | L        | М   | 0       | 0       | 0       | 0       | 0.0     | 0.0     | 0.0     |         |         |         |         |         |              | $\Leftrightarrow$ | <20     | <20     | Green             | —        |
| CEH66 | Number of Cases closed per month  | Н        | М   | 0       | 1       | 1       | 5       | 6       | 15      | 6       |         |         |         |         |         |              | Û                 | >10.5   |         | Red               | <u></u>  |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н        | М   | 0.0     | 42.9    | 66.7    | 100.0   |         |         |         |         |         |         |         |         |              |                   | >80     | >80     |                   | /        |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | н        | М   | 0.0     | 71.4    | 114.3   | 83.3    |         |         |         |         |         |         |         |         |              |                   | >80     | >80     |                   | $\wedge$ |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | Н        |     |         |         | 114.3   | 83.3    |         |         |         |         |         |         |         |         |              |                   | >80     | >80     |                   | \        |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 61.8    |         |         |         |         |         |              | Û                 | >80     | >80     | Amber             |          |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | н        | М   |         |         | 0.0     | 80.0    |         |         |         |         |         |         |         |         |              |                   | >70     | >70     |                   |          |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 14.7    |         |         |         |         |         |              | Û                 | >60     | >60     | Red               |          |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н        | М   | 0.0     | 100.0   | 100.0   | 100.0   |         |         | 83.3    |         |         |         |         |         |              |                   | 80      | 80      |                   | Γ        |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L        | М   |         |         |         |         |         |         |         |         |         |         |         |         |              |                   | <10     | <10     |                   |          |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L        | М   |         |         |         |         |         |         |         |         |         |         |         |         |              |                   | <10     | <10     |                   |          |

#### Kent & Area Trends

#### NEET Support - CXK

|       | Indicators  | Polarity | <del>ي</del> Dec-1 | 5 Jan-17 | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | БОТ | Monthly | Target  | RAG -             | Trand        |
|-------|---|----------|--------------------|----------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|-------------------|--------------|
|       | Indicators  | Pola     | Overal             | Overall  | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | DOT | Target  | 2017-18 | monthly<br>target | Trend        |
| NEET  | Support - CXK East  |          |                    |          |         |         |         |         |         |         |         |         |         |         |         |     |         |         |                   |              |
| CEH61 | Number of cases allocated in the month  | ΗM       | Л 3                | 1 34     | 25      | 24      | 21      | 41      | 38      |         |         |         |         |         |         | Û   | >33     |         | Green             | $\sim$       |
| CEH62 | Average caseload per worker   | ΗМ       | Л                  | 0 1      | 7       | 10      | 18      | 14      | 26      |         |         |         |         |         |         | Û   |         |         |                   | $\sim$       |
| CEH63 | Number of young people supported per year (YTD)   | ΗМ       | Л 3                | 8 67     | 91      | 117     | 139     | 179     | 217     |         |         |         |         |         |         | Û   |         | >399    |                   | /            |
| CEH64 | Number of Open cases  | ΗМ       | Л                  | 0 5      | 23      | 34      | 60      | 48      | 89      |         |         |         |         |         |         | Û   |         |         |                   | $\checkmark$ |
| CEH65 | Percentage of Open cases open > 12 weeks  | LN       | Л                  | 0 0      | 0 0     | 0       | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | ¢   | <20     | <20     | Green             |              |
| CEH66 | Number of Cases closed per month  | ΗM       | Л                  | 1 4      | 26      | 22      | 20      | 25      | 21      |         |         |         |         |         |         | ₽   | >10.5   |         | Green             | $\sim$       |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | ΗM       | Л 122.             | 6 82.4   | 92.0    | 100.0   |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                   | L            |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | ΗM       | / 83               | 9 76.5   | 58.8    | 91.7    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                   | $\vee$       |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | ни       | Λ                  |          | 44.1    | 87.5    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                   |              |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | ΗM       | / 100              | 0 80.0   | 51.6    | 66.0    | 65.8    | 65.3    | 73.8    |         |         |         |         |         |         | Û   | >80     | >80     | Amber             | $\searrow$   |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | ΗМ       | Л                  |          | 0.0     | 77.8    |         |         |         |         |         |         |         |         |         |     | >70     | >70     |                   |              |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | ΗМ       | <i>I</i> 0.        | 0 0.0    | 0.0     | 0.0     | 9.6     | 20.4    | 31.0    |         |         |         |         |         |         | Û   | >60     | >60     | Red               |              |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | ни       | / 100              | 0 100.0  | 92.3    | 88.9    |         |         | 76.2    |         |         |         |         |         |         |     | 80      | 80      |                   | $\sim$       |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged families/consent withdrawn    | LN       | Л                  |          |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                   |              |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | LN       | Л                  |          |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                   |              |
| NEET  | Support - CXK South   |          |                    |          |         |         |         |         |         |         |         |         |         |         |         |     |         |         |                   |              |
| CEH61 | Number of cases allocated in the month  | ΗM       | Л 1                | 5 22     | 18      | 18      | 15      | 38      | 31      |         |         |         |         |         |         | ¢   | >33     |         | Amber             | $\sim$       |
| CEH62 | Average caseload per worker   | ΗM       | Л 1                | 3 22     | 21      | 22      | 15      | 21      | 24      |         |         |         |         |         |         | Û   |         |         |                   | $\sim$       |
| CEH63 | Number of young people supported per year (YTD)   | ΗM       | Л 2                | 3 43     | 60      | 80      | 94      | 130     | 163     |         |         |         |         |         |         | Û   |         | >399    |                   | /            |
| CEH64 | Number of Open cases  | ΗM       | ЛЗ                 | 8 64     | 61      | 64      | 44      | 62      | 70      | )       |         |         |         |         |         | Û   |         |         |                   | $\sim$       |
| CEH65 | Percentage of Open cases open > 12 weeks  | LN       | Л                  | 0 0      | 0       | 28      | 61.4    | 48.4    | 57.0    | )       |         |         |         |         |         | Û   | <20     | <20     | Amber             | _~           |
| CEH66 | Number of Cases closed per month  | ΗM       | Л                  | 0 5      | 12      | 11      | 14      | 27      | 20      | )       |         |         |         |         |         | ₽   | >10.5   |         | Green             | $\sim$       |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | ΗM       | Л 160.             | 0 100.0  | 88.2    | 94.4    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                   | L            |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | нм       | A 153.             | 3 95.5   | 72.7    | 27.8    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                   | $\backslash$ |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | ΗМ       | Л                  |          | 72.7    | 88.9    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                   |              |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | ни       | Л 0.               | 0 40.0   | 58.8    | 78.6    | 90.5    | 88.4    | 67.8    |         |         |         |         |         |         | ₽   | >80     | >80     | Amber             | $\frown$     |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | ΗМ       | Л                  |          | 0.0     | 90.9    |         |         |         |         |         |         |         |         |         |     | >70     | >70     |                   | /            |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | нм       | л O.               | 0 0.0    | 0.0     | 17.9    | 16.7    | 15.9    | 21.1    |         |         |         |         |         |         | Û   | >60     | >60     | Red               | $\int$       |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | ΗM       | Л 0.               | 0 100.0  | 18.2    | 100.0   |         |         | 90.0    |         |         |         |         |         |         |     | 80      | 80      |                   | N            |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | LN       | Л                  |          |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                   |              |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | LN       | л                  |          |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                   |              |

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| Indicators  | Polarity | j D | ec-16 . | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -<br>monthly | Trend    |
|---|----------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|------------------|----------|
| maicators   | Pola     | E E | Overall | DOT | Target  | 2017-18 | target           | Trena    |
| NEET Support - CXK West   |          |     |         |         |         |         |         |         |         |         |         |         |         | •       |         |     |         |         |                  |          |
| CEH61 Number of cases allocated in the month  | Н        | М   | 21      | 18      | 21      | 16      | 15      | 31      | 18      |         |         |         |         |         |         | Û   | >33     |         | Red              | $\sim$   |
| CEH62 Average caseload per worker   | Н        | М   | 12      | 20      | 22      | 26      | 26      | 27      | 25      |         |         |         |         |         |         | Û   |         |         |                  | $\frown$ |
| CEH63 Number of young people supported per year (YTD)   | н        | М   | 0       | 2       | 2       | 20      | 30      | 45      | 63      |         |         |         |         |         |         | Û   |         | >399    |                  | /        |
| CEH64 Number of Open cases  | Н        | М   | 24      | 39      | 44      | 52      | 52      | 54      | 50      |         |         |         |         |         |         | Û   |         |         |                  |          |
| CEH65 Percentage of Open cases open > 12 weeks  | L        | М   | 0       | 0       | 0       | 21      | 44.2    | 46.3    | 70.0    |         |         |         |         |         |         | Û   | <20     | <20     | Amber            |          |
| CEH66 Number of Cases closed per month  | Н        | М   | 0       | 0       | 1       | 7       | 11      | 13      | 21      |         |         |         |         |         |         | Û   | >10.5   |         | Green            | /        |
| CEH67 Percentage of new cases allocated within 5 working days of receipt  | н        | М   | 0.0     | 27.8    | 23.8    | 93.8    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | 7        |
| CEH68 Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | н        | м   | 0.0     | 16.7    | 88.9    | 93.8    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | ſ        |
| CEH69 Percentage of new cases where assessment and plan has been completed within 10 working days of receipt          | н        | м   |         |         | 94.4    | 87.5    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | \        |
| CEH70 Percentage of engaged young people matched to EET opportunity   | н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 47.2    |         |         |         |         |         |         | Û   | >80     | >80     | Red              |          |
| CEH71 Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | н        | м   |         |         | 0.0     | 57.1    |         |         |         |         |         |         |         |         |         |     | >70     | >70     |                  |          |
| CEH72 Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 9.4     |         |         |         |         |         |         | Û   | >60     | >60     | Red              |          |
| CEH73 Percentage of cases closed per month with closure reason of Outcomes achieved                                   | н        | М   | 0.0     | 0.0     | 100.0   | 71.4    |         |         | 71.4    |         |         |         |         |         |         |     | 80      | 80      |                  | $\sum$   |
| CEH74 Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L        | м   |         |         |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |          |
| CEH75 Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L        | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |          |

| Indicators | arity | эd. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -  | Trond |
|------------|-------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|--------|-------|
| Indicators | Pola  | Fre | Overall | DOT | Target  | 2017-18 | target | menu  |

| Area                             | Dartford  | Gravesham   | Sevenoaks   |
|----------------------------------|---|---|---|
| Provider Narrative               | Of the 10 referrals, 8 were from Saturday tracking, 1 from CXK (self-generated) and 1 was a parent referral from YPPO. Secondary caseload total of 13.  | Of the 7 referrals, 3 were from Saturday tracking, 1 was from CXK (self-generated),<br>1 was a re-referral into the service and 2 were parent referrals from YPPOs.<br>Seondary caseload total of 17.   | The only referral was from Saturday tracking. Seondary caseload total of 5        |
| Notes from Monitoring<br>Meeting |   |   |   |
| Area                             | Canterbury  | Swale   | Thanet  |
| r Narrative                      | Secondary Caseload total is 29. All referrals received this month in this district were generated by CXK<br>Through tracking and Saturday tracking. In addition to 2 positive progressions tracking also identified 7 |   | Secondary caseload total is 36.Doorknocking has been undertaken twice this month. |
| Provider                         | NEET clients not on caseload who are now EET  | with whom contact had been lost where found and re-engaged. Of the cases closed<br>the 2 that were negative progressions were identified as having illness and we were<br>able to ensure they were engaged with the correct services before closure | Saturday tracking by CXK was responsible for 10 of the referrals this month.      |

#### Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard Kent & Area Trends NEET Support - CXK

| INELI                            | Support - CAN   |   |   |   |  |  |  |  |  |   |  | 1  |  |   |   |   |  |  |
|----------------------------------|---|---|---|---|--|--|--|--|--|---|--|--|--|---|---|---|--|--|
|                                  | Indicators  | Dec-16  |   | Feb-17  | Mar-17   | · · ·  | May-17   | Jun-17   |  | Aug-17  | · · ·  | Oct-17   |  |   | DOT Mont  |   | a monin  | ly Trend   |
|                                  |   | Overall                                       | Overall   | Overall   |  | Overall  | Overall  | Overall  | Overall  | Overall                                       | Overall  | Overall  | Overall (  | Overall   |   |   | targe  | t  |
| Area                             | Ashford   |   |   |   |  | Dover  |  |  |  |   | 1  |  |  | Sh  | epway   |   |  |  |
| Provider Narrative               | Secondary caseload total is 31. Due to resource Asford was not a target for Saturday tracking which could explain the drop in referrals. However, all of those that were received were generated through ou own tracking and clients contacting our head office in Ashford(This appears to be happening more ofter in Ashford). We are joing Early help workers in Ashford for some Doorknocking supporting both teams objectives. In addition to the 3 positive progressions on caseload we have also added a further 7 positive destinations found through tracking and doorknocking of clients | doorknoo<br>- 16 of w<br>negative<br>with men | hich were<br>- and ever<br>tal health.<br>king. CEH | over has co<br>generated<br>n in this ca<br>. CXK and | ontributed<br>d by CXK.<br>ase the cli<br>Open acc | to one o<br>All excep<br>ent was s<br>ess work | f the few of<br>t one of th<br>supported<br>very close | districts to<br>le cases o<br>to engag<br>ley and jo | io improve<br>closed was<br>je with GP<br>jointly to d | for help<br>for help<br>for some<br>r this is | Shepway<br>- 3 of the<br>look at no<br>to the 2 t<br>negativel | working c<br>4 receive<br>ot known o<br>hat were o<br>y as we ha | t total is 17.<br>loseley with<br>d were ident<br>clients and Ja<br>on her own c<br>ave used son<br>clients to try | Early help<br>ified by C<br>ane addeo<br>caseload.<br>ne of the | o we are stru<br>XK. We are a<br>d positive de<br>The low case<br>time availabl | ggling to ge<br>also doing a<br>stinations to<br>cload has al<br>e to continu | nerate ne<br>lot of wo<br>7 clients<br>to affecte<br>e working | ew referrals<br>rk locally to<br>in addition<br>ed CEH65 |
| Notes from<br>Monitoring Meeting |   |   |   |   |  |  |  |  |  |   |  |  |  |   |   |   |  |  |
| Area                             | Maidstone   |   |   |   | Tonbri   | dge & N  | lalling  |  |  |   |  |  |  | Tunbri  | idge Wells  |   |  |  |
| Provider Narrative               | Of the 6 referrals, 1 was from Saturday tracking, 2 were client referrals from YPPOs, 2 were parent/professional referrals from YPPOs and 1 was for ES9/11 form. Secondary caseload total of 30.  |   | referrals, <sup>2</sup><br>O where p                |   |  |  |  |  | ient agree   | d and T                                       | Saturday   | tracking,  | 2 were follow<br>1 was for ES<br>vhere parent  | 9/11 form   | n, 2 were fro   | n YPPOs wl  | nere client  | t agreed, 3  |
| Notes from<br>Monitoring Meeting |   |   |   |   |  |  |  |  |  |   |  |  |  |   |   |   |  |  |

| e                 | Kent   |
|-------------------|--|
| Provider Narrativ | Due to continued low number of referrals into the service we undertook further tracking on Saturday 17th June and Saturday 24th June. Four of the team undertook 4 hours of tracking across the 2 days and generated 28 referrals into the service.<br>Number of referrals (June) 106<br>Accepted 105<br>Requested by CXK 80, Requested by YPPO's 20, Requested by others 5, YPPO referrals NW 8, YPPO referrals SE 12, CXK referrals NW 27, CXK referrals SE 53<br>As agreed at last Technical meeting scores on all levels for CEH72 are being looked at by KCC as they appear to be very different to our own interpretation. IE. on our own caseload management experience nearer 80% of clients have sustained EET beyond 12 weeks.<br>Percentages achieved for CEH70 have gone down and this trend is expected for the next 2 months due to the lack of training provision - It should be noted that this figure would be lower still if the skills enhancement program had not started. |

#### Children, Young People and Education Performance Management

Early Help Commissioning Services Monthly Scorecard

|       | Indiactora  | ırity     | ġ   | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -             | Trend             |
|-------|---|-----------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------------|---------|---------|-------------------|-------------------|
|       | Indicators  | Polarity  | Fre | Overall | DOT               | Target  | 2017-18 | monthly<br>target | Trend             |
| NEET  | Support - CXK North - Dartford  |           |     |         |         |         |         |         |         |         |         |         |         |         |         |         |                   |         |         |                   |                   |
| CEH61 | Number of cases allocated in the month  | Н         | М   | 0       | 3       | 3       | 2       | 2       | 3       | 10      |         |         |         |         |         |         | Û                 | >11.08  |         | Amber             | $\sim$            |
| CEH62 | Average caseload per worker   | Н         | М   | 1       | 3       | 5       | 5       | 4       | 3       | 10      |         |         |         |         |         |         | Û                 |         |         |                   | $\sim$            |
| CEH63 | Number of young people supported per year (YTD)   | Н         | М   | 0       | 3       | 5       | 9       | 11      | 14      | 24      |         |         |         |         |         |         | Û                 |         | >133    |                   | $\nearrow$        |
| CEH64 | Number of Open cases  | Н         | М   | 1       | 3       | 5       | 5       | 4       | 3       | 10      |         |         |         |         |         |         | Û                 |         |         |                   | $\sim$            |
| CEH65 | Percentage of Open cases open > 12 weeks  | L         | М   | 0       | 0       | 0       | 0       | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | <20     | <20     | Green             | —                 |
| CEH66 | Number of Cases closed per month  | Н         | М   | 0       | 1       | 0       | 3       | 3       | 3       | 3       |         |         |         |         |         |         | $\Leftrightarrow$ | >10.5   |         | Red               |                   |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н         | М   | 0.0     | 66.7    | 33.3    | 100.0   |         |         |         |         |         |         |         |         |         |                   | >80     | >80     |                   | N                 |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | Н         | М   | 0.0     | 133.3   | 66.7    | 100.0   |         |         |         |         |         |         |         |         |         |                   | >80     | >80     |                   | M                 |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working days of receipt          | Н         | М   |         |         | 66.7    | 100.0   |         |         |         |         |         |         |         |         |         |                   | >80     | >80     |                   |                   |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н         | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 69.2    |         |         |         |         |         |         | Û                 | >80     | >80     | Amber             |                   |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | Н         | М   |         |         | 0.0     | 66.7    |         |         |         |         |         |         |         |         |         |                   | >70     | >70     |                   | 1                 |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н         | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 23.1    |         |         |         |         |         |         | Û                 | >60     | >60     | Red               |                   |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | н         | м   | 0.0     | 100.0   | 0.0     | 100.0   |         |         | 100.0   |         |         |         |         |         |         |                   | 80      | 80      |                   | Ν                 |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L         | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   | <10     | <10     |                   |                   |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L         | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   | <10     | <10     |                   |                   |
| NEET  | Support - CXK North - Gravesham   | · · · · · |     |         |         |         | [       |         |         |         |         |         |         |         |         |         |                   |         |         |                   |                   |
| CEH61 | Number of cases allocated in the month  |           | М   | 0       | 3       | 5       | 0       | 3       | 11      | 7       |         |         |         |         |         |         | Û                 | >11.08  |         | Red               | $\mathcal{N}_{i}$ |
| CEH62 | Average caseload per worker   |           | М   | 0       | 1       | 5       | 3       | 4       | 8       | 11      |         |         |         |         |         |         | Û                 |         |         |                   | $\mathcal{N}$     |
| CEH63 | Number of young people supported per year (YTD)   |           | М   | 0       | 1       | 6       | 6       | 9       | 20      | 27      |         |         |         |         |         |         | Û                 |         | >133    |                   |                   |
| CEH64 | Number of Open cases  | Н         | М   | 0       | 1       | 5       | 3       | 4       | 8       | 11      |         |         |         |         |         |         | Û                 |         |         |                   | $\mathcal{N}$     |
| CEH65 | Percentage of Open cases open > 12 weeks  |           | М   | 0       | 0       | 0       | 0       | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | $\Leftrightarrow$ | <20     | <20     | Green             | —                 |
| CEH66 | Number of Cases closed per month  | Н         | М   | 0       | 0       | 1       | 2       | 2       | 7       | 2       |         |         |         |         |         |         | Û                 | >10.5   |         | Red               | ~                 |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н         | М   | 0.0     | 33.3    | 80.0    | 0.0     |         |         |         |         |         |         |         |         |         |                   | >80     | >80     |                   | Λ                 |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | н         | М   | 0.0     | 0.0     | 200.0   | 0.0     |         |         |         |         |         |         |         |         |         |                   | >80     | >80     |                   | Λ                 |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working days of receipt          | н         | М   | L .     |         | 166.7   | 0.0     |         |         |         |         |         |         |         |         |         |                   | >80     | >80     |                   | 1                 |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н         | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 71.4    |         |         |         |         |         |         | 仓                 | >80     | >80     | Amber             |                   |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | Н         | М   |         |         | 0.0     | 100.0   |         |         |         |         |         |         |         |         |         |                   | >70     | >70     |                   | 1                 |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н         | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 14.3    |         |         |         |         |         |         | Û                 | >60     | >60     | Red               |                   |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н         | М   | 0.0     | 0.0     | 100.0   | 100.0   |         |         | 100.0   |         |         |         |         |         |         |                   | 80      | 80      |                   | [                 |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L         | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   | <10     | <10     |                   |                   |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L         | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |                   | <10     | <10     |                   |                   |

#### Children, Young People and Education Performance Management

Early Help Commissioning Services Monthly Scorecard

|       | Indicators  | irity    | èq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17                                   | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend  |
|-------|---|----------|-----|---------|---------|---------|---------|---------|---------|---------|--|---------|---------|---------|---------|---------|-------------------|---------|---------|------------------|--------|
|       | niultators  | Polarity | Fre | Overall                                  | Overall | Overall | Overall | Overall | Overall |                   | Target  | 2017-18 | target           | Trena  |
| NEET  | Support - CXK North - Sevenoaks   |          |     |         |         |         |         |         |         |         |  |         |         |         |         | ·       |                   |         |         |                  |        |
| CEH61 | Number of cases allocated in the month  | Н        | М   | 0       | 1       | 1       | 4       | 5       | 1       | 1       |  |         |         |         |         |         | $\Leftrightarrow$ | >11.08  |         | Red              | Л      |
| CEH62 | Average caseload per worker   | н        | М   | 0       | 0       | 0       | 5       | 9       | 5       | 5       |  |         |         |         |         |         | $\Leftrightarrow$ |         |         |                  | $\sim$ |
| CEH63 | Number of young people supported per year (YTD)   | Н        | М   | 0       | 0       | 1       | 5       | 10      | 11      | 12      |  |         |         |         |         |         | Û                 |         | >133    |                  | 5      |
| CEH64 | Number of Open cases  | Н        | М   | 0       | 0       | 0       | 5       | 9       | 5       | 5       |  |         |         |         |         |         | \$                |         |         |                  | $\sim$ |
| CEH65 | Percentage of Open cases open > 12 weeks  | L        | М   | 0       | 0       | 0       | 0       | 0.0     | 0.0     | 0.0     |  |         |         |         |         |         | \$                | <20     | <20     | Green            | —      |
| CEH66 | Number of Cases closed per month  | Н        | М   | 0       | 0       | 0       | 0       | 1       | 5       | 1       |  |         |         |         |         |         | Û                 | >10.5   |         | Red              | _^     |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н        | М   | 0.0     | 0.0     | 100.0   | 100.0   |         |         |         |  |         |         |         |         |         |                   | >80     | >80     |                  | ſ      |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | н        | М   | 0.0     | 100.0   | 0.0     | 75.0    |         |         |         |  |         |         |         |         |         |                   | >80     | >80     |                  | N      |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | Н        | М   |         |         | 100.0   | 75.0    |         |         |         |  |         |         |         |         |         |                   | >80     | >80     |                  | 1      |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 28.6    |  |         |         |         |         |         | Û                 | >80     | >80     | Red              |        |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | н        | М   |         |         | 0.0     | 0.0     |         |         |         |  |         |         |         |         |         |                   | >70     | >70     |                  | -      |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     |  |         |         |         |         |         | \$                | >60     | >60     | Red              | —      |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н        | М   | 0.0     | 0.0     | 0.0     | 0.0     |         |         | 0.0     |  |         |         |         |         |         |                   | 80      | 80      |                  | -      |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L        | М   |         |         |         |         |         |         |         | 1 Da |         |         |         |         |         |                   | <10     | <10     |                  |        |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L        | М   |         |         |         |         |         |         |         |  |         |         |         |         |         |                   | <10     | <10     |                  |        |

East Kent District Trends

|        | Indiastors  | irity | ġ.  | Dec-16 Jan-17      | Feb-17 | Mar-17         | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -<br>monthly | Trond         |
|--------|---|-------|-----|--------------------|--------|----------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|------------------|---------------|
|        | Indicators  | Pola  | Fre | Overall Overall    | Overal | Overall        | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | Overall | DOT | Target  | 2017-18 | target           | Trend         |
| NEET S | Support - CXK East - Canterbury   |       |     |                    |        |                |         |         |         |         |         |         |         |         |         |     |         |         |                  |               |
| CEH61  | Number of cases allocated in the month  | Н     | М   | 10 5               | 5      | 7 <del>(</del> | 4       | 8       | 13      |         |         |         |         |         |         | Û   | >11.08  |         | Green            | $\sim$        |
| CEH62  | Average caseload per worker   | Н     | М   | 7 8                | 3      | 8 9            | 11      | 8       | 18      |         |         |         |         |         |         | Û   |         |         |                  | $\checkmark$  |
| CEH63  | Number of young people supported per year (YTD)   | Н     | М   | 6 7                | ' 1    | 3 18           | 23      | 31      | 43      |         |         |         |         |         |         | Û   |         | >133    |                  | /             |
| CEH64  | Number of Open cases  | Н     | М   | 7 8                | 3      | 8 9            | 11      | 8       | 18      |         |         |         |         |         |         | Û   |         |         |                  | $\checkmark$  |
| CEH65  | Percentage of Open cases open > 12 weeks  | L     | М   | 0 0                | )      | 0 0            | 0.0     | 0.0     | 0.0     |         |         |         |         |         |         | \$  | <20     | <20     | Green            | —             |
| CEH66  | Number of Cases closed per month  | Н     | М   | 0 0                | )      | 5 4            | 3       | 11      | 2       |         |         |         |         |         |         | Û   | >10.5   |         | Red              | $\sim$        |
| CEH67  | Percentage of new cases allocated within 5 working days of receipt  | Н     | М   | 60.0 0.0           | 57.    | 1 66.7         |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | V             |
| CEH68  | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | Н     | М   | 10.0 0.0           | 80.    | 0 66.7         |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | 1             |
| CEH69  | Percentage of new cases where assessment and plan has been completed within 10 working days of receipt          | Н     | М   |                    | 60.    | 0 83.3         |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  |               |
| CEH70  | Percentage of engaged young people matched to EET opportunity   | Н     | М   | 0.0 0.0            | 0.     | 0.0            | 0.0     | 0.0     | 84.0    |         |         |         |         |         |         | Û   | >80     | >80     | Green            |               |
| CEH71  | Percentage of engaged young people matched to EET opportunity within 12 weeks of<br>referral                    | Н     | М   |                    | 0.     | 0 50.0         |         |         |         |         |         |         |         |         |         |     | >70     | >70     |                  |               |
| CEH72  | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н     | М   | 0.0 0.0            | 0.0.   | 0.0            | 0.0     | 0.0     | 24.0    |         |         |         |         |         |         | Û   | >60     | >60     | Red              |               |
| CEH73  | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н     | М   | 0.0 0.0            | 100.   | 0 50.0         |         |         | 100.0   |         |         |         |         |         |         |     | 80      | 80      |                  | ♪             |
| CEH74  | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L     | М   |                    |        |                |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |               |
| CEH75  | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L     | М   |                    |        |                |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |               |
| NEET : | Support - CXK East - Swale  |       |     |                    | 1      | 1              | 1       | 1       |         |         |         |         |         |         |         |     | 1       |         |                  |               |
| CEH61  | Number of cases allocated in the month  | Н     | М   | 11 13              |        |                |         | 22      |         |         |         |         |         |         |         | Ŷ   | >11.08  |         | Amber            | ~^            |
| CEH62  | Average caseload per worker   | Н     | М   | 20 31              |        |                |         | 38      | 45      |         |         |         |         |         |         | Û   |         |         |                  | N             |
| CEH63  | Number of young people supported per year (YTD)   | Н     | М   | 17 30              |        |                |         | 78      | 89      |         |         |         |         |         |         | Û   |         | >133    |                  |               |
| CEH64  | Number of Open cases  | Н     | М   | 16 25              | i 2    | 3 27           | 12      | 30      | 36      |         |         |         |         |         |         | Û   |         |         |                  | N             |
| CEH65  | Percentage of Open cases open > 12 weeks  | L     | М   | 0 0                | )      | 0 30           | 91.7    | 43.3    | 52.8    |         |         |         |         |         |         | Û   | <20     | <20     | Red              | $\mathcal{N}$ |
| CEH66  | Number of Cases closed per month  | Н     | М   | 1 4                | 1      |                | 11      | 7       | 9       |         |         |         |         |         |         | Û   | >10.5   |         | Amber            | M             |
| CEH67  | Percentage of new cases allocated within 5 working days of receipt  | Н     | М   | <i>154.6</i> 100.0 | 110.   | 0 110.0        |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | 7             |
| CEH68  | Percentage of new cases where first contact is made with the Young Person within 10<br>working days of receipt  | Н     | М   | <i>109.1</i> 84.6  | 61.    | 5 100.0        |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | V             |
| CEH69  | Percentage of new cases where assessment and plan has been completed within 10 working days of receipt          | Н     | М   |                    | 53.    | 8 100.0        |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  |               |
| CEH70  | Percentage of engaged young people matched to EET opportunity   | Н     | М   | 100.0 80.0         | 72.    | 2 76.0         | 77.8    | 72.1    | 71.2    |         |         |         |         |         |         | Û   | >80     | >80     | Amber            | 5             |
| CEH71  | Percentage of engaged young people matched to EET opportunity within 12 weeks of<br>referral                    | Н     | М   |                    | 0.     | 0.0            |         |         |         |         |         |         |         |         |         |     | >70     | >70     |                  | -             |
| CEH72  | Percentage of young people with continued engagement in EET opportunity beyond 3<br>months                      | Н     | М   | 0.0 0.0            | 0 0.   | 0 0.0          | 13.9    | 25.6    | 36.5    |         |         |         |         |         |         | 仓   | >60     | >60     | Red              |               |
| CEH73  | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н     | М   | 100.0 <i>400.0</i> | 1100.  | 0.0            |         |         | 88.9    |         |         |         |         |         |         |     | 80      | 80      |                  | Λ             |
| CEH74  | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L     | М   |                    |        |                |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |               |
| CEH75  | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L     | М   |                    |        |                |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |               |

East Kent District Trends

|       | Indicators  | irity | ġ.  | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -<br>monthly | Trend       |
|-------|---|-------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-----|---------|---------|------------------|-------------|
|       | Indicators  | Pola  | Fre | Overall | DUT | Target  | 2017-18 | target           | Trena       |
| NEET  | Support - CXK East - Thanet   |       |     |         | ·       |         |         |         |         |         |         |         |         |         |         |         |     |         |         |                  |             |
| CEH61 | Number of cases allocated in the month  | н     | М   | 10      | 16      | 8       | 8       | 12      | 11      | 15      |         |         |         |         |         |         | Û   | >11.08  |         | Green            | $\sim$      |
| CEH62 | Average caseload per worker   | н     | М   | 19      | 39      | 38      | 35      | 26      | 30      | 44      |         |         |         |         |         |         | Û   |         |         |                  | $\sim$      |
| CEH63 | Number of young people supported per year (YTD)   | Н     | М   | 15      | 30      | 37      | 47      | 59      | 70      | 85      |         |         |         |         |         |         | Û   |         | >133    |                  | /           |
| CEH64 | Number of Open cases  | Н     | М   | 15      | 31      | 30      | 28      | 21      | 24      | 35      |         |         |         |         |         |         | Û   |         |         |                  | $\sim$      |
| CEH65 | Percentage of Open cases open > 12 weeks  | L     | М   | 0       | 0       | 0       | 36      | 76.2    | 70.8    | 60.0    |         |         |         |         |         |         | Û   | <20     | <20     | Red              | $\sum$      |
| CEH66 | Number of Cases closed per month  | Н     | М   | 0       | 0       | 8       | 11      | 6       | 14      | 10      |         |         |         |         |         |         | Û   | >10.5   |         | Amber            | ~           |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н     | М   | 150.0   | 93.8    | 100.0   | 112.5   |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | L           |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | Н     | М   | 130.0   | 93.8    | 50.0    | 100.0   |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  | $\setminus$ |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working days of receipt          | н     | м   |         |         | 31.3    | 75.0    |         |         |         |         |         |         |         |         |         |     | >80     | >80     |                  |             |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н     | М   | 0.0     | 0.0     | 37.5    | 84.2    | 92.0    | 84.6    | 71.4    |         |         |         |         |         |         | Û   | >80     | >80     | Amber            | $\sum$      |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of<br>referral                    | н     | м   |         |         | 0.0     | 75.0    |         |         |         |         |         |         |         |         |         |     | >70     | >70     |                  |             |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | н     | М   | 0.0     | 0.0     | 0.0     | 0.0     | 8.0     | 23.1    | 28.6    |         |         |         |         |         |         | Û   | >60     | >60     | Red              |             |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н     | М   | 0.0     | 0.0     | 100.0   | 100.0   |         |         | 60.0    |         |         |         |         |         |         |     | 80      | 80      |                  | ſ           |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L     | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |             |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L     | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |     | <10     | <10     |                  |             |

|       | Indicators  | Polarity | ġ.  | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17 Jul-17   | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT | Monthly | Target  | RAG -<br>monthly Tre | rend    |
|-------|---|----------|-----|---------|---------|---------|---------|---------|---------|-----------------|---------|---------|---------|---------|---------|-----|---------|---------|----------------------|---------|
|       | Indicators  | Pola     | Fre | Overall Overall | Overall | Overall | Overall | Overall | Overall | DOT | Target  | 2017-18 | target               | enu     |
| NEET  | Support - CXK South - Ashford   | 1        |     |         |         |         |         |         | r       | 1               | T       | T       | 1       |         | T       |     |         |         |                      |         |
| CEH61 | Number of cases allocated in the month  | Н        | М   | 4       | 10      | 8       | 12      | 4       | 14      | 8               |         |         |         |         |         | Û   | >11.08  |         | Red M                | Λ       |
| CEH62 | Average caseload per worker   | Н        | М   | 5       | 11      | 21      | 23      | 17      | 15      | 20              |         |         |         |         |         | Û   |         |         | $\sim$               | 1       |
| CEH63 | Number of young people supported per year (YTD)   | Н        | М   | 5       | 13      | 22      | 35      | 39      | 53      | 61              |         |         |         |         |         | Û   |         | >133    |                      | ſ       |
| CEH64 | Number of Open cases  | Н        | М   | 5       | 11      | 21      | 23      | 17      | 15      | 20              |         |         |         |         |         | Û   |         |         | $\sim$               | 1       |
| CEH65 | Percentage of Open cases open > 12 weeks  | L        | М   | 0       | 0       | 0       | 17      | 41.2    | 40.0    | 50.0            |         |         |         |         |         | Û   | <20     | <20     | Amber _/             | 1       |
| CEH66 | Number of Cases closed per month  | Н        | М   | 0       | 2       | 0       | 10      | 10      | 12      | 7               |         |         |         |         |         | Û   | >10.5   |         | Red 🏑                | 1       |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н        | М   | 125.0   | 100.0   | 87.5    | 91.7    |         |         |                 |         |         |         |         |         |     | >80     | >80     | L                    |         |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | Н        | М   | 150.0   | 100.0   | 90.0    | 0.0     |         |         |                 |         |         |         |         |         |     | >80     | >80     | $\backslash$         |         |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | Н        |     |         |         | 90.0    | 91.7    |         |         |                 |         |         |         |         |         |     | >80     | >80     |                      |         |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н        | М   | 0.0     | 100.0   | 100.0   | 75.0    | 95.5    | 85.3    | 70.7            |         |         |         |         |         | Û   | >80     | >80     | Amber /~             | `       |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | Н        | М   |         |         | 0.0     | 90.0    |         |         |                 |         |         |         |         |         |     | >70     | >70     |                      |         |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 9.1     | 5.9     | 22.0            |         |         |         |         |         | Û   | >60     | >60     | Red                  | ]       |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н        | М   | 0.0     | 100.0   | 0.0     | 100.0   |         |         | 85.7            |         |         |         |         |         |     | 80      | 80      | N                    |         |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L        | М   |         |         |         |         |         |         |                 |         |         |         |         |         |     | <10     | <10     |                      |         |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK<br>closure          | L        | М   |         |         |         |         |         |         |                 |         |         |         |         |         |     | < 10    | <10     |                      |         |
| NEET  | Support - CXK South - Shepway   |          |     |         |         |         |         |         |         |                 |         |         |         |         |         |     |         |         |                      |         |
| CEH61 | Number of cases allocated in the month  | Н        | М   | 2       | 6       | 7       | 6       | 3       | 11      | 4               |         |         |         |         |         | Û   | >11.08  |         | Red 🥂                | ٨       |
| CEH62 | Average caseload per worker   | Н        | М   | 6       | 10      | 16      | 21      | 20      | 19      | 23              |         |         |         |         |         | Û   |         |         | ~                    | 1       |
| CEH63 | Number of young people supported per year (YTD)   | Н        | М   | 5       | 11      | 19      | 25      | 28      | 38      | 43              |         |         |         |         |         | Û   |         | >133    | /                    | r       |
| CEH64 | Number of Open cases  | Н        | М   | 6       | 10      | 16      | 21      | 20      | 19      | 23              |         |         |         |         |         | Û   |         |         | ~                    | 1       |
| CEH65 | Percentage of Open cases open > 12 weeks  | L        | М   | 0       | 0       | 0       | 19      | 45.0    | 57.9    | 73.9            |         |         |         |         |         | ①   | <20     | <20     | Red 🧹                | 1       |
| CEH66 | Number of Cases closed per month  | Н        | М   | 0       | 2       | 1       | 1       | 4       | 9       | 2               |         |         |         |         |         | Û   | >10.5   |         | Red 📈                | ۸       |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н        | М   | 300.0   | 100.0   | 100.0   | 100.0   |         |         |                 |         |         |         |         |         |     | >80     | >80     | L                    |         |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt     | Н        | М   | 250.0   | 83.3    | 116.7   | 83.3    |         |         |                 |         |         |         |         |         |     | >80     | >80     | L                    |         |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | Н        | М   |         |         | 116.7   | 83.3    |         |         |                 |         |         |         |         |         |     | >80     | >80     | \                    |         |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н        | М   | 0.0     | 0.0     | 66.7    | 75.0    | 75.0    | 100.0   | 79.0            |         |         |         |         |         | Û   | >80     | >80     | Amber 5              | ~       |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | н        | М   |         |         | 0.0     | 100.0   |         |         |                 |         |         |         |         |         |     | >70     | >70     |                      |         |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н        | М   | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 17.6    | 10.5            |         |         |         |         |         | Û   | >60     | >60     | Red                  | $\land$ |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н        | М   | 0.0     | 100.0   | 100.0   | 100.0   |         |         | 100.0           |         |         |         |         |         |     | 80      | 80      | Γ                    |         |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L        | М   |         |         |         |         |         |         |                 |         |         |         |         |         |     | <10     | <10     |                      |         |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L        | М   |         |         |         |         |         |         |                 |         |         |         |         |         |     | <10     | <10     |                      |         |

|       | Indicators  | olarity | eq. | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17  | Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT      | Monthly | Target<br>2017-18 | RAG -<br>monthly | Trend         |
|-------|---|---------|-----|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|---------|-------------------|------------------|---------------|
|       | mulcator s  | Pola    | Fre | Overall | 001      | Target  | 2017-18           | target           | includ        |
| NEET  | Support - CXK South - Dover   |         |     |         |         |         |         |         |         |         |         |         |         |         |         |         |          |         |                   |                  |               |
| CEH61 | Number of cases allocated in the month  | н       | М   | 9       | 6       | 3       | 0       | 8       | 13      | 19      |         |         |         |         |         |         | <b>1</b> | >11.08  |                   | Green            | $\checkmark$  |
| CEH62 | Average caseload per worker   | Н       | М   | 14      | 20      | 8       | 9       | 17      | 22      | 30      |         |         |         |         |         |         | Û        |         |                   |                  | $\sim$        |
| CEH63 | Number of young people supported per year (YTD)   | Н       | М   | 13      | 19      | 19      | 20      | 27      | 39      | 59      |         |         |         |         |         |         | Û        |         | >133              |                  | $\checkmark$  |
| CEH64 | Number of Open cases  | н       | М   | 13      | 18      | 7       | 8       | 15      | 20      | 27      |         |         |         |         |         |         | ①        |         |                   |                  | $\sim$        |
| CEH65 | Percentage of Open cases open > 12 weeks  | L       | М   | 0       | 0       | 0       | 38      | 46.7    | 40.0    | 29.6    |         |         |         |         |         |         | Û        | <20     | <20               | Amber            | $\sim$        |
| CEH66 | Number of Cases closed per month  | Н       | М   | 0       | 1       | 11      | 0       | 0       | 6       | 11      |         |         |         |         |         |         | Û        | >10.5   |                   | Green            | $\mathcal{N}$ |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | Н       | М   | 144.4   | 100.0   | 50.0    | 0.0     |         |         |         |         |         |         |         |         |         |          | >80     | >80               |                  | $\backslash$  |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | Н       | М   | 133.3   | 100.0   | 0.0     | 0.0     |         |         |         |         |         |         |         |         |         |          | >80     | >80               |                  | ſ             |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | Н       | М   |         |         | 0.0     | 0.0     |         |         |         |         |         |         |         |         |         |          | >80     | >80               |                  | -             |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | Н       | М   | 0.0     | 0.0     | 50.0    | 83.3    | 91.7    | 83.3    | 56.7    |         |         |         |         |         |         | Û        | >80     | >80               | Amber            | $\sum$        |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | Н       | М   |         |         | 0.0     | 0.0     |         |         |         |         |         |         |         |         |         |          | >70     | >70               |                  | -             |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | Н       | М   | 0.0     | 0.0     | 0.0     | 41.7    | 41.7    | 33.3    | 26.7    |         |         |         |         |         |         | Û        | >60     | >60               | Red              | $\sum$        |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | Н       | М   | 0.0     | 0.0     | 10.0    | 0.0     |         |         | 90.9    |         |         |         |         |         |         |          | 80      | 80                |                  | ~             |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L       | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |          | <10     | <10               |                  |               |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK<br>closure          | L       | М   |         |         |         |         |         |         |         |         |         |         |         |         |         |          | <10     | <10               |                  |               |

|       | Indicators  | Polarity<br>Freq.      | Dec-16  | Jan-17  | Feb-17  | Mar-17  | Apr-17  | May-17 Ju | n-17 Jul-  | -17 Aug-17    | Sep-17  | Oct-17  | Nov-17  | Dec-17  | DOT               | Monthly | Target  | RAG -<br>monthly | Trend        |
|-------|---|------------------------|---------|---------|---------|---------|---------|-----------|------------|---------------|---------|---------|---------|---------|-------------------|---------|---------|------------------|--------------|
|       |   | Pol <sup>a</sup><br>Fr | Overall | Overall | Overall | Overall | Overall | Overall O | verall Ove | erall Overall | Overall | Overall | Overall | Overall | DOT               | Target  | 2017-18 | target           | frend        |
| NEET  | Support - CXK West - Maidstone  |                        |         |         |         |         | 1       |           |            |               |         |         |         | 1       |                   |         |         |                  |              |
| CEH61 | Number of cases allocated in the month  | H M                    | 10      | 4       | 10      | 8       | 10      | 13        | 6          |               |         |         |         |         | Û                 | >11.08  |         | Red              | $\sim$       |
| CEH62 | Average caseload per worker   | H M                    | 0       | 0       | 9       | 16      | 18      | 26        | 26         |               |         |         |         |         | $\Leftrightarrow$ |         |         |                  | <u>/</u>     |
| CEH63 | Number of young people supported per year (YTD)   | H M                    | 0       | 0       | 10      | 20      | 30      | 42        | 48         |               |         |         |         |         | Û                 |         | >133    |                  | /            |
| CEH64 | Number of Open cases  | H M                    | 0       | 0       | 9       | 16      | 18      | 26        | 26         |               |         |         |         |         | $\Leftrightarrow$ |         |         |                  | /            |
| CEH65 | Percentage of Open cases open > 12 weeks  | L M                    | 0       | 0       | 0       | 0       | 0.0     | 0.0       | 0.0        |               |         |         |         |         | $\Leftrightarrow$ | <20     | <20     | Green            | —            |
| CEH66 | Number of Cases closed per month  | H M                    | 0       | 0       | 1       | 3       | 8       | 3         | 7          |               |         |         |         |         | Û                 | >10.5   |         | Red              | $^{\sim}$    |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | H M                    | 0.0     | 0.0     | 90.0    | 100.0   |         |           |            |               |         |         |         |         |                   | >80     | >80     |                  | ſ            |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | н м                    | 0.0     | 0.0     | 150.0   | 112.5   |         |           |            |               |         |         |         |         |                   | >80     | >80     |                  | 1            |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | H M                    |         |         | 150.0   | 87.5    |         |           |            |               |         |         |         |         |                   | >80     | >80     |                  | 1            |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | H M                    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0       | 59.1       |               |         |         |         |         | 仓                 | >80     | >80     | Amber            |              |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | н м                    |         |         | 0.0     | 100.0   |         |           |            |               |         |         |         |         |                   | >70     | >70     |                  |              |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | H M                    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0       | 18.2       |               |         |         |         |         | Û                 | >60     | >60     | Red              |              |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | H M                    | 0.0     | 0.0     | 100.0   | 100.0   |         |           | 57.1       |               |         |         |         |         |                   | 80      | 80      |                  | ſ            |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | L M                    |         |         |         |         |         |           |            |               |         |         |         |         |                   | <10     | <10     |                  |              |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L M                    |         |         |         |         |         |           |            |               |         |         |         |         |                   | <10     | <10     |                  |              |
| NEET  | Support - CXK West - Tonbridge & Malling  |                        |         |         |         |         | 1       |           |            |               |         |         | 1       | 1       |                   |         |         |                  |              |
| CEH61 | Number of cases allocated in the month  | H M                    | 8       | 7       | 6       | 2       | 2       | 14        | 3          |               |         |         |         |         | Û                 | >11.08  |         | Red              | $\sim$       |
| CEH62 | Average caseload per worker   | H M                    | 0       | 3       | 8       | 8       | 34      | 13        | 10         |               |         |         |         |         | Û                 |         |         |                  | $\checkmark$ |
| CEH63 | Number of young people supported per year (YTD)   | H M                    | 0       | 3       | 8       | 10      | 12      | 25        | 28         |               |         |         |         |         | Û                 |         | >133    |                  | /            |
| CEH64 | Number of Open cases  | H M                    | 0       | 3       | 8       | 8       | 34      | 13        | 10         |               |         |         |         |         | Û                 |         |         |                  | $\checkmark$ |
| CEH65 | Percentage of Open cases open > 12 weeks  | L M                    | 0       | 0       | 0       | 0       | 0.0     | 0.0       | 0.0        |               |         |         |         |         | $\Leftrightarrow$ | <20     | <20     | Green            | —            |
| CEH66 | Number of Cases closed per month  | H M                    | 0       | 0       | 0       | 2       | 2       | 4         | 9          |               |         |         |         |         | Û                 | >10.5   | /       | Amber            |              |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | H M                    | 0.0     | 42.9    | 66.7    | 50.0    |         |           |            |               |         |         |         |         |                   | >80     | >80     |                  | $\land$      |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | H M                    | 0.0     | 14.3    | 71.4    | 50.0    |         |           |            |               |         |         |         |         |                   | >80     | >80     |                  | $\int$       |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | H M                    |         |         | 85.7    | 50.0    |         |           |            |               |         |         |         |         |                   | >80     | >80     |                  | \            |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | H M                    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0       | 0.0        |               |         |         |         |         | $\Leftrightarrow$ | >80     | >80     | Red              | _            |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | H M                    |         |         | 0.0     | 50.0    |         |           |            |               |         |         |         |         |                   | >70     | >70     |                  |              |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | H M                    | 0.0     | 0.0     | 0.0     | 0.0     | 0.0     | 0.0       | 0.0        |               |         |         |         |         | $\Leftrightarrow$ | >60     | >60     | Red              | _            |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | H M                    | 0.0     | 0.0     | 0.0     | 50.0    |         |           | 77.8       |               |         |         |         |         |                   | 80      | 80      |                  | ]            |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged families/consent withdrawn    | L M                    |         |         |         |         |         |           |            |               |         |         |         |         |                   | <10     | <10     |                  | ļ            |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | L M                    |         |         |         |         |         |           |            |               |         |         |         |         |                   | <10     | <10     |                  |              |

|       | Indicators  | arity | ÷ Dec-1 | 5 Jan-17 | Feb-1 | 7 Mar-1  | 7 Apr   | -17 May-1  | 7 Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17   | T Monthly | Target  | RAG -<br>monthly | Trend  |
|-------|---|-------|---------|----------|-------|----------|---------|------------|-----------|---------|---------|---------|---------|---------|----------|-----------|---------|------------------|--------|
|       |   | Pola  | Overal  | l Overal | Overa | ll Overa | all Ove | rall Overa | ll Overal | Overall | Overall | Overall | Overall | Overall | Overall  | Target    | 2017-18 | target           | Trend  |
| NEET  | Support - CXK West - Tunbridge Wells  |       |         |          |       |          |         |            |           |         |         |         |         |         |          |           |         |                  |        |
| CEH61 | Number of cases allocated in the month  | н     | Л       | 3        | 7     | 5        | 6       | 3          | 4         | 9       |         |         |         |         | 1        | >11.08    | 3       | Red              | $\sim$ |
| CEH62 | Average caseload per worker   | н     | Л       | 0        | 2     | 6        | 10      | 8          | 9 1       | 1       |         |         |         |         | 1        |           |         |                  | ~      |
| CEH63 | Number of young people supported per year (YTD)   | н     | Л       | 0        | 2     | 6        | 12      | 15         | 20 21     | 9       |         |         |         |         | 1        |           | >133    |                  | /      |
| CEH64 | Number of Open cases  | н     | Л       | 0        | 2     | 6        | 10      | 8          | 9 1.      | 1       |         |         |         |         | 1        |           |         |                  | $\sim$ |
| CEH65 | Percentage of Open cases open > 12 weeks  | LI    | Л       | 0        | D     | 0        | 0       | 0.0 0      | .0 0.     | )       |         |         |         |         | <b>¢</b> | <20       | <20     | Green            | —      |
| CEH66 | Number of Cases closed per month  | н     | Л       | 0        | D     | 0        | 2       | 1          | 6         | 5       |         |         |         |         | ſ        | >10.5     | 5       | Red              | 7      |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | н     | Л О     | 0 28.    | 6 80  | .0 100   | ).0     |            |           |         |         |         |         |         |          | >80       | ) >80   |                  | /      |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working<br>days of receipt  | н     | ٥ ٨     | 0 28.    | 6 71  | .4 83    | 1.3     |            |           |         |         |         |         |         |          | >80       | ) >80   |                  | /      |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working<br>days of receipt       | н     | Л       |          | 71    | .4 100   | ).0     |            |           |         |         |         |         |         |          | >80       | ) >80   |                  |        |
| CEH70 | Percentage of engaged young people matched to EET opportunity   | н     | И О     | 0 0.     | 0 0   | .0 0     | 0.0     | 0.0 0      | .0 42.    | 9       |         |         |         |         | 1        | >80       | >80     | Red              |        |
| CEH71 | Percentage of engaged young people matched to EET opportunity within 12 weeks of referral                       | н     | ٨       |          | 0     | .0 50    | 0.0     |            |           |         |         |         |         |         |          | >70       | >70     |                  |        |
| CEH72 | Percentage of young people with continued engagement in EET opportunity beyond 3 months                         | н     | и о     | 0 0.     | 0 0   | .0 C     | 0.0     | 0.0 0      | .0 0.     | D       |         |         |         |         | <b></b>  | > >60     | >60     | Red              | —      |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | н     | ЛО      | 0 0.     | 0 0   | .0 50    | 0.0     |            | 80.       | D       |         |         |         |         |          | 80        | 80      |                  | J      |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged<br>families/consent withdrawn | LI    | Л       |          |       |          |         |            |           |         |         |         |         |         |          | <10       | ) <10   |                  |        |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK<br>closure          | LI    | Л       |          |       |          |         |            |           |         |         |         |         |         |          | <1(       | <10     |                  |        |

#### Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard Data Sources for Current Report

| Code  | Indicator  | Source Description  | Latest data<br>Description | Latest data release date |
|-------|--|---|----------------------------|--------------------------|
| CEH01 | Number of cases allocated in the month   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH02 | Average caseload per worker  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH03 | Number of cases allocated per year (YTD)   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH04 | Number of open cases   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH05 | Number of cases closed in the month  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH06 | Percentage of new cases allocated within 2 working days of receipt on Thrive   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH76 | Percentage of new cases where contact is made with the referring agency before first contact is made with the family | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH07 | Percentage of new cases where first contact is made with the family within 10 working days of receipt on Thrive      | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH08 | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive              | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH09 | Percentage of cases closed with outcomes achieved  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH10 | Percentage of cases closed with attached evidence to support Troubled Families claims                                | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH11 | Percentage of cases closed due to disengagement/consent withdrawn  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH12 | Percentage of open cases open for more than 6 months   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH13 | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure         | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| EH21  | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                      | Early Help Module   | Snapshot - June 2017       | 21st July 2017           |
| CEH14 | Number of cases stepped up to SCS in month   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH15 | Number of young carers open to service   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH16 | Number of referrals received in the month  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH17 | Percentage of referrals for support responded to within 2 working days of receipt                                    | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH18 | Percentage of young carer assessments completed within 20 working days of receipt                                    | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH19 | The number of group activities/sessions delivered in the month to directly support young carers                      | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH20 | The number of young carers attending group activities/ sessions in the month   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to EET                   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help                  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH23 | The number of training sessions delivered to partners  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH24 | The number of participants at partner training sessions  | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH25 | The percentage of good or better feedback from partner training sessions   | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH26 | Percentage of good or better feedback received from young carers with the service received                           | In-House System   | Snapshot - June 2017       | 21st July 2017           |
| CEH27 | Number of Children Aged 0-5 Newly Registered   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH28 | Percentage All Children Aged 0-5 Registered  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH29 | Percentage All Registered Children Aged 0-5 Reached  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH30 | Percentage All Children Aged 0-2 Registered  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH31 | Percentage All Registered Children Aged 0-2 Reached  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH32 | Percentage BME Children Aged 0-5 Registered  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH33 | Percentage Registered BME Children Aged 0-5 Reached  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH34 | Percentage Disabled and SEN Children Aged 0-5 Registered   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH35 | Percentage Registered Disabled and SEN Children Aged 0-5 Reached   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH36 | Number Disabled and SEN Carers Registered  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH37 | Percentage Registered Disabled and SEN Carers Reached  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH38 | Number Teenage Parents Carers Registered   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH39 | Percentage Registered Teenage Parents Carers Reached   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH40 | Number Lone Parents Carers Registered  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH41 | Percentage Registered Lone Parents Carers Reached  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH42 | Percentage Children Known to Social Services Aged 0-5 Registered   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH43 | Percentage Registered Children Known to Social Services Aged 0-5 Reached   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH44 | Percentage Children Known to Social Services (LAC) Aged 0-5 Registered   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |

#### Children, Young People and Education Performance Management Early Help Commissioning Services Monthly Scorecard Data Sources for Current Report

| Code   | Indicator  | Source Description  | Latest data<br>Description | Latest data release date |
|--------|--|---|----------------------------|--------------------------|
| CEH45  | Percentage Registered Children Known to Social Services (LAC) Aged 0-5 Reached                               | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH46  | Percentage Children Known to Social Services (CP) Aged 0-5 Registered  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH47  | Percentage Registered Children Known to Social Services (CP) Aged 0-5 Reached                                | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH48  | Percentage Children Known to Social Services (CHiN) Aged 0-5 Registered                                      | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH49  | Percentage Registered Children Known to Social Services (CHiN) Aged 0-5 Reached                              | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH50  | Registered to Commissioned Service aged 8-19   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                                    | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19                          | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                                   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                                | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD                        | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD              | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD                       | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD                    | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH56  | Total registered at Commissioned Service (all ages)  | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                                    | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)                         | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                             | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                               | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH59  | Number registered in month at Commissioned Service (all ages)*   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH60  | Number of attended sessions delivered during the last 12mth period   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH78  | Number of YP achieve Accredited Learning at Commissioned Service   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH79  | Regular attendees receive a recorded outcome (reached 8 or more)   | Registration data has been extracted from eStart using an access report | Snapshot - June 2017       | 21st July 2017           |
| CEH61  | Number of cases allocated in the month   | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH62  | Average caseload per worker  | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH63  | Number of young people supported per year (YTD)  | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH64  | Number of Open cases   | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH65  | Percentage of Open cases open > 12 weeks   | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH66  | Number of Cases closed per month   | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH67  | Percentage of new cases allocated within 5 working days of receipt   | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH68  | Percentage of new cases where first contact is made with the Young Person within 10 working days of receipt  | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH69  | Percentage of new cases where assessment and plan has been completed within 10 working days of receipt       | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH70  | % of engaged young people matched to EET opportunity   | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH71  | % of engaged young people matched to EET opportunity within 12 weeks of referral                             | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH72  | % of young people with continued engagement in EET opportunity beyond 3 months                               | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH73  | Percentage of cases closed per month with closure reason of Outcomes achieved                                | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH74  | Percentage of cases closed per month with closure reason of No contact/Disengaged families/consent withdrawn | IYSS  | Snapshot - June 2017       | 21st July 2017           |
| CEH75  | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure          | IYSS  | Snapshot - June 2017       | 21st July 2017           |

## Children, Young People and Education Performance Management

# Early Help Commissioning Services Monthly Scorecard Definition

| Code  | Indicator  | Definition/Methodology   |
|-------|--|--|
| CEH01 | Number of cases allocated in the month   | The number of cases sent to the provider from the districts  |
| CEH02 | Average caseload per worker  | The total number of cases currently being worked devided by the FTE (Full Time Equivilent)   |
| CEH03 | Number of cases allocated per year (YTD)   | How many Cases has your organisation supported year to date  |
| CEH04 | Number of open cases   | How many cases are currently open  |
| CEH05 | Number of cases closed in the month  | How many cases have been closed this month   |
| CEH06 | Percentage of new cases allocated within 2 working days of receipt on Thrive   | Of all allocated cases in the month what percentage of these were assigned within two days of receipt on thrive  |
| CEH76 | Percentage of new cases where contact is made with the referring agency before first contact is made with the family | % of new cases where contact is made with the referring agency before first contact is made with the family.   |
| CEH07 | Percentage of new cases where first contact is made with the family within 10 working days of receipt<br>on Thrive   | Of all allocated cases in the month what percentage of these had first contact made with the family within 10 days of receipt on thrive  |
| CEH08 | Percentage of new cases where assessment and plan completed within 20 working days of receipt on Thrive              | Of all allocated cases in the month what percentage of these had the plan completed within 20 days of receipt on thrive  |
| CEH09 | Percentage of cases closed with outcomes achieved  | % of cases closed this month with there outcomes achieved  |
| CEH10 | Percentage of cases closed with attached evidence to support Troubled Families claims                                | % of cases closed this month with attached evidence to support a TF claim  |
| CEH11 | Percentage of cases closed due to disengagement/consent withdrawn  | % of cases closed this month due to disengagement/consent withdrawn  |
| CEH12 | Percentage of open cases open for more than 6 months   | % of cases that are open this month that have been open in excess of 6 months (180 days or 25 weeks)   |
| CEH13 | Percentage of cases that were allocated to FSS that were re-referred to FSS within 12 months of case closure         | % of cases that were allocated to FSS that were re-referred to FSS within 12 months of previous case closure   |
| EH21  | Percentage of re-referrals to an Early Help Unit within 12 months of a previous Unit case (YTD)                      | % of re-referrals into EH that previously had an open episode within Early Help in the preceding 12 months. The data includes all Notification types regardless of where they were allocated. It is calculated using a comparison between the contact date of the previous episode and the contact date of the current notification. |
| CEH14 | Number of cases stepped up to SCS in month   | the number of cases stepped up to SCS within the month   |
| CEH15 | Number of young carers open to service   | the number of cases Young Carers Service is eworking with  |
| CEH16 | Number of referrals received in the month  | how many new cases have been opened this month   |
| CEH17 | Percentage of referrals for support responded to within 2 working days of receipt                                    | Of all new cases in the month what percentage of these were assigned for support within two days of receipt  |
| CEH18 | Percentage of young carer assessments completed within 20 working days of receipt                                    | Of all allocated cases in the month what percentage of these had an assesment completed within 20 days of receipt  |
| CEH19 | The number of group activities/sessions delivered in the month to directly support young carers                      | How many sessions have been deleiverd this month that directly support young carers  |
| CEH20 | The number of young carers attending group activities/ sessions in the month   | How many young carers attended the groups reported in CEH19  |
| CEH21 | The percentage of young carers identified to be NEET for <12 weeks that have been supported to $\underline{EET}$     | Within your total NEET cohort what % are being supported to EET  |
| CEH22 | The percentage of young carers identified to be NEET for >12 weeks that have referred to Early Help                  | Within your total NEET cohort what % have been refered to Early Help   |
| CEH23 | The number of training sessions delivered to partners  | How many sessions have been deleiverd this month that directly support the wider workforce   |
| CEH24 | The number of participants at partner training sessions  | How many participants attended the sessions reported in CEH23  |
| CEH25 | The percentage of good or better feedback from partner training sessions   | what % of feedback from the partner training reported in CEH23 was good or better  |
| CEH26 | Percentage of good or better feedback received from young carers with the service received                           | what % of feedback from the young carer session reported in CEH19 was good or better   |
| CEH27 | Number of Children Aged 0-5 Newly Registered   | Data has been extracted from eStart using a in-built report. The criteria used to identify all registered 0-5 year olds is based on the following: The child must be active and consent must have been obtained from the carer prior to any data being extracted.  |
| CEH28 | Percentage All Children Aged 0-5 Registered  | Registration data has been extracted from eStart using a in-built report. The criteria used to identify all registered 0-4 year olds is based on the following: The child must be active and consent must have been obtained from the carer prior to any data being extracted. Reach data has been                                   |
| CEH29 | Percentage All Registered Children Aged 0-5 Reached  | extracted from eStart using access reports based on registered children attending within the past year. Population Data Source: Children aged 0-4,<br>Mid Year 2014 Estimates. The RAG rating concerns the number of registered 0-4 year olds as a proportion of the population.   |

| Code  | Indicator   | Definition/Methodology   |
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| CEH30 | Percentage All Children Aged 0-2 Registered                                     | Registration data has been extracted from eStart using a in-built report. The criteria used to identify all registered 0-2 year olds is based on the following: The child must be active and consent must have been obtained from the carer prior to any data being extracted. Reach data has been   |
| CEH31 | Percentage All Registered Children Aged 0-2 Reached                             | extracted from eStart using access reports based on registered children attending within the past year. Population Data Source: Children aged 0-2,<br>Mid Year 2014 Estimates. The RAG rating concerns the number of registered 0-2 year olds as a proportion of the population.   |
| CEH32 | Percentage BME Children Aged 0-5 Registered                                     | BME registration data has been extracted from eStart using a in-built report. The criteria used to identify all registered 0-4 year olds is based on the following: The child must be active and consent must have been obtained from the carer prior to any data being extracted. The criteria used for 'Black & Minority Ethnic' (BME) is based on the following; if a child's ethnicity has been recorded within eStart as WBRI - White British, WIRI - White                             |
| CEH33 | Percentage Registered BME Children Aged 0-5 Reached                             | Irish, Blank Field - Not Known they will be classified as NOT being BME. Reach data has been extracted from eStart using access reports based on registered BME children attending within the past year. BME Population Data Source: BME children aged 0-4, Census 2011. The RAG rating concerns the number of registered 0-4 year olds as a proportion of the population.   |
| CEH34 | Percentage Disabled and SEN Children Aged 0-5 Registered                        | Data has been extracted from eStart using Access reports. The criteria used to identify disabled 0-4 year olds attending in the month is based on the following: The child must be marked as disabled, active and consent must have been obtained from the carer prior to any data being extracted. Event attendance dated within the month. Reach data has been extracted from eStart using access reports based on registered disabled children attending                                  |
| CEH35 | Percentage Registered Disabled and SEN Children Aged 0-5 Reached                | within the past year. Disabled Population Data Source: ONS and Nomis 24 Octrober 2014. Persons aged 0-4 with a long term health problem or<br>disability, whose day to day activities are limited. The RAG rating concerns the proportion of registered Disabled children who have been seen at a<br>Children's Centre within the past year.   |
| CEH36 | Number Disabled and SEN Carers Registered                                       | Data has been extracted from eStart using an in-built report. The criteria used to identify disabled parent carers attending in the month is based on the following: The carer must be marked as disabled, active and consent must have been obtained from the carer prior to any data being extracted.  |
| CEH37 | Percentage Registered Disabled and SEN Carers Reached                           | Event attendance dated within the month. Reach data has been extracted from eStart using access reports based on registered disabled parents attending within the past year. Baseline Data Source: Total Registered Disabled Parents. Used in the absence of robust Kent LA baseline data.   |
| CEH38 | Number Teenage Parents Carers Registered  | Data has been extracted from eStart using an in-built report. The criteria used to identify teenage parent carers attending in the month is based on the following: The carer must be marked as a teenage parent, active and consent must have been obtained from the carer prior to any data being  |
| CEH39 | Percentage Registered Teenage Parents Carers Reached                            | extracted. Event attendance dated within the month. Reach data has been extracted from eStart using access reports based on registered teenage parents attending within the past year. Baseline Data Source: Total Registered Teenage Parents. Used in the absence of robust Kent LA baseline data.  |
| CEH40 | Number Lone Parents Carers Registered   | Data has been extracted from eStart using an in-built report. The criteria used to identify a lone parent carer attending in the month is based on the following: The carer must be marked as a lone parent, is active and consent must have been obtained from the carer prior to any data being  |
| CEH41 | Percentage Registered Lone Parents Carers Reached                               | extracted. Event attendance dated within the month. Reach data has been extracted from eStart using access reports based on registered lone parents attending within the past year. Baseline Data Source: Total Registered Lone Parents. Used in the absence of robust Kent LA baseline data.  |
| CEH42 | Percentage Children Known to Social Services Aged 0-5 Registered                |  |
| CEH43 | Percentage Registered Children Known to Social Services Aged 0-5 Reached        |  |
| CEH44 | Percentage Children Known to Social Services (LAC) Aged 0-5 Registered          | Children under 5 years old known to social services. Reach areas for Children's Centre, Hub and District calculations are based on the postcodes   |
| CEH45 | Percentage Registered Children Known to Social Services (LAC) Aged 0-5 Reached  | provided by SCS. Children with confidential addresses have been excluded from the Children's Centre, Hub and District totals, but are included within<br>the Kent totals. Registration is based on eStart matching, and child is active and consent must have been obtained from the carer prior to any data   |
| CEH46 | Percentage Children Known to Social Services (CP) Aged 0-5 Registered           | being extracted. Reach data has been extracted from eStart using access reports based on registered children attending within the past year.   |
| CEH47 | Percentage Registered Children Known to Social Services (CP) Aged 0-5 Reached   | Baseline Data Source: All children under 5 known to Social services.   |
| CEH48 | Percentage Children Known to Social Services (CHiN) Aged 0-5 Registered         |  |
| CEH49 | Percentage Registered Children Known to Social Services (CHiN) Aged 0-5 Reached |  |
| CEH50 | Registered to Commissioned Service aged 8-19                                    | Registration data has been extracted from eStart using an access report. The criteria used to identify registered 8-19 year olds and up to 25 with SN/LD is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth Hub and registered to the nearest Children's Centre (automatically completed upon address entry). Members who do not meet the criteria are excluded from this report. CEH50 & 53 are aged specific and 56 is total. |

| Code   | Indicator   | Definition/Methodology   |
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| CEH51  | Number reached against those registered at Commissioned Service aged 8-19                       | Reach data has been extracted from eStart using an access report. The criteria used to identify all registered members who meet the age criteria is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth Hub and registered to the nearest Children's Centre (automatically completed upon address entry) and attended an event held within the period by that provider. CEH51 and 54 are age specific and 57 is total.  |
| CEH51a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 8-19             | As above but shown as a percentage. Percentage of reached YP agaist those registered at commissioned service   |
| CEH52  | Number of YP reached on 8 or more occasions during 12 mth period aged 8-19                      | Regular attendees data has been extracted from eStart using an access report. The criteria applied is as follows: Registered member at Commissioned Service has attended 8 or more sessions delivered by the individual CYH during the identified 12 month period.   |
| CEH52a | Percentage of YP reached on 8 or more occasions during 12mth period aged 8-19                   | As above but shown as a percentage. Number of registered YP who have attended an event within the period against those who have attended 8 or more times, regular attendees.   |
| CEH53  | Registered to Commissioned Service aged 20-24 with SN/LD  | Registration data has been extracted from eStart using an access report. The criteria used to identify registered 8-19 year olds and up to 25 with SN/LD is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth Hub and registered to the nearest Children's Centre (automatically completed upon address entry). Members who do not meet the criteria are excluded from this report. CEH50 & 53 are aged specific and 56 is total.                                   |
| CEH54  | Number reached against those registered at Commissioned Service aged 20-24 with SN/LD           | Reach data has been extracted from eStart using an access report. The criteria used to identify all registered members who meet the age criteria is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth Hub and registered to the nearest Children's Centre (automatically completed upon address entry) and attended an event held within the period by that provider. CEH51 and 54 are age specific and 57 is total.  |
| CEH54a | Percentage of YP reached agaisnt those registered at Commissioned Service aged 20-24 with SN/LD | As above but shown as a percentage. Percentage of reached YP agaist those registered at commissioned service   |
| CEH55  | Number of YP reached on 8 or more occasions during 12 mth period aged 20-24 with SN/LD          | Regular attendees data has been extracted from eStart using an access report. The criteria applied is as follows: Registered member at Commissioned Service has attended 8 or more sessions delivered by the individual CYH during the identified 12 month period.   |
| CEH55a | Percentage of YP reached on 8 or more occasions during 12mth period aged 20-24 with SN/LD       | As above but shown as a percentage. Number of registered YP who have attended an event within the period against those who have attended 8 or more times, regular attendees.   |
| CEH56  | Total registered at Commissioned Service (all ages)   | Registration data has been extracted from eStart using an access report. The criteria used to identify registered 8-19 year olds and up to 25 with SN/LD is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth Hub and registered to the nearest Children's Centre (automatically completed upon address entry). Members who do not meet the criteria are excluded from this report. CEH50 & 53 are aged specific and 56 is total.                                   |
| CEH57  | Total Reached against those registered at Commissioned Service (all ages)                       | Reach data has been extracted from eStart using an access report. The criteria used to identify all registered members who meet the age criteria is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth Hub and registered to the nearest Children's Centre (automatically completed upon address entry) and attended an event held within the period by that provider. CEH51 and 54 are age specific and 57 is total.  |
| CEH57a | Percentage of YP reached agaisnt those registered at Commissioned Service (all ages)            | As above but shown as a percentage. Percentage of reached YP agaist those registered at commissioned service   |
| CEH58  | Total Number of YP reached on 8 or more occasions during 12mth period (all ages)                | Regular attendees data has been extracted from eStart using an access report. The criteria applied is as follows: Registered member at Commissioned Service has attended 8 or more sessions delivered by the individual CYH during the identified 12 month period.   |
| CEH58a | Percentage of YP reached on 8 or more occasions during 12mth period (all ages)                  | As above but shown as a percentage. Number of registered YP who have attended an event within the period against those who have attended 8 or more times, regular attendees.   |
| CEH59  | Number registered in month at Commissioned Service (all ages)*                                  | Registration data has been extracted from eStart using an access report. The criteria used to identify monthly registered 8-19 year olds and up to 25 with SN/LD is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth Hub and registered to the nearest Children's Centre (automatically completed upon address entry). Members will be counted in the month that the affiliation was applied*. Members who do not meet the criteria are excluded from this report. |
| CEH60  | Number of attended sessions delivered during the last 12mth period                              | Session data has been extracted from eStart using an access report. The criteria used to identify Sessions is as follows: Events which have been entered by the Commissioned Service, with an event date which falls within the identified 12 month period and has at least one member in attendance.  |

| Code  | Indicator   | Definition/Methodology  |
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| CEH78 | Number of YP achieve Accredited Learning at Commissioned Service  | Registration data has been extracted from eStart using an access report. The criteria used to identify YP who achieve accredited learning is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth. They must have attended an event and been given an accredited outcome. Accredited outcomes are prefixed with the word 'Qualification'. Members who do not meet the criteria are excluded from this report.   |
| CEH79 | Regular attendees receive a recorded outcome (reached 8 or more)  | Registration data has been extracted from eStart using an access report. The criteria used to identify YP who are regular attendees who receive a recorded outcome is based on the following: Member must be active and been affiliated to the relevant Commissioned Service Youth. They must have attended 8 or more events and been given a recorded outcome. Recorded outcomes are all outcome which are not prefixed with the word 'Qualification'. Members who do not meet the criteria are excluded from this report. |
| CEH61 | Number of cases allocated in the month  | The total number of referrals allocated to a caseload in a month. NSS referrals report  |
| CEH62 | Average caseload per worker   | Divided by the total number of workers FTE  |
| CEH63 | Number of young people supported per year (YTD)   | Cases where a contract was started since the beginning of the contract.   |
| CEH64 | Number of Open cases  | The total number of contracts without an end date.  |
| CEH65 | Number of Open cases open > 12 weeks  | Total No of contracts (cases) open for >12 weeks to end of reporting period.  |
| CEH66 | Number of Cases closed per month  | The total number of contracts (cases) with an end date in month. NSS contracts closed report  |
| CEH67 | Percentage of new cases allocated within 5 working days of receipt  | As a % the total number of allocated referrals with a contract start date within 5 working days (and excluding B.Holidays).   |
| CEH68 | Percentage of new cases where first contact is made with the Young Person within 10 working days<br>of receipt  | Allocated case where first contact is made and recorded in an intervention.   |
| CEH69 | Percentage of new cases where assessment and plan has been completed within 10 working days of receipt          | Due to issues with recording these figures, the first robust are in Feb.  |
| CEH70 | % of engaged young people matched to EET opportunity  | The No of yes who started a positive destination as a % of the total contracts ended to end of period.  |
| CEH71 | % of engaged young people matched to EET opportunity within 12 weeks of referral                                | of the cases you have been working with this month what % has been matched to an EET opportunity witin 12 weeks of initial contact  |
| CEH72 | % of young people with continued engagement in EET opportunity beyond 3 months                                  | This month what % of your total cases have continued EET engagment beyond a 3 month period  |
| CEH73 | Percentage of cases closed per month with closure reason of Outcomes achieved                                   | As a % of cases closed in the reporting month   |
| CEH74 | Percentage of cases closed per month with closure reason of No contact/Disengaged families/consent<br>withdrawn | What % of your cases closed this month have been closed due to diengagement/no contact/ consent withdrawn   |
| CEH75 | Percentage of current caseload that are rereferrals to CXK within 12 months of previous CXK closure             | What % of your current caseload is made up of cases where the YP has been subject to a previous NEET service closure  |